



OVERVIEW AND SCRUTINY COMMITTEE

Meeting to be held in Committee Rooms 6&7, Civic Hall, Leeds LS1 1UR on
Monday, 4th June, 2007 at 11.00 am*

*(Pre-Meeting for Members of all Scrutiny Boards at 10.00am to receive a presentation from
KPMG regarding the Corporate Assessment and the scrutiny process)

MEMBERSHIP

Councillors

P Grahame (Chair)	-	Crossgates and Whinmoor
B Anderson	-	Adel and Wharfedale
S Bentley	-	Weetwood
R Gettings JP	-	Morley North
S Golton	-	Rothwell
T Hanley	-	Bramley and Stanningley
A Harrison	-	Garforth and Swillington
E Minkin	-	Kirkstall
R Pryke	-	Burmantofts and Richmond Hill
W Hyde	-	Temple Newsam

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A G E N D A

Item No	Ward	Item Not Open		Page No
1			<p>APPEALS AGAINST REFUSAL OF INSPECTION OF DOCUMENTS</p> <p>To consider any appeals in accordance with Procedure Rule 25 of the Access to Information Procedure Rules (in the event of an Appeal the press and public will be excluded)</p>	
2			<p>EXCLUSION OF PUBLIC</p> <p>To identify items where resolutions may be moved to exclude the public</p>	
3			<p>LATE ITEMS</p> <p>To identify items which have been admitted to the agenda by the Chair for consideration</p> <p>(The special circumstances shall be specified in the minutes)</p>	
4			<p>DECLARATION OF INTERESTS</p> <p>To declare any personal/prejudicial interests for the purpose of Section 81(3) of the Local Government Act 2000 and paragraphs 8 to 13 of the Members Code of Conduct</p>	
5			<p>APOLOGIES FOR ABSENCE</p>	
6			<p>MINUTES - 16TH MAY 2007</p> <p>To confirm as a correct record the attached minutes of the meetings (2) held on 16th May 2007.</p>	1 - 6

Item No	Ward	Item Not Open		Page No
7			<p data-bbox="676 181 1347 248">MINUTES - EXECUTIVE BOARD - 16TH MAY 2007</p> <p data-bbox="676 293 1378 398">To receive, for information purposes only, the attached minutes of the Executive Board meeting held on 16th May 2007.</p>	7 - 12
8			<p data-bbox="676 472 1235 539">MINUTES - SCRUTINY BOARD (CITY SERVICES) - 18TH APRIL 2007</p> <p data-bbox="676 584 1326 689">To receive, for information purposes only, the attached minutes of the Scrutiny Board (City Services) meeting held on 18th April 2007.</p>	13 - 14
9			<p data-bbox="676 757 1326 824">OVERVIEW AND SCRUTINY COMMITTEE - TERMS OF REFERENCE</p> <p data-bbox="676 869 1390 936">To receive and consider the attached report of the Head of Scrutiny and Member Development.</p>	15 - 18
10			<p data-bbox="676 1010 1358 1077">ANNUAL SCRUTINY REPORT TO COUNCIL - ACTION PLAN</p> <p data-bbox="676 1122 1390 1189">To receive and consider the attached report of the Head of Scrutiny and Member Development.</p>	19 - 22
11			<p data-bbox="676 1256 1362 1323">PERFORMANCE REPORT - QUARTER FOUR 2006/07</p> <p data-bbox="676 1368 1390 1435">To receive and consider the attached report of the Head of Policy, Performance and Improvement.</p>	23 - 90
12			<p data-bbox="676 1509 1326 1615">OSC WORK PROGRAMME - SOURCES OF WORK AND ESTABLISHING THE COMMITTEE'S PRIORITIES</p> <p data-bbox="676 1659 1390 1727">To receive and consider the attached report of the Head of Scrutiny and Member Development.</p>	91 - 106

Item No	Ward	Item Not Open		Page No
13			<p data-bbox="676 181 1342 215">DATES AND TIMES OF FUTURE MEETINGS</p> <p data-bbox="676 255 1398 398">To receive and note the following information regarding the 2007/08 schedule of OSC meetings (subject to approval at the Annual Council Meeting on 24th May 2007) :-</p> <p data-bbox="676 439 1086 768">Monday 2nd July 2007 Monday 3rd September 2007 Monday 1st October 2007 Monday 5th November 2007 Monday 3rd December 2007 Monday 7th January 2008 Monday 4th February 2008 Monday 3rd March 2008 Monday 7th April 2008</p> <p data-bbox="676 804 1273 837">All at 10.00am (Pre-Meetings at 9.30am).</p>	

OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 16TH MAY, 2007

PRESENT: Councillor G Driver in the Chair

Councillors B Anderson, J Bale, B Cleasby,
P Grahame, B Lancaster, T Leadley and
R Pryke

99 Declaration of Interests

No declarations of interest were made.

100 Minutes - 2nd April 2007

RESOLVED – That the minutes of the meeting held on 2nd April 2007 be confirmed as a correct record.

101 Minutes - Executive Board, 4th April 2007

RESOLVED – That the minutes of the meeting of the Executive Board held on 4th April 2007 be received and noted.

102 Scrutiny Inquiry - Narrowing the Gap - Draft Final Inquiry Report

Further to Minute No 94, 2nd April 2007, the Committee considered the draft final report of its Inquiry into 'Narrowing the Gap', together with comments and observations thereon from the Leeds Initiative, Councillor Mark Harris, Alternate Leader of the Council and Executive Member (Central and Corporate) and Neil Evans, Director of Environment and Neighbourhoods.

Councillor Harris, Neil Evans, Steve Williamson, Chair of the Narrowing the Gap Executive, and Kathy Kudelnitsky, Director, and Andrea Tara Chand of the Leeds Initiative, attended the meeting, expanded on their written observations and responded to Members' queries and comments. In brief summary, the main points of discussion were:-

- The inherent tensions and potential conflicts posed by the 'Narrowing the Gap' and 'Going Up A League' initiatives, and the need to give priority to the former in the view of the Committee;
- The deletion of reference to the proposed new casino and arena in Leeds from the 'Introduction and Scope' section of the report in view of the unproven effect either or both would have in terms of the Narrowing the Gap agenda;
- In the same section, the replacement of the phrase 'we do not want to look back at a string of failed schemes' with the more proactive 'We need to be more rigorous when assessing schemes';

Draft minutes to be approved at the meeting
to be held on 4th June 2007.

- Leeds Initiative was in the process of reviewing its structures, including how the District Partnerships could evolve to include a greater degree of political input and accountability. The review was aimed at making greater use of local structures to address issues in a sustainable manner at local level, taking into account OSC's views regarding the dangers of 'solutions' being imposed on local communities. The Local Area Agreement (LAA) and the Intensive Neighbourhood Management initiatives would inform this review. Part of the process had to be looking at how data was analysed and used. Another part concerned how and what was monitored. Partnership working in Leeds, although not yet perfect, had been recognised nationally as at the forefront of developments in this area, and the LAA review of 2008 and the Government White Paper on greater local scrutiny of services would help to focus partners on joint working and funding arrangements;
- Whilst acknowledging the importance of working with communities at local level, it was also recognised that local people needed to be encouraged to take advantage of City-wide as well as local resources and employment opportunities and issues such as improved transport links were crucial in this regard.

The Chair concluded by thanking everyone who had contributed to the Committee's Inquiry. As part of Scrutiny's recommendation tracking system, progress on the recommendations would be considered by OSC in September.

RESOLVED – That subject to the above minor amendments, the Committee's final report of its 'Narrowing the Gap' Inquiry be approved and circulated appropriately by the Head of Scrutiny and Member Development.

(NB: Councillor Bale joined the meeting at 9.20 am and Councillor Pryke joined the meeting at 9.37 am during the consideration of this item)

103 Draft Annual Report to Council

Further to Minute No 98, 2nd April 2007, the Committee approved the Scrutiny draft Annual Report 2006/07 for submission to Council, subject to two minor amendments.

RESOLVED – That subject to two minor amendments, the Scrutiny Annual Report 2006/07 be approved for submission to Council.

104 Scrutiny Board Arrangements 2007/08

The Head of Scrutiny and Member Development reported that at its meeting earlier that morning, the Council's Corporate Governance and Audit Committee had approved proposed arrangements for the organisation of Scrutiny Boards in the 2007/08 municipal year, which would be submitted for approval at the Annual Council Meeting on 24th May. The recommended arrangements, which linked Boards to Director portfolios, were as follows:

Draft minutes to be approved at the meeting to be held on 4th June 2007.

Overview and Scrutiny Committee -	Chief Executive, Deputy Chief Executive, Assistant Chief Executive (Policy Planning and Improvement), Assistant Chief Executive (Corporate Governance), plus co-ordinating and advisory role
Scrutiny Board (Resources) -	Director of Resources
Scrutiny Board (City Development) –	Director of City Development
Scrutiny Board (Culture and Leisure) –	Director of City Development
Scrutiny Board (Environment and Neighbourhoods) -	Director of Environment and Neighbourhoods
Scrutiny Board (Children’s Services) –	Director of Children’s Services
Scrutiny Board (Health and Adult Social Care) –	Director of Adult Social Services

RESOLVED- That the report be noted.

105 Chair's Closing Remarks

Councillor Driver stated that he would not be chairing meetings of OSC in 2007/08 and he thanked Members and officers for all their contributions and hard work during the last municipal year.

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OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 16TH MAY, 2007

PRESENT: Councillor G Driver in the Chair

Councillors B Anderson, J Bale, B Cleasby,
P Grahame, T Leadley and R Pryke

Apologies Councillor B Lancaster

106 Declaration of Interests

Councillor Leadley declared a personal interest in respect of Agenda Item 7, 'Review of Called-In Decision – Services based at Terry Yorath House' (Minute No 107 refers) in his capacity as a relative of a service user in receipt of respite care (no direct link to Terry Yorath House). See also Minute No 108.

107 Call-In of a Decision - Briefing Paper

The Head of Scrutiny and Member Development submitted a report regarding the procedural aspects of the Call-In process.

The options available to OSC in respect of the called-in decision were explained. Due to the nature of the decision, the options were:-

Option 1 – Release the decision for implementation. Having reviewed the decision OSC could decide simply to release it for implementation. If this option was chosen, the decision would be released for immediate implementation, and the decision could not be called-in again.

Option 2 – Recommend that the decision be reconsidered. Having reviewed the decision, OSC could recommend the Director of Adult Services to reconsider the decision. The officer would be obliged to reconsider the decision and would publish the outcome of her deliberations on the Council's delegated decision system. The decision could not be called-in again, regardless of whether or not it was varied.

RESOLVED – That the report be noted, and the procedures outlined in the report be adopted for this meeting.

108 Review of Called- In Decision - Services based at Terry Yorath House

The Head of Scrutiny and Member Development submitted a report, together with relevant background papers, relating to a delegated decision taken on 1st May 2007 by the Director of Adult Services to extend an existing contract with the Disabilities Trust for the provision of care services at Terry Yorath House for a period of 12 months from 31st March 2007, with an option for two further possible extensions of 12 months each, whilst a service review and

Draft minutes to be approved at the meeting
to be held on Monday, 4th June, 2007

procurement exercise was undertaken. The decision also allowed for a 4 month notice of termination of contract period.

The delegated decision had been called-in for review by OSC by Councillors Grahame and Leadley on the following grounds respectively:-

- 1 Concerns over the potential closure of Terry Yorath House, which provides housing and respite care for disabled adults. Councillors were concerned that the views of current residents have not been taken into account; and
- 2 Terms of new contract, such as four month notice of termination; terms of existing contract such as 'peppercorn' rent; obligations of both sides need clarifying.

The following people were present at the meeting, presented evidence and responded to Members' queries and comments:-

Sandie Keene, Director of Adult Social Services
Tony Pugh, Social Services Department
Alden Chadwick, Social Services Department
Barbara Robinson, Social Services Department
Mark Woolford, Corporate Procurement Unit
Gerry Gillen, Legal and Democratic Services.

(NB: Councillor Bale declared a personal interest in this item in his capacity as a parent and joint carer of a service user (no direct link to Terry Yorath House).

109 Outcome of Call-In

Following the receipt and consideration of evidence presented to them, OSC deliberated regarding the options available to the, as outlined in Minute No 106.

The Committee resolved to adopt Option 2.

RESOLVED – That the Director of Adult Services reconsider her decision in respect of this matter taking into account the views expressed by Members during the course of the discussion.

EXECUTIVE BOARD

WEDNESDAY, 16TH MAY, 2007

PRESENT: Councillor A Carter in the Chair

Councillors M Harris, R Brett, J L Carter, R Harker,
P Harrand, J Procter, S Smith, K Wakefield and J Blake

Councillor Blake – Non-voting Advisory Member

237 Exclusion of the Public

RESOLVED – That the public be excluded from the meeting during consideration of the following parts of the agenda designated as exempt on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the public were present there would be disclosure to them of the exempt information so designated as follows:

- (a) Appendix 1 to the report referred to in minute 254 under the terms of Access to Information Procedure Rule 10.4(3) and on the grounds that the public interest in maintaining the exemption outweighs the public interest in disclosing the information because publication could prejudice the Council's commercial interests as the appendix contains commercial information confidential to the Council.

238 Declaration of Interests

Councillor Wakefield declared a personal interest in the item relating to the review of 14-19 provision in Leeds as a member of the Learning and Skills Council.

239 Minutes

RESOLVED – That the minutes of the meeting held on 4th April 2007 be approved.

ADULT HEALTH AND SOCIAL CARE

240 Response to Deputation from Parents and Carers Action Group for Terry Yorath House

The Director of Adult Social Services submitted a report in response to the Deputation before Council on 18th April and on issues relating to the future provision of service at Terry Yorath House.

RESOLVED – That consideration of this matter be deferred pending the submission of a further report.

LEISURE

Draft minutes to be approved at the meeting
to be held on 13th June 2007

241 River Safety Management at Wharfemeadows Park, Manor Park and Tittybottle Park, Otley

RESOLVED – That consideration of proposals to improve water safety at Wharfemeadows Park, Manor Park and Tittybottle Park, Otley be deferred to the June meeting of the Board excepting that the Chief Recreation Officer be requested to progress fencing proposals by the river in the vicinities of the weir and the children's play area.

CHILDREN'S SERVICES

242 Review of 14 - 19 Provision in Leeds

Further to minute 151 of the meeting held on 24th January 2007 the Chief Executive of Education Leeds submitted a report on the Review of 14-19 Provision in Leeds and on the proposed next stage of development.

RESOLVED – That consideration of the vision and approach and the development of an implementation plan be deferred to the June meeting of the Board to allow consideration in the light of the proposals of the Learning and Skills Council.

ADULT HEALTH AND SOCIAL CARE

243 Older People's Long Term Care Strategy - Reprovision for Greenlands Home for Older People

The Director of Adult Social Services submitted a report providing an update on progress on the strategy for Local Authority provision of long term care for older people and on a proposal to transfer a site in Guiseley to Anchor Trust at less than best consideration for an extra-care housing development to replace a Home for Older People.

RESOLVED –

- (a) That earlier approvals of the Board for the development of the extra-care housing scheme at Guiseley in partnership with Anchor Trust be confirmed.
- (b) That the land identified in the report be transferred to Anchor Trust on a 125 year lease at nil consideration as outlined in the report, subject to a clawback agreement to recover any excess development profit arising on completion of the scheme.
- (c) That further reports be brought to this Board as the long term care strategy is developed.

CENTRAL AND CORPORATE

244 Illegal Money Lending Project - Legal Authorisations

The Assistant Chief Executive (Corporate Governance) submitted a report on the authorisation given to Birmingham City Council and officers of the illegal Money Lending Team in partnership with West Yorkshire Trading Standards Service, to investigate and institute proceedings against illegal money lenders operating within the Leeds District.

RESOLVED –

- (a) That it be noted that the Assistant Chief Executive (Corporate Governance), under her delegated authority, has authorised Birmingham City Council and the Illegal Money Lending Team to investigate and institute proceedings against illegal money lenders operating within the district of Leeds.
- (b) That a further report be brought to the Board at such time that initial progress can be measured and on comparisons with the Birmingham initiative.

DEVELOPMENT

245 Procurement of a New Strategic Partnership for the Provision of Professional Highways and Transportation Services

The Director of City Development submitted a report on a proposal to commence the procurement of a contract to provide a new Strategic Partnership for the Council for the provision of professional highway and transportation services to replace the existing partnership contract which expires in September 2008.

RESOLVED – That the Director of City Development be authorised to procure a new strategic partnership contract for the provision of professional highways and transportation services to take effect from September 2008.

NEIGHBOURHOODS AND HOUSING

246 Extension of ALMO Management Agreements

The Director of Environment and Neighbourhoods submitted a report setting out a proposal to extend the Management Agreements with the ALMOs until 2013.

RESOLVED – That approval be given to an extension in the term of contract for the ALMOs of five years, extending the existing agreement to 31st January 2013.

247 Neighbourhoods and Housing Lettings Policy Review

The Director of Environment and Neighbourhoods submitted a report on the proposal to implement a revised lettings policy from 4th June 2007.

RESOLVED – That approval be given to the implementation of the lettings policy from 4th June 2007.

248 Food and Health Service Plan 2007/08

Draft minutes to be approved at the meeting
to be held on 13th June 2007

The Director of Environment and Neighbourhoods submitted a report on the proposed Food and Health Team Service Plan 2007/08 prior to submission to full Council for approval as part of the Budget and Policy Framework in June 2007.

RESOLVED – That Council be recommended to approve the 2007/08 Food and Health Service Plan.

249 Area Delivery Plans and Area Function Schedules for 2007/08

The Director of Environment and Neighbourhoods submitted a report giving an overview of the Area Delivery Plans for 2007/08 recently agreed by Area Committees and presenting updated Area Function Schedules for 2007/08.

RESOLVED – That the ten Area Committee Action Plans and the updated Area Function Schedules for 2007/08 be endorsed.

250 Leeds Building Schools for the Future - Phase 1 - Financial Summary at Financial Close on 3rd April 2007.

The Deputy Chief Executive submitted a report summarising the financial position agreed by the parties at financial close and comparing this position to the various approvals and authority given by Executive Board on 24th January (Minute 53) and 14th March 2007 (Minute 205).

RESOLVED – That the report be noted and that staff involved in achieving this outcome be thanked for their contributions.

251 Amendments to the Home to School Transport Policy

The Chief Executive of Education Leeds submitted a report on proposed amendments to the Home to School Transport Policy to be implemented from September 2008 and on legislative changes for primary schools to be implemented in September 2007 in accordance with the Education and Inspections Act.

RESOLVED – That consideration of proposed amendments to the Home to School Transport Policy be deferred and that a revised report be brought to the June meeting of the Board.

LEISURE

252 Landscape Works to Sharp Lane Development, Middleton

The Chief Recreation Officer submitted a report on proposals to carry out landscaping works in accordance with the Section 106 agreement between the City Council and Cofton Limited at a cost of £2,661,890 from a fully funded injection to the 2007/10 Capital Programme.

RESOLVED –

- (a) That approval be given to the injection to the 2007/10 Capital Programme of £2,661,890 funded by Cofton Limited in accordance with the Section 106 agreement with the Council dated 10th February 2005

Draft minutes to be approved at the meeting
to be held on 13th June 2007

and that authority be given to spend £2,322,990 on construction cost and £338,900 on design fees.

253 Rothwell Sports Centre Changing Rooms Refurbishment

The Chief Recreation Officer submitted a report on a proposed scheme to refurbish the wet side changing rooms and sauna area of Rothwell Sports Centre to include new family/group changing facilities.

RESOLVED – That authority be given to spend £520,000 on the refurbishment of the wet side changing rooms at Rothwell Sports Centre.

254 Approval of the Affordability of the New Leaf Leisure Centres PFI Project and Progress Report

The Chief Recreation Officer submitted a report on the affordability of the New Leaf Leisure Centres PFI Project and on progress of the project.

Following consideration of the appendices to the report designated as exempt under Access to Information Procedure Rule 10.4(3), which were considered in private at the conclusion of the meeting, it was

RESOLVED – That the affordability of the New Leaf Leisure Centres Project as set out in the exempt appendix 1 to the report and its annex be approved.

255 Deputation to Council regarding St George's Day

The Head of Arts and Events submitted a report in response to the deputation to Council by the Royal Society of St George on 18th April 2007.

RESOLVED – That a further report be brought to this Board on proposals for the celebration of St George's Day in Leeds in 2008 and that the Royal Society of St George be informed of the Council's support for St George's Day.

DATE OF PUBLICATION – 18TH MAY 2007

LAST DATE FOR CALL IN – 25TH MAY 2007

(Scrutiny Support will notify Directors of any items Called In by 12.00 noon on 30th May 2007).

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SCRUTINY BOARD (CITY SERVICES)

WEDNESDAY, 18TH APRIL, 2007

PRESENT: Councillor B Anderson in the Chair

Councillors C Beverley, P Gruen, J Jarosz
and T Murray

101 Chair's Opening Remarks

The Chair welcomed everyone to the April meeting of the Scrutiny Board (City Services) which was the last meeting of the current municipal year. He explained the reasons behind the change in date and time of the meeting.

102 Declaration of Interests

There were no declarations of interest made at the meeting.

103 Apologies for Absence

Apologies for absence were made on behalf of Councillor S Golton, Councillor J McKenna, Councillor L Rhodes-Clayton and Councillor F Robinson.

104 Minutes of the Previous Meeting

RESOLVED – That the minutes of the meeting held on 22nd March 2007 be approved as a correct record.

105 Matters Arising from the Minutes

(a) Crown Cuisine Inquiry

The Chair requested information on the progress made in implementing recommendation 1 of the Board's final report following completion of its inquiry into Crown Cuisine.

Randal Brown, Director of City Services reported that he had commissioned a report which was in final draft prior to referral to the Corporate Leadership Team.

The Board noted that the final decision would then be formally taken by the Director of City Services.

(b) Chair's Opening Remarks (Minute 91 refers)

Councillor P Gruen asked for a further update on the interim acting up arrangements within the City Services Department following the recent retirement of Paul Markham, Head of Highway Services.

The Director of City Services responded and confirmed that details of the interim acting up arrangements discussed at the last Board meeting had been emailed to Members of the Board as previously agreed.

In addition he briefly outlined the current recruitment arrangements for the new post of Chief Officer, Highways Services which were noted by the Board.

106 Executive Board - Minutes

RESOLVED - That the minutes of the Executive Board meeting held on 14th March 2007 be received and noted.

107 Annual Report 2006/2007

The Head of Scrutiny and Member Development submitted a report regarding the Board's contribution to the overall Scrutiny Annual Report 2007.

Appended to the report was a draft copy of the City Services Board's proposed contribution to the Annual Report which included an introduction from the Chair and details of some of the work undertaken by the Board in this municipal year.

Randal Brown, Director of City Services and Helen Finister, Chief Officer, Streetscene, Department of City Services were in attendance.

The Chair requested that reference should be made in the report to the contribution which had been made by Councillor J Lewis and Councillor R Harington whilst Members of the Board.

The Principal Scrutiny Adviser agreed to revise the Annual Report accordingly.

RESOLVED – That with the addition referred to above, the report be approved as this Board's contribution to the composite Annual Report for 2006/7.

108 Chair's Closing Remarks

The Chair personally thanked Board Members for their contributions over the past year and for the support given by Randal Brown, Director of City Services and his officers, together with the staff from the Scrutiny and Corporate Governance Units.

(The meeting concluded at 12.35 pm)



Report of the Head of Scrutiny and Member Development

Overview and Scrutiny Committee

Date: 4th June 2007

Subject: Overview and Scrutiny Committee – Terms of Reference.

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1.0 INTRODUCTION

1.1 The Council's change programme has established the posts of five Directors and two Assistant Chief Executives:

- a) Children's Services – incorporating the LAA theme of 'Children and Young people'
- b) Adult Social Services – incorporating the LAA theme of 'Healthier Communities and Older People'
- c) Environment & Neighbourhoods – incorporating the LAA theme of 'Safer and Stronger Communities'
- d) City Development – incorporating the LAA theme of 'Economic Development and the Environment'
- e) Resources
- f) Assistant Chief Executive (Policy, Planning and Improvement)
- g) Assistant Chief Executive (Corporate Governance)

1.2 This has necessitated the need to review Scrutiny Board arrangements.

2.0 MAIN ISSUES

2.1 Arising from a review of Scrutiny Board arrangements, Full Council on 24th May will consider a proposal to map Scrutiny Boards to *Director* portfolios, (with an Overview and Scrutiny Committee mapping on to the two Assistant Chief Executive portfolios). Council will also consider the establishment of a Scrutiny Board to look specifically at leisure and cultural issues.

Scrutiny Boards Mapped to Director Portfolios

OFFICER	SCRUTINY BOARD
Chief Executive, Deputy Chief Executive, Assistant Chief Executive (policy Planning and Improvement), Assistant Chief Executive (Corporate Governance) Plus co-ordinating/advisory role	Overview and Scrutiny Committee
Director of Resources	Scrutiny Board (Resources)
Director of City Development	Scrutiny Board (City Development) Scrutiny Board (Culture & Leisure)
Director of Environment and Neighbourhoods	Scrutiny Board (Environment and Neighbourhoods)
Director of Children’s Services	Scrutiny Board (Children’s Services)
Director of Adult Social Services	Scrutiny Board (Health and Adult Social Care)

2.2 This arrangement has coherent links with the LAA and the White Paper’s drive to encourage scrutiny to focus on more strategic issues.

2.3 The terms of reference for the Overview and Scrutiny Committee as presented to full Council on 24th May are attached as Appendix 1

3.0 RECOMMENDATIONS

3.1 Members are asked to note the arrangements for Scrutiny

The Overview and Scrutiny Committee

The Overview and Scrutiny Committee is authorised to carry out the following:

Advisory functions

1. To receive and consider reports on:
 - the authority's strategic outcomes for the coming year;
 - the authority's performance in relation to the strategic outcomes;
 - details of the Executive's Forward Plan.
2. To identify areas for Scrutiny Inquiry which appear to the Committee to be necessary to be undertaken and to recommend such Inquiries to the relevant Scrutiny Board.
3. To develop common practice in relation to the discharge of overview and scrutiny functions.
4. To produce an annual report for Council.

Scrutiny functions

1. In relation to matters concerning **Central and Corporate Functions**¹, to exercise the functions of a Scrutiny Board including the following:
 - (a) to review or scrutinise the exercise of any council or executive function or any other related matter²;
 - (b) to make reports or recommendations to Council or the Executive in connection with the exercise of any functions of the Council or the Executive, including proposals for changes to policies and practices;
 - (c) to receive and review external audit and inspection reports;
 - (d) to act as the appropriate Scrutiny Board³ in relation to the Executive's initial proposals for a plan or strategy within the Budget and Policy Framework⁴;

¹ These are the functions delegated under the officer delegation scheme (council functions) and the officer delegation scheme (executive functions) to:

- the Chief Executive;
- the Deputy Chief Executive; and
- the Assistant Chief Executive (Corporate Governance).

² including matters pertaining to outside bodies and partnerships to which appointments have been made by the authority

³ under the Budget and Policy Framework Procedure Rules

Council Committee's Terms of Reference

- (e) to review corporate performance indicators and to make such reports and recommendations as it considers appropriate.
2. To receive and monitor formal responses to any reports or recommendations made by the Committee.

Overview and Scrutiny Function

1. To appoint an ad hoc Scrutiny Commission⁵ to undertake an Inquiry where the subject of an Inquiry falls within the terms of reference of more than one Scrutiny Board;
2. To contribute to the corporate assessment of departmental performance;
3. To exercise the functions of a Scrutiny Board where a matter falls within the terms of reference of more than one Scrutiny Board;
4. To exercise the functions of a Scrutiny Board in respect of any matter not included within the terms of reference of any other Scrutiny Board;
5. To exercise call-in powers in relation to executive decisions made but not implemented⁶; and
6. To receive and monitor formal responses to any reports or recommendations made by Scrutiny Commissions.

⁴ including in relation to the Budget

⁵ A Scrutiny Commission will be a sub-committee of the Committee

⁶ As set out in section 21(3) of the Local Government Act 2000 and in accordance with the Scrutiny Board Procedure Rules



Report of the Head of Scrutiny and Member Development

Overview and Scrutiny Committee

Date: 4th June 2007

Subject: ANNUAL SCRUTINY REPORT TO COUNCIL – ACTION PLAN

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1.0 INTRODUCTION

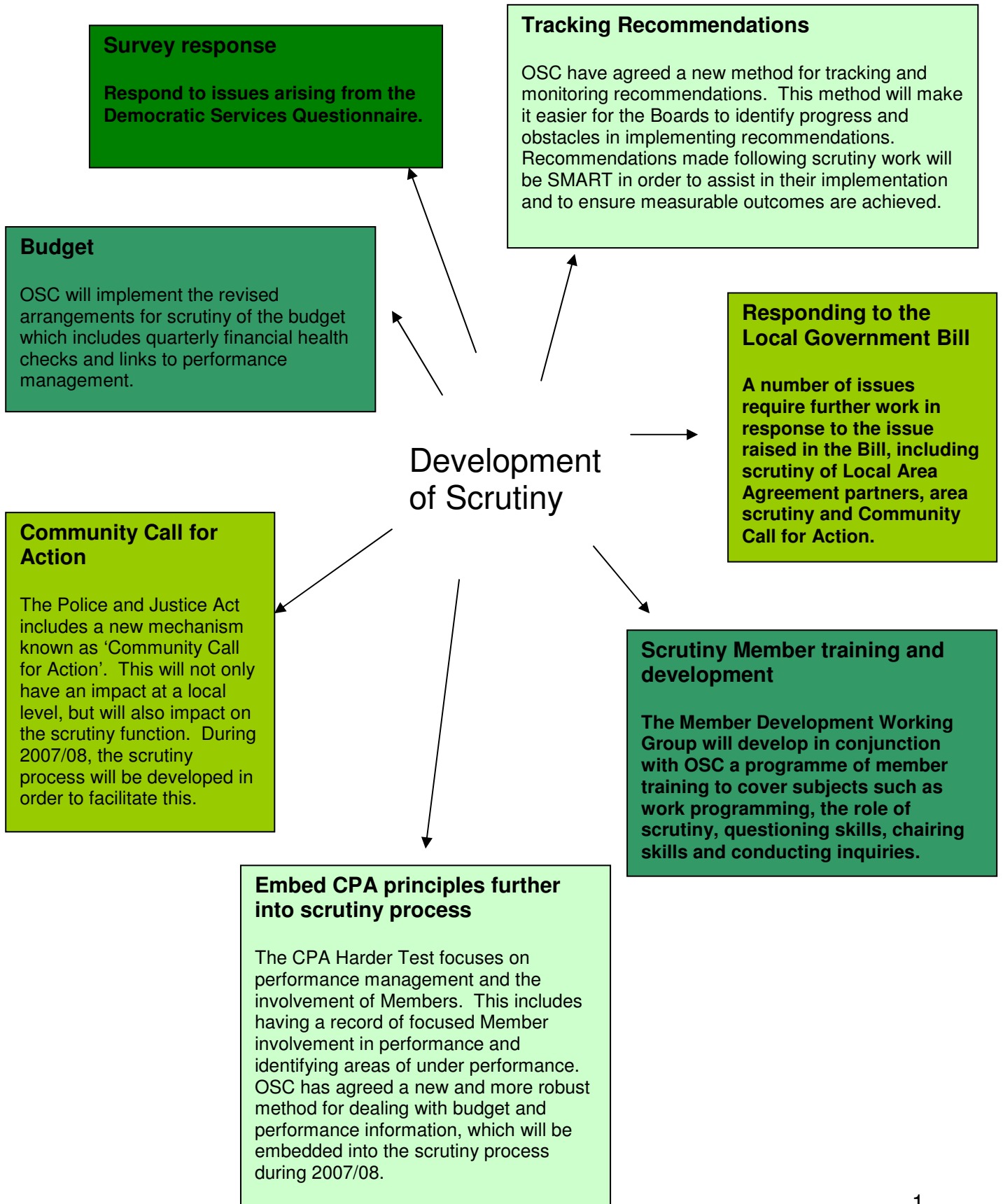
- 1.1 Article six of the Council's Constitution states that the Overview and Scrutiny Committee will produce an annual report for Council about the work of the Scrutiny function. The report for 2006/07 was agreed by Overview and Scrutiny Committee on 16th May 2007. This will be presented to full Council on 20th June 2007.
- 1.2 Within the Annual report is an Action Plan developed and agreed by Members of Overview and Scrutiny Committee and Chairs of Scrutiny Boards. This Action Plan is attached as Appendix 1.
- 1.3 There are some actions that fall within the responsibility of officers and these largely comprise of procedural matters, however there are others that require the input and commitment of elected Members.
- 1.4 Members are asked to consider how to progress the implementation of the agreed Action Plan.

2.0 RECOMMENDATIONS

- 2.1 That Members consider how best to progress the implementation of the agreed Action Plan.

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Action Plan 2007/08



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Originator:
Marilyn Summers
Tel: 39 50786

Report of the Head of Policy, Performance and Improvement

Meeting: Overview and Scrutiny Committee

Date: 4th June 2007

Subject: Performance Report Quarter 4 2006/07

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1 Executive Summary

1.1 This report discusses the key performance issues considered to be of corporate significance identified for each of the Corporate Priority Boards (CPBs) as at 31st March 2007. In addition, the report also includes a predicted CPA score for 2007/08.

2 Purpose of the Report

2.1 The purpose of this report is to present the key areas of under performance that have been identified by Corporate Priority Boards.

3 Background Information

3.1 This 'highlight report' has been prepared in readiness for the Accountability process, which includes the CMT meeting 22nd May, Leader Management Team on 31st May and Overview and Scrutiny Committee on 4th June; separate reports will be prepared for each of the scrutiny boards in readiness for the June cycle of meetings.

3.2 The issues discussed in this report have been identified because performance in these areas impacts upon one or more of the following; the delivery of effective services, the delivery of our corporate priorities; our CPA score; or our ability to deliver efficiency savings. This report is supported by detailed PI information.

3.3 Any improvement in assessment scores should potentially have a positive impact on the council's Direction of Travel assessment and Star Rating.

4 Main Issues

4.1 The table below summarises our predicted CPA scores for February 2008.

	Direction of Travel	Star Category	Corporate Assessment	Level 1 Services			Level 2 Services			
				Use of Resources	Children & Young People	Social Care (Adults)	Benefits	Culture	Environment	Housing
CPA 2006	Improving Adequately	3 star	3	3	3	3	3	2	3	3
CPA 2007 (provisional)		3 star	3	3	3	3	3	2	3	3

4.2 The CPA 2007 provisional score is mainly based on the category scores allocated in 2006. Where this applies the cells are highlighted in grey. This information will be updated as and when assessment scores are confirmed during 2007/08.

4.3 The provisional CPA 2007 Service Assessment scores for Culture, Environment and Housing which are included in each Accountability report are based on 2006/07 year-end returns. It must be noted that we have included in this analysis several performance indicators that the Audit Commission are proposing to delete from the CPA 2007 scoring methodology, once a decision is confirmed the service assessments will be adjusted accordingly. We believe this should have a positive effect on the Culture score and impact on the overall score.

4.4 At this stage we are unable to make an informed judgement as to our predicted Direction of Travel score.

4.5 Modernising Our Council

- BV-4: % of those making complaints satisfied with the handling of those complaints**
The Corporate Customer Relations Manager has recently taken a paper to Customer First Board recommending that departments apply a 'lessons learned' approach following all complaints, to identify how these could have been handled differently. There are also plans to introduce a post-complaint evaluation questionnaire to understand more about the reasons behind customer satisfaction levels with how their complaints were handled.
- CP-AS51: Increase the % of public telephone calls to the council that are answered**
This indicator is below target because some large services such as Choice-Based Lettings and Homelessness Advice and Prevention were only migrated into the corporate contact centre part-way through the year (e.g., HAP was only at the end of February) so the full-year effect of the improvements to answer rates in these services will not be seen until next year.
- CP-AS53: Increase the proportion of public telephone calls to the council that are handled by a corporate contact centre**
There are a number of reasons why this indicator shows performance that is worse than last year's result.

The means of calculating this is calls answered at the contact centre divided by all calls answered, using a basket of lines that are included in the BT advert. When lines are migrated into the contact centre we work with partners to try to manage down demand, by cutting down on repeat contact. Non-contact centre lines are not in a position to do this, because they have no idea how much of their contact is repeat callers, whereas we can use Siebel to obtain this information. Reducing repeat calls means that volumes fall, but this PI effectively penalises this outcome, if only one part of the council is taking this approach.

We believe that calls answered may actually be increasing on non-contact centre lines, although it must be borne in mind that we rely on other services for this telephony data and it can be missing or unreliable.

Within the contact centre we have reduced the calls answered across Housing Repair and ALMO lines by about 40,000, but this is not so apparent when comparing total calls answered in the contact centre 2005/06 to 2006/07, because newer services migrating in have offset some of this fall. This pattern is also not consistent across all West Gate lines, e.g., there's been an increase of about 7,000 calls answered on Housing General.

Another significant reason that this indicator does not show a year on year rise is because of how we treated council tax and benefits data last year. The 2005/06 figure that we reported on this indicator was only for the last two quarters of the year, because the first two quarters was not robust data. This in effect meant that we recorded a % result as though these services had been in all year, but the actual raw data was only from Dec 2005 onwards. So for 2005/06, we recorded 72,317 Benefits calls answered and 67,633 council tax calls answered. In 2006/07 these volumes rose to 138,181 for Benefits and 218,564 for council tax - more than doubling. However, this does not mean a % rise in the calls answered at West Gate, because we applied the full year effect of this migration last year by only reporting the last two quarters' results.

In reality we are migrating services in, and an example is CBL, answering between 6000-7000 a month. However, because this line was never included in the original basket, the PI does not demonstrate any rise. If this had been included in 2005/06 we would have had 12 months worth of data 'below the line' (outside the contact centre) and this year 7 months worth below the line and 5 months worth above the line, which would have brought the contact centre percentage up.

The basket of lines used for this indicator will change in 2007/08 to be more representative of the council as a whole.

- **BV-8: The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received by the authority**
Although performance for 2006/07 has improved since last year, the target for 2006/07 has not been met (actual = 91.6% against a target of 92%). The year end position places Leeds in the middle quartile of all England performance; all England top quartile performance based on 2005/06 actual is 96.71%. In addition, the targets for this indicator have been set consistently at 92% for the 3 years 2005/06, 2006/07 and 2007/08. More importantly this indicator is part of a basket of indicators used by the Audit Commission to measure the rate of improvement across the council and, therefore, contributes to our Direction of Travel assessment.

It is anticipated that performance in this area will improve due to the Creditors function transferring to shared services, resulting in departmental staff being brought together and a more streamlined process introduced creating a more efficient and effective service.

- **BV-11c: Percentage of top 5% of earners that are disabled (excluding schools)**
- **BV-16a: The number of staff declaring that they meet the DDA disability definition as a percentage of the total workforce**

Currently we recruit and retain disabled people through various initiatives, including LEODIS and Workstep. Around 130 disabled staff is supported through the use of the Workstep grant. This helps people with moderate to high needs find and retain work. This is currently administered by Social Services through LEODIS; an internal agency promoting disability employment primarily within LCC. Our contract with Workstep which is worth c.£600k pa will expire in 2009. It is presently unclear what will replace this funding. The Council also directly delivers or works in partnership to provide wider social inclusion employment initiatives (not exclusive to disabled staff) including :

- Jobs and Skills: - a wide range of programmes including possible bids to help people on incapacity benefit into work (Pathways to Work)
- The Academy in Customer Services

To address our current performance and tackle barriers, the following headings have been developed by members of the Inter-departmental Working Party who helped shaped solutions for Roseville. Whilst the focus is on disability; some action would be transferable to support other priority groups within the context of Narrowing the Gap:

- Changing Culture, Perceptions and Knowledge
- Work-force Planning and Service Commissioning
- Improving Delivery
- Improving Results and Returns on Investment

Next Steps – requirements to go forward

Low employment rates suggest we are not replacing disabled people who leave. To make a difference we need to recruit more disabled staff and our arrangements, both specialist and general, are not achieving this. A draft report on this issue has been prepared for discussion at the HR Strategy Group to develop a strategy to promote employment opportunities for disabled people. Once the Draft Strategy has been agreed by HR Strategy Group, proposals will be presented to CMT for consideration.

- **BV-12: The proportion of working days/shifts lost to sickness absence**

The table below illustrates a comparison of the cumulative figures for this year compared with the out-turn from 2005-2006.

Department	2005/06	2006/07	Variance
Chief Executive's	11.24	11.64	↑ 0.4
City Services	17.14	16.51	↓ 0.63
Corporate Services	8.87	8.15	↓ 0.72
Development	7.75	8.04	↑ 0.29
Schools	9.35	9.19	↓ 0.16
Learning and Leisure	13.55	12.33	↓ 1.22
Neighbourhoods and Housing	12.81	13.74	↑ 0.93
Social Services	17.84	16.6	↓ 1.24
Average per person across LCC	12.43	12.0	↓ 0.43

It can be seen that sickness absence across the Council continues to fall with an overall improvement of nearly half a day when compared with last year. This is a similar improvement as was achieved between 2004/05 and 2005/06 and accounts for an improvement of around 1 day over the past two years. The overall improvement of 0.43 days represents a saving of over 11,184 days. This was seen as a 'significant achievement' for an organisation of the size of Leeds City Council in an independent review by the Improvement and Development Agency. As ever, it is also interesting to note the number of staff who have taken little or no time off through sickness absence:

- 35.75% of LCC employees have had no sickness during the year;
- 14.41% have had 1-2 days;
- Staff with 3 more days absence is 49.85%.

Analysis of rolling 12 month periods also shows that the improvement in sickness absence in the Council is being maintained. The 'Happy, Healthy and Here' programme, an integral part of the People Strategy, continues to drive the work to improve safety, well-being and attendance and this is complimented by specific projects aimed at tackling hotspots within particular departments.

Only three departments showed a downturn in performance from the previous year the most notable of which was **Neighbourhoods and Housing**. Whilst this department is now encompassed within the Environment and Neighbourhoods portfolio of services, the DMT with support from local HR has identified the following specific pieces of work to improve sickness absence during 2007-08:

- A pilot has been scoped, with assistance from Corporate HR, that will look at employees speaking to an Occupational Health Advisor from the first day of absence, after notifying their line manager as normal. This will enable their illness to be discussed with a medical professional who will be able to offer advice on return to work, any matters which may speed recovery and early access to further treatment or reasonable adjustments. This has had a positive impact on sickness absence rates when trialled in other organisations. Discussions are on-going with the Trade Unions to introduce this as soon as possible.
- Stress related absence is significant in the Directorate and they are currently rolling out the HSE's Stress Management Standards, which have had an impact already in Learning and Leisure and Development. This is in partnership with the Unions.
- 'Hot Spots' have been identified within certain services and work is on-going to consider causes of absence in these areas including the impact of change and management style.
- Rigorous monitoring of sickness absence has highlighted an increase in long-term absence and work is underway to establish the reasons why this should have increased.
- Refresher training on the use of Managing Attendance Procedures has been directed at all Senior Management Teams to increase ownership and accountability.

The former **Development** department has also seen a very marginal downturn in performance in this area (0.29), but at 8.04 days lost per FTE, it is still well below the 'industry' average. Maintaining low absence levels is important, however, and the HR team have identified the following specific pieces of work:

- The Development department carried out a 'work-life' survey two years ago and this is to be revisited in 2007-08 and extended to include a broader range of services. This will hopefully have an impact on stress-related absence.
- Specific work on monitoring and addressing long-term absence has been identified.
- More rigorous monitoring will be undertaken to highlight 'persistent offenders' and move people more efficiently through the procedures, where this is appropriate.

The only other area to have not made an improvement on last year is the **Chief Executive's Department**, which showed a 0.4 increase in sickness absence per FTE. Work to improve this position includes:

- Identification of a 'hot spot' service i.e. Customer Services. A senior HR Officer has been seconded specifically to this service to assist, amongst other things, in addressing sickness absence.
- A senior operational manager has also been made responsible for this area of work within this service and he has established a 'sickness absence working group', which includes the Corporate 'lead' on safety, well-being and attendance. This group will scope an improvement plan.
- The Occupational Health 'first day' referral pilot is also currently being considered in this area.
- All services will continue to formulate improvement strategies for sickness absence in line with Happy, Healthy and Here. This is especially important in the current climate of change and modernising the pay structure.

4.6 Environment and Community Safety

- **BV-82a: The proportion of household waste sent by the authority for recycling.**
We have missed our target for recycling (BV-82a) for the year, largely due to our timber contractor refusing to accept MDF, and other low quality waste wood, during the first part of the year. In the latter part of the year we have implemented a new contract which once again allows MDF to be recycled through the household waste sites and performance has improved. The target for composting of waste (BV-82b) has been hit, due to the roll-out of the garden waste pilot, and the inclusion of gully waste in the calculation.
- **BV-82d: The proportion of household waste sent by the authority to landfill**
The proportion of household waste sent to landfill has missed the target for the year by 0.9%. This is largely due to the reasons outlined above. Comparisons with other authorities should be made with caution, due to the availability of other disposal options in other large cities, e.g. Energy from Waste in Sheffield, Nottingham and Bristol.
- **BV-91: Percentage of the population resident in the authority's area served by a kerbside collection of recyclables**
Performance over the year has not reached the target of 95%. Although over 10,000 more households have been given access to a collection of recyclables over the year, the number of households in Leeds has also grown by 3,500 to 325,027. This has meant that the impact of the new roll-out has not been as strong as first predicted. In addition there are a number of property types which present particular difficulties which regard to kerbside recycling for example, farm routes, some high rise and some city centre properties. We continue to work to resolve these issues and provide a comprehensive kerbside recycling service.
- **BV-90a, b, c, BV-89: Percentage of people expressing satisfaction with household waste collection, waste recycling, waste disposal, cleanliness standards**
The figures for satisfaction may have been affected by a change in survey methodology, however overall satisfaction levels for waste and recycling and cleanliness are comparatively high when compared to other core cities and the national picture.
- **BV-100: Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive roads**
Improvements in data recording and the road closures for the East Leeds Link Road and Pontefract Lane have contributed to an increase in the number of days per km. East Leeds Link Road and Pontefract Lane account for over half of the days.
- **BV-224b: Percentage of the unclassified road network where structural maintenance should be considered**
The methodology for this indicator has changed completely to a four year rolling average for road condition. This effectively means that this year is a baseline year for performance. A new local indicator has been developed (LKI-224b) to measure the annual result. Performance for the year is 19%, meeting the 2006/07 target of 19.5%.
- **BV-215a, b: The average time taken to repair a street lighting fault which is under the control of the local authority, under the control of a Distribution Network Operator (DNO).**
The transfer of the street lighting maintenance function under PFI to a private sector contractor is progressing well. However, there have been some issues around the transfer of data to the contractor in the first instance and subsequent recording and data quality issues with the contractor. These have resulted in doubts being shed on the accuracy of the figures for the year so far. These issues have been managed through the contract management process. We are working with Internal Audit to rectify the issues. An action plan is in place to provide an end of year figure before the end of May and to ensure robust reporting in 2007/08.

- **BV-126: Domestic burglaries per 1,000**

This result can be partially explained by a number of factors believed to be impacting adversely on performance:

- Increase in student population over the last few years has brought a large number of vulnerable young people into high crime areas and thereby increasing the opportunities for offenders to target those at risk.
- During the summer months of 2006 the hot weather provided increased opportunity for sneak in thefts. Sneak-ins currently running at over 20% of all domestic burglaries.
- Location of bail hostels in high crime areas also increases the opportunities for individuals to re-offend.
- Early prison release of prolific offenders and shorter sentencing for convicted offenders.
- Increase in 'Hanoi' style burglaries where car keys are taken from insecure properties and high value vehicles stolen.

The Leeds wide Operation Strikeback has a dedicated team focusing on the most prolific offenders committing burglary and greater emphasis will be placed on linking these offenders with the Drug Intervention Programme to address their drug behaviour. We will continue with the proactive and reactive target hardening service to protect and reduce the risk to vulnerable neighbourhoods and properties and utilising technology e.g. smartwater and asset tracking. The Safer Leeds Acquisitive Crime Group will be split into 3 sub groups one of which will focus on domestic burglary. The control strategy will be reviewed and monitored on an ongoing basis in line with intelligence reporting.

- **BV-127b: Robberies per year, per 1,000 population in the local authority area**

This result can be partially explained by a number of factors believed to be impacting adversely on performance:

- The impact of the National Crime Recording Standard is having an adverse effect on the number of robberies recorded. This is because the test applied by police crime evaluators, in accordance with Home Office counting rules, to demonstrate an offence of robbery is now wider than previously and as a consequence they now record more offences as robbery and fewer offences as theft from the person
- In addition, there has been a growing trend of young people on young people robberies (mobile phones and portable electronic goods).

A review of the robbery control strategy has been undertaken in March 2007 following a visit from a Home Office consultant. The Safer Leeds Acquisitive Crime Group will be split into 3 sub groups one of which will focus on robbery. This is to be chaired by a DCI from North East Leeds Police Division. The control strategy will be reviewed and monitored on an ongoing basis in line with intelligence reporting.

4.7 Thriving and Harmonious Communities

- **BV-203: The percentage change in the average number of families placed in temporary accommodation**

The return for BV-203 in 2006/07 shows a 24% rise in temporary accommodation placements. It is important to note that the indicator does not capture the actual number of families placed in temporary accommodation at a particular point in time. Rather the figure reported is the average number placed over the four end of quarter snapshots. This figure is compared to the equivalent figure for the previous year to calculate the percentage difference.

There was a significant increase in the number of families in temporary accommodation during the first three quarters of 2006/07. This was primarily due to the continued reduction in the number of social housing lettings which meant that households were waiting longer in temporary accommodation.

The Housing Services Division have developed a plan to reduce the number of temporary accommodation placements by 50% by 2010. This plan focuses on the need to maximise permanent accommodation options, including those within the private sector, identifies opportunities to prevent homelessness and also considers the role of housing support services in speeding up the re-housing process. There were 30 less families placed at the end of Q4 than the position at the end of Q3. The nature of the indicator means that if this rate of placement reduction is maintained the Council will in all likelihood attain upper quartile performance against BV-203 in 2007/08.

4.8 **Health and Well-being**

- **CP-OP50 (PAF A0/C72) - Permanent Admissions of Elderly People to Residential/ Nursing Care per 10,000 population aged 65+**

Admission to residential care may not be appropriate for some older people who with the effective support of community based services can be enabled to live at home or to return home following hospital treatment. Preventative and rehabilitation strategies should lead to falling numbers of elderly people entering residential care.

This indicator is therefore associated with PAF C28 (Intensive home care) with which it forms a key threshold indicator. The threshold is defined as if intensive home care is less than 8 per 1000 and there were 140 or more admissions to residential/nursing care per 10,000 population then performance is limited to 'Serving most people well'.

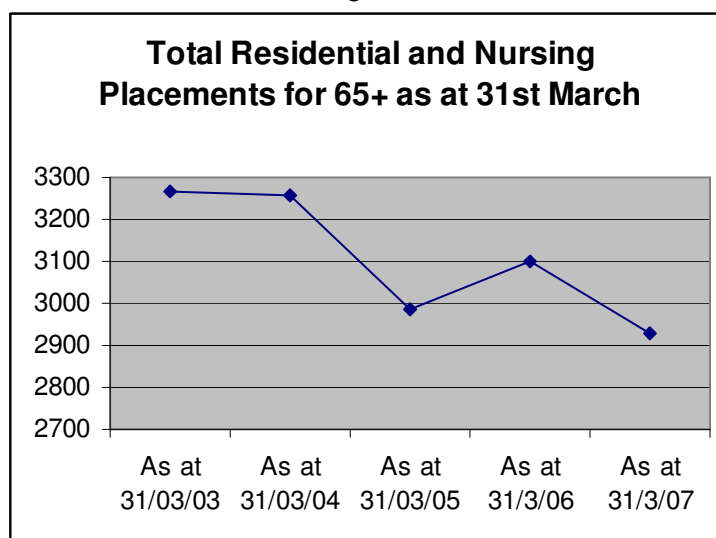
The issue

The **PAF AO/C28** performance indicator measures the number of households receiving intensive home care *per 1,000 population aged 65+* Leeds performance fell from 10.3 in 2005/06 to 10.0 in 2006/07. Leeds remains at 3 star (acceptable) status for this PI and this level of performance ensures that the key threshold has been met.

Intensive home care support appears to have declined by around 40 service users in the year. A positive performance with regard to reducing residential admissions would allay concerns that this could reflect an overall decline in the effectiveness of preventative services for adults.

Performance

Performance for **PAF AO/C72** has not yet been calculated for 2006/07. Performance in 2005/06 was 82.6. This is top banded performance (5*). A count of the total residential and nursing care for older people indicates that the total population of older people in care at 31st March has declined between 2005/06 and 2006/07 (Figure 1). This suggests that the numbers of older people entering care in the year are unlikely to have significantly increased, although this is possible if, for example the increase in number of people dying or leaving care is greater than the increase in the number entering care.



- **BV-196 (PAF D56): Percentage of Packages of Care for new elderly service users provided within 28 days of assessment**

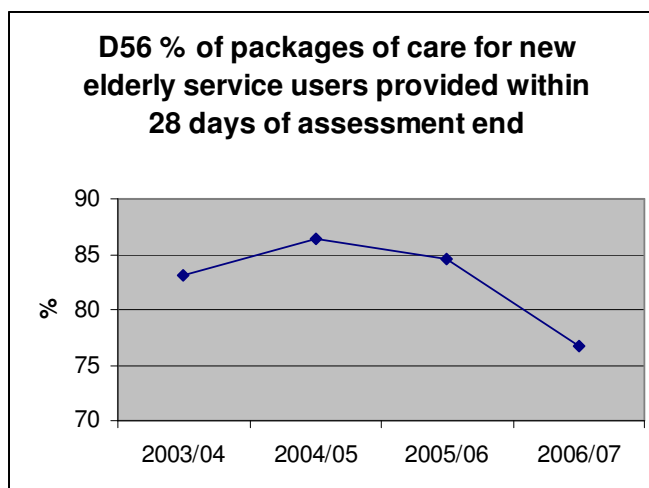
Users and carers should expect practical help and other support to arrive in a timely fashion soon after problems have been referred to Social Services. The Department of Health has set targets that all care packages should be in place within 4 weeks of assessment. This is a key threshold indicator. The threshold set by the Government for 2006/07 is greater than 60% for both waiting times for care packages. The threshold raises to 75% in 2007/08. Failure to meet the threshold limits the judgement of social care performance to ‘Serving most people well’.

The Issue

Leeds performance for 2006/07 has declined from 84.6 in 2005/06 to 76.8% in 2006/07. It failed to meet its target of 88%.

Performance

Leeds performance for waiting times for care packages is currently rated in the second of five bands by the Department of Health. It is classed as “Ask questions about performance”. A performance of 80% would be required to be “Acceptable”. Core City average for 2005/06 was 81%. Performance has declined for the last 2 years.



Performance significantly deteriorated at the start of the financial year but recovered steadily during the year. There are concerns that the completion date for some care packages may not have been appropriately reported and this could affect the accuracy of data used to calculate this indicator. A data quality audit is currently being undertaken.

Current Improvement Plans

The issue is being addressed through monthly performance management and reporting at area and team level. Teams showing weak performance have been identified and Service Delivery Managers have been instructed to implement local service improvements. Where health teams have demonstrated poor performance the Head of Adult Service Delivery has directly intervened. Team planning is currently being introduced for all teams in order to extend front line operational attention upon this priority area for improvement.

- **BV-201 (PAF C51): Direct Payments**

This indicator measures the number of adults and older people receiving direct payments at 31st March per 100,000 population aged 18 or over.

Direct payments are intended to give the recipient greater control over their lives by providing an alternative to services provided by social services departments. Councils have a duty to provide these services where individuals consent to this and are able to manage them. The indicator shows how well authorities are able to implement direct payments.

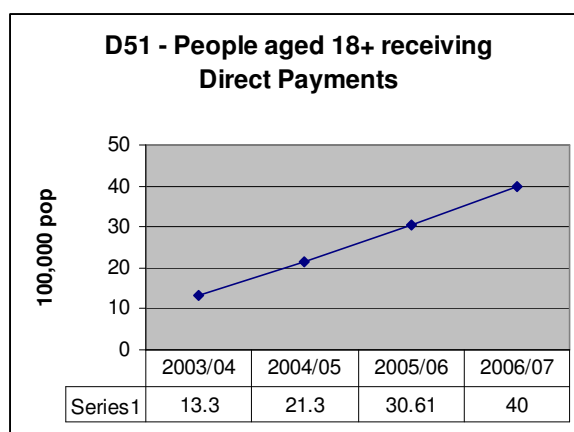
The issue

Performance has been improving since 2002/03 but at a significantly lower rate than comparator authorities. This indicator is a key threshold indicator. The threshold set for 2006/07 by the Government is greater than 15 per 100,000 pop. Aged 18+. The government has raised the threshold for 2007/08 to a rate significantly higher than current performance (60) and has announced its intention to increase the threshold to 70 in 2008/09.

Performance

Leeds performance for Direct Payments for 2006/07 is **40**. A target of 43 was set for the year. 2006/07 performance is rated in the third of five bands by the Department of Health. It is classed as "Acceptable". The core city average for 2005/06 was 70. The Key threshold for this indicator rises to 60 in 2007/08 and 70 in 2008/09.

This area of work has been identified as a key service improvement area.



Current Improvement Plans

A two year direct payments improvement plan was implemented in April 2007. Its main components are:

- Update the department's written direct payments procedures (Last updated 22/03/06).
- Review the direct payments pay rates.
- Promote and publicise direct payments in Leeds.
- Revisit training on direct payments for assessors/ care managers to raise awareness and improve understanding of direct payments.
- Direct payments user satisfaction survey (last completed in April 2004).
- Ensure that triggers in the assessment /care planning process are effective.
- Monitor performance against area targets.
- Properly identify direct payments spend.
- Ensure direct payments users are supported effectively by ASIST.
- To make direct payments as inclusive as possible through the use of user led trusts.
- To introduce a system of accurate performance management data collection in respect of direct payments.
- To introduce a system to identify the number and value of direct payments packages being agreed for service users who are over 65 and service users who are under 65.
- Increase the use of direct payments to purchase items of equipment.
- Budgetary sign off responsibility re-assigned from Head of Service - Adults To Service Delivery Managers – Adults, for people over 65.
- To revisit promotion of direct payments to people from black and ethnic minority Communities.
- To introduce service user involvement in the Direct Payments Project Operational Group.
- To ensure the strategy for implementing access to direct payments for all those eligible to use them is approved by members and is led by all senior staff across the council.

4.9 Children and Young People

This report highlights key issues raised by the indicators included in the Q4 performance report. These are grouped under the Every Child Matters five outcomes.

Be Healthy

Key Issue: Teenage Conceptions

Why is it important?

This is a key issue because reducing teenage conceptions is a national PSA target for central government and an important local target for children's services in the Children and Young People's Plan. One reason that this is a national target is because teenage conception rates in the UK are significantly higher than in other comparable countries. It is a local target because reduction in teenage conception in the city has been slower and less consistent than in many other areas. Teenage conception is an important measure as it is a good proxy measure for young people's wellbeing.

What are we doing about it?

The lead services within the children's partnership for teenage conception, the PCT and Education Leeds, were tasked with reviewing partnership and commissioning arrangements. This is now complete and an action plan has been agreed and is now being implemented.

Stay Safe

Key issue: the proportion of children coming into care

Why is it important?

This is a key issue because the children are placed in care due to severe problems in their home life, because children in care generally have poor outcomes, and because rising numbers poses a significant challenge to services in responding to the needs of these children and young people. A significant driver of rising numbers of children in care in Leeds is the growth of children and young people that arrive in the city as unaccompanied asylum seekers. It should be noted that this indicator needs to be used with care due to the number of factors involved. In particular, previous inspections of social care have indicated that thresholds are correct and children are placed in care appropriately.

What are we doing about it?

We are responding to this rise in numbers in a range of ways. Firstly there is a strong focus on wider preventative support and services through children's trust arrangements and the associated growth in parent and family support services and improved assessment and early identification. Secondly work is underway within social care to improve information on children in need, particularly around unaccompanied asylum seekers.

Enjoy and Achieve

Key Issue: GCSE results

Why is it important?

GCSE results have seen sustained and significant improvement in standards over recent years, so that 2006 was the first year where over half of students in Leeds gained 5 or more grades A*-C. However, despite this improvement results are still below target and the national average. In addition results for vulnerable groups continue to be an area for development because, despite improvement, there remains a significant gap for many young people, as can be seen in the figures for Looked After Children. Lastly, measures of the progress made between Key Stages (value added) remains weak, in part because schools have focused on pupils at the borderline between grades C and D. Attainment is vital for young people in ensuring progression *to further work and learning and its role in determining future life chances*

What are we doing about it?

Secondary standards continue to be a key focus for schools, the authority, Education Leeds and partners. There are a wide range of programmes working to provide schools with support and challenge, from the work of the National Strategies team to the use of experienced headteachers as School Improvement Partners, to the No Child Left Behind programme that is developing collaborative networks of schools to support inclusion. Over the next year new projects will include: the Achievement for All initiative that will provide targeted support for schools facing the most significant challenges, the Personalisation Programme that will develop more tailored support for individual learners and lastly the recruitment and work of a headteacher to better coordinate support for Looked After Children within a 'virtual school'.

1.1 Key Issue: Attendance

Why is this important?

Attendance is important because it is one of the main statutory targets for schools as well as central and local government. Attendance is important because it is a proxy measure of each learner's engagement and enjoyment of school, as well as the support and commitment of parents and lastly the focus and effectiveness of schools. Attendance at school is important to children and young people because not only is it vital if they are to learn but also to ensure that they are in a safe environment and away from behaviours that could put themselves or others at risk.

What are we doing about it?

Education Leeds is working in close partnership not just with local schools but also with the DfES because of the challenges faced in Leeds as in many other big cities. Feedback from the DfES is very positive about the range and efficacy of the Attendance Strategy, and monitoring has shown a very positive impact on targeted schools. However, as can be seen from the data, attendance fell overall in the 2005/06 year, mainly due to a decline in attendance in schools not previously targeted by the Strategy. After a resultant review there has been agreement to enhance the local strategy with improved partnership working between attendance teams, wider school improvement services and networks of schools in order to share expertise and develop more capacity across the city.

Make a Positive Contribution

1.1.1 Key issue: Youth Services Outcomes

1.1.2 Why is this important?

Engaging young people through the youth service is important in providing positive opportunities within their communities. The recent Best Value survey and consultation for the Children and Young People's Plan emphasised that activities for young people was an important issue for young people, parents as well as the wider community. Accredited activities through youth provision are important to provide structure and achievement for young people and to support wider learning within school.

However, as the attached figures show, there is a high degree of uncertainty at present over the performance of the service due to weaknesses in management information. This was raised at inspection in 2004.

1.1.3 What are we doing about it?

The Youth Service is working with corporate services to address these weaknesses through priority work to improve data quality and procure and implement a new management information system.

Achieve Economic Wellbeing

No issues for comment on current performance report.

4.10 City Development

General satisfaction PIs comment

Satisfaction rates in the most recent Best Value survey were lower for many services than recorded performance at the last BV survey. This is true for the three satisfaction indicators (BV-111, BV119c, BV-119d) listed below. However, in each case specific reasons for a decline have been identified, and remedial action has been identified that will hopefully contribute to a rise in satisfaction rates by the next survey.

- **BV-111: Percentage of Planning applicants satisfied with service received**

The focus of the Planning Service over the last year has been on stabilising performance against BV-109 (which relates to time take to process planning applications) to ensure that the Council did not become a Planning Standards Authority. Performance has now stabilised and the service can change its emphasis to customer care improvements. Planned actions include additional resourcing within the service, improved levels of information to customers, web site development, and customer focus groups.

- **BV-119c: Percentage of residents satisfied with museums and galleries**

Museums and galleries provision in Leeds will be substantially improved over the next three years, with the opening of the Leeds Museum Discovery Centre and the new City Museum. The first phase of the refurbishment of the Art Gallery, and the works at Kirkstall Abbey will also be completed. This investment will see a change in the service's culture towards a more overtly inclusive, customer-focussed approach, with a strong emphasis on learning and community partnerships in programming, collection development, and exhibitions.

- **BV-119d: Percentage of residents satisfied with theatres and concert halls**

Theatre and concert hall provision in Leeds will be substantially improved over the next three years with the completion of the Grand Theatre refurbishments, and the opening of a new arena, which will attract concerts and other events to the city.

- **BV-165: Percentage of pedestrian crossings with facilities for disabled people**

A thorough, internal inspection audit of 486 pedestrian crossings is currently underway. The city centre crossings have already been inspected, and crossings outside the city centre are now being audited. KPMG have approved the standards/procedure currently being used to audit the crossings, and will use this information as the basis of their own audit, which will start in due course.

- **BV-204: Percentage of appeals allowed against the authority's decision to refuse on planning applications**

In addition to the member and officer training that has been agreed to ensure soundness in decision making, a report was submitted to Overview and Scrutiny Committee (OSC) on Monday 05 March 2007 providing further detail of actions designed to improve the performance of this indicator (compulsory training for panel members, non-compulsory training for non-panel members). The report was approved by OSC, who will receive regular update reports in order to monitor progress.

**Leeds City Council
Quarter 4 Performance Report
2006/2007**

Contents

Accountability Reporting Guidance	1
Quarter 4 Performance Summary	2
Modernising Our Council Performance Report	3 – 9
Environment and Community Safety Performance Report	10 – 15
Thriving Communities Performance Report	16 – 17
Children and Young Peoples Performance Report	18 – 23
Health and Well-Being Performance Report	24 – 25
City Development Performance Report	26 – 28
CPA Highlight Report Guidance	29
Environment Block Performance Report	30 – 33
Housing Block Performance Report	34 – 36
Culture Block Performance Report	37 - 39

Quarter 4 Performance Summary

	2006/07 Result*	2005/06 Result	
Percentage of Council priority indicators achieving target at year end	54%	53%	
Percentage of Council priority indicators showing a year on year improvement	53%	67%	
Percentage of Council priority indicators showing a year on year decline	36%	22%	
Percentage of Council priority indicators in All England Top Quartile	17%	12%	
Percentage of Council priority indicators in All England Bottom Quartile	25%	34%	

***Results may change due to 16% of performance information being unavailable at time of printing**

Quarter 4 Performance Summary

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-3 CP-AS56	The % of citizens satisfied with the overall service provided.	Access to Services	Annually %	Rise	77.00	77.00	52.00	52.00	↓	55.00	52.13	5	No concerns	Performance is down 25% compared to the last time this was reported (2003/04). There was a change in methodology that might account for this. Previously authorities could choose whether to carry out the general survey by post, face to face or telephone, and previously LCC had done face to face surveys. This time round, the Audit Commission stipulated that the survey had to be carried out by post. With postal surveys, response rates tend to be lower, so the sampling will not be as reliably representative of the population. In addition, people tend to give more positive responses when being surveyed face to face, compared to in response to a postal survey. Core City information based on 06/07 information
BV-4	% of those making complaints satisfied with the handling of those complaints	Access to Services	Annually %	Rise	35.00	Year on Year Increase	32.00	32.00	↓	35.00	31.50	3	Some concerns	Performance is down 3% compared to the last time this was reported (2003/04). There was a change in methodology that might account for this. Previously authorities could choose whether to carry out the general survey by post, face to face or telephone, and previously LCC had done face to face surveys. This time round, the Audit Commission stipulated that the survey had to be carried out by post. With postal surveys, response rates tend to be lower, so the sampling will not be as reliably representative of the population. In addition, people tend to give more positive responses when being surveyed face to face, compared to in response to a postal survey. Core City information based on 06/07 information
BV-76a	The number of claimants visited per case load	Benefits	Monthly No.	N/A	302.47	195.00	170.87	170.87	N/A	No information provided by the Audit Commission	294.88	3	No concerns	Towards the end of the financial year the authority received an easement on the number of visits it had to undertake with regard to interventions. As a consequence of the requirement to visit customers reduced, hence the actual result of this PI has reduced in the same manner. There is no longer a statutory requirement for the authority to undertake a statutory number of visits to its customers. Other methods of checking customers circumstances other than by visit are being undertaken. This also allows the authority to reduce a number of unproductive visits.
BV-76b	The number of fraud investigators employed by the local authority per 1,000 caseload	Benefits	Monthly No.	N/A	0.24	0.23	0.26	0.26	N/A	No information provided by the Audit Commission	0.20	2	No concerns	The total number of investigators employed by the authority is 17.86 based on a caseload of 70415.
BV-76c	The number of housing benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out by the local authority per year, per 1,000 caseload	Benefits	Monthly No.	N/A	24.37	28.00	30.89	30.89	N/A	No information provided by the Audit Commission	25.57	3	No concerns	The number of fraud investigations undertaken for the financial year was 2175 and the caseload average for the year was 70415.
BV-76d	The number of Housing Benefit and Council Tax Benefit (HB/CTB) prosecutions and sanctions, per year, per 1,000 caseload, in the local authority area	Benefits	Monthly No.	N/A	3.83	4.25	4.26	4.26	N/A	No information provided by the Audit Commission	2.42	1	No concerns	300 sanctions achieved with a caseload of 70415.
BV-78a	Speed of processing: Average time for processing new claims	Benefits	Monthly Days	Fall	43.00	29.00	31.00	31.00	↑	26.40	40.55	5	No concerns	Through 06/07 performance improved quarter on quarter which can be demonstrated by the achievement of 29 days performance for the 4th quarter of this year. Targets set for this indicator are in line with the DWP performance standards.

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-78b	The average processing time taken for all written notifications to the local authority of changes to a claimant's circumstances that require a new decision on behalf of the authority	Benefits	Monthly Days	Fall	31.00	18.00	23.97	23.97	↑	9.10	21.95	7	No concerns	Although the target has been missed, performance has improved quarter on quarter during 06/07 which can be demonstrated by the achievement of 17 days performance for the 4th quarter of this year. Targets have been set in line with DWP performance standards.
BV-79a	Accuracy of processing: Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision.	Benefits	Quarterly %	Rise	98.00	98.20	99.00	99.00	↑	99.00	98.25	5	No concerns	
BV-79bi	The amount of housing benefit overpayments recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period	Benefits	Monthly %	Rise	74.60	79.00	72.70	72.70	↓	79.39	58.23	1	No concerns	Performance is below target of 79%, however this is attributable in the main due to large share of outstanding balances for 06/07 which have not yet had invoices issued (at end of March this was in excess of £520K) after excluding these accounts the collection rate is 78%. Currently these invoices are not issued in case an appeal is made against the overpayment. This procedure is currently being reviewed.
BV-79bii	Housing benefit overpayments recovered during the period as a percentage of the total amount of housing benefit overpayment debt outstanding at the start of the period plus the amount of HB overpayments identified during the period	Benefits	Monthly %	Rise	32.70	33.00	33.20	33.20	↑	39.69	29.99	4	No concerns	Whilst the collection target may look low for this indicator in comparison to other revenues collection figures, it reflects the nature of this specific debt, and that debtors are generally on low incomes. Furthermore, to illustrate this collection levels for 05/06 across all metropolitan councils ranged between 12% and 59% with 39% being top quartile performance. The result of 33.2% exceeds the target set for this current financial year.
BV-79biii	Housing benefit overpayments written off during the period as a percentage of the total amount of housing benefit debt outstanding at the start of the period plus the amount of housing benefit overpayments identified during the period	Benefits	Monthly %	N/A	7.70	7.50	7.20	7.20	N/A	No information provided by the Audit Commission	8.79	6	No concerns	Data being collected on a monthly basis for this PI from December 06.
BV-80a	Satisfaction with the Benefits service: contact with the office	Benefits	Annually %	Rise	75.00 (2003/04)	Year on Year Increase	78.00	78.00	↑	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has improved from 75% in 2003/04.
BV-80b	Satisfaction with the Benefits Service: service in the office	Benefits	Annually %	Rise	64 (2003/04)	Year on Year Increase	83.00	83.00	↑	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has improved from 64% since the last survey in 2003/04.
BV-80c	Satisfaction with the benefits service: telephone service	Benefits	Annually %	Rise	64 (2003/04)	Year on Year Increase	73.00	73.00	↑	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has improved from 64% in 2003/04.

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-80d	Satisfaction with the benefits service: staff in the office	Benefits	Annually %	Rise	82 (2003/04)	Year on Year Increase	82.00	82.00	↔	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has maintained the same result of 82% in 2003/04.
BV-80e	Satisfaction with the benefits service: forms	Benefits	Annually %	Rise	65 (2003/04)	Year on Year Increase	61.00	61.00	↓	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has declined from 65% in 2003/04.
BV-80f	Satisfaction with the benefits service: speed of service	Benefits	Annually %	Rise	70 (2003/04)	Year on Year Increase	71.00	71.00	↑	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has improved from 70% in 2003/04.
BV-80g	Satisfaction with the benefits service: overall satisfaction	Benefits	Annually %	Rise	78.00	Year on Year Increase	80.00	80.00	↑	No information provided by the Audit Commission	No information provided by the Audit Commission	No information provided by the Audit Commission	No concerns	Residents survey conducted every three years. The 06/07 result has improved from 78% in 2003/04.
BV-10	The percentage of non-domestic rates due for the financial year which were received by the authority (2003/2004)	Collection of Council Tax and Business Rates	Monthly %	Rise	98.60	98.60	98.60	98.60	↔	99.26	97.97	4	No concerns	
BV-9	Percentage of Council Tax due for the financial year which were received in the year by the Authority (2003/04)	Collection of Council Tax and Business Rates	Monthly %	Rise	96.30	96.60	96.40	96.40	↑	98.40	94.06	1	No concerns	Collection rates have increased 0.1% on the previous year. To achieve an increase of 0.1% requires the additional collection in excess of £230k in the financial year.
BV-8	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received by the authority.	Corporate Financial Services	Monthly %	Rise	90.60	92.00	91.60	91.60	↑	96.71	90.57	4	No concerns	
CP-FS50 LKI-F3	Achieve greater than 2.5% efficiency savings year on year	Corporate Financial Services	Quarterly No.	Rise	18,924.00	17,930.00	21,402.00	21,402.00	↑	N/A	N/A	N/A	No concerns	This figure is currently quarter 3 projection. Year end figure not available until late June when the backward looking efficiency statement will be submitted to CLG (deadline 5th July).
CP-AS50	Provide access to all principal council services outside normal 9-5 working hours.	Customer Services	Quarterly %	Rise	N/A	N/A	75.00	75.00	N/A	N/A	N/A	N/A	Some concerns	The target for this PI is to set a baseline in 06/07 as this is the first time this has been collected. A list of 55 services has been established. 75% is the percentage of these where the service is available outside 9-5, either physically open, by phone or web. A pilot is currently underway in the contact centre to extend opening hours. Performance on this indicator will improve when extended opening hours are formalised.

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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CP-AS51	Increase the % of public telephone calls to the council that are answered	Customer Services	Quarterly %	Rise	82.00	90.00	86.00	86.00	↑	N/A	N/A	N/A	No concerns	This indicator includes both corporate contact centre and non-contact centre lines. Contact centre lines have averaged above 90% in quarters 2,3 and 4. Full year performance on non-contact centre lines varied from 29% (Housing Advice) to 99% (24 hour payments line - automated) and 96% (Business Rates.) Performance in the last month of the year dramatically improved for Housing Advice (Mar 07: 98% answer rate) as the service moved into the contact centre. There are firm plans to migrate further services into the contact centre in 2007/08 to improve the performance on some of those lines.
CP-AS52	Increase the % of enquiries to the council (in person and by telephone) are resolved at first point of contact	Customer Services	Quarterly %	Rise	84.00	75.00	86.00	86.00	↑	N/A	N/A	N/A	Significant concerns	There are data quality concerns about this PI, relating both to the mechanism by which data is collected (a Siebel pick list of values) and the consistency with which these values are used. We have identified some changes, that will be implemented in the next Siebel upgrade in April 2007. We anticipate that performance may be perceived to have dropped once these changes are introduced, but the changes will yield more accurate reporting.
CP-AS53	Increase the proportion of public telephone calls to the council that are handled by a corporate contact centre	Customer Services	Quarterly %	Rise	74.00	75.00	73.00	73.00	↓	N/A	N/A	N/A	Some concerns	Additional high volume lines will be migrated to the contact centre in 2007/08.
CP-AS54	Increase the volume of total transactions delivered through customer self-service	Customer Services	Quarterly No.	Rise	175,332.00	192,865.00	317,954.00	317,954.00	↑	N/A	N/A	N/A	No concerns	The above-target performance is due to the launch of online recruitment and self-service electoral roll confirmation (although the latter may not happen every year). The 2007/08 target has been revised upwards in light of this performance, to be a 10% improvement on the 2006/07 figure.
BV-11a	The percentage of top 5% of earners that are women	Equal Opportunities	Quarterly %	Rise	34.67	38.30	36.47	36.47	↑	42.45	42.83	8	No concerns	Although this result is being below target, it has increased by 2% since 05/06. Initiatives are running in several departments to actively recruit women into more senior posts, for instance in Development and Corporate Services - ICT for women scheme. Revised recruitment and selection policies are being introduced and the revised recruitment website has been launched this year. The Council Change Programme is ongoing and will continue to impact on the demographics of senior management across the council, for instance Corporate Management Team is now 50% female. Flexible working is available widely across the council and new maternity legislation has been introduced. Other initiatives have been launched such as Childcare vouchers (Busy Bees) which collectively make the council a more attractive employer. However, there is slow turnover in employees in the highest positions within the council which makes this a challenging target. Due to improved performance, future years targets have been revised to more challenging levels.
BV-11b	The percentage of top 5% of earners from black and minority ethnic communities	Equal Opportunities	Quarterly %	Rise	5.26	5.40	5.75	5.75	↑	4.33	4.00	8	No concerns	The 06/07 result has improved since last year and has exceeded the target of 5.4%. Initiatives are running across the council to improve the numbers of ethnic minority staff reaching senior positions, for example the Recruitment and Selection review will incorporate corporate BME group work. There are development programmes running in the Development and Neighbourhoods and Housing Departments and the Council Change Programme is ongoing which will continue to impact on the demographics of senior management across the council. Talent management across the council is also impacting upon the performance of this indicator. Turnover in employees in the most senior positions is slow therefore makes achieving this target more challenging.
BV-11c	Percentage of top 5% of earners that are disabled (excluding schools)	Equal Opportunities	Quarterly %	Rise	3.88	4.20	3.60	3.60	↓	4.83	3.06	2	No concerns	The population of disabled staff in LCC has reduced through turnover and at the same time some of the schemes for recruiting disabled staff are now in need of review. Policies for recruiting and retaining disabled staff will be reviewed in the coming year for example through the Recruitment and Selection policy and the Council Change Programme. As this is a relatively new indicator, previous targets were set based on one years data. More realistic targets have now been set.

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people	Equal Opportunities	Annually %	N/A	45.06	47.00	49.56	49.56	N/A	No information provided by the Audit Commission	57.27	6	No concerns	Within the last year many of the Neighbourhoods and Housing buildings have transferred to ALMO's. This has made the collation of these figures very difficult. Although contacts have now been made we were unable to collate the figures in time.
BV-16a	The number of staff declaring that they meet the DDA disability definition as a percentage of the total workforce	Equal Opportunities	Quarterly %	Rise	3.30	3.90	3.16	3.16	↓	3.89	3.70	5	No concerns	The population of disabled staff in LCC has reduced through turnover over the last 5 years. Also, some of the schemes for recruiting disabled staff are now in need of review. Policies for recruiting and retaining disabled staff will be reviewed in the coming year for example through the Recruitment and Selection policy and the Council Change Programme. There is a particularly low percentage of disabled employees working in Leeds schools which makes the overall percentage seem low (excluding schools staff, the percentage of disabled staff working in the council was 5.04% in 06/07). As a result of the declining performance, future years targets have been revised to more realistic levels.
BV-16b	Percentage of economically active disabled people in the authority area.	Equal Opportunities	Annually %	N/A	14.00	14.00	14.54	14.54	N/A	No information provided by the Audit Commission	17.29	7	Some concerns	This PI is a proxy measure and provides a context for BV-16a to be compared against.
BV-17a	Minority ethnic community staff as a percentage of the total workforce	Equal Opportunities	Quarterly %	Rise	6.47	6.30	7.02	7.02	↑	4.80	9.56	5	No concerns	Recruitment policies and the increasing diverse population of Leeds is being reflected in the percentage of BME staff working in the council and this statistic continues to improve. As a result of performance being above target, future years targets have been amended to even more challenging levels.
BV-17b	Percentage of economically active people in the local Authority area who are from an ethnic minority community	Equal Opportunities	Annually %	N/A	7.80	7.80	7.80	7.80	N/A	No information provided by the Audit Commission	12.55	5	No concerns	This PI is a proxy measure and provides a context for BV-17a to be compared against.
BV-2a CP-EO50	The level (if any) of the Equality Standard for Local Government to which the authority conforms	Equal Opportunities	Annually Level	N/A	3.00	3.00	3.00	3.00	N/A	No information provided by the Audit Commission	2.88	1		The Equality Standard is the framework for mainstreaming equalities into service delivery & employment. It provides a systematic approach to dealing with equalities and covers all aspects of policy making, service delivery & employment. Level Three of the Equality Standard is predominately concerned with setting equality objectives and targets. In attaining Level Three, both departmentally & corporately we have demonstrated: that we are consulting with designated community, staff & other stakeholder groups, in connection with the Corporate Equality Plan; equality objectives for employment, pay & service delivery have been set based on impact assessments & consultation; action plans have been produced with specific targets based on the equality objectives; information & monitoring systems that allow us to access progress in achieving targets have been developed & action has started on achieving targets. The framework, developed primarily as a tool to mainstream gender, race & disability into policy & practice at all levels, now incorporates age, sexuality & religious beliefs. The inclusion of all equality strands is reflected in our Equality Monitoring Guidance and Equality Impact Assessment Guidance.
BV-2b	The duty to promote race equality	Equal Opportunities	Annually %	Rise	74.00	79.00	74.00	74.00	↔	79.00	76.50	3	No concerns	
BV-226a	Total amount spent by the local authority on advice and guidance services provided by external organisations	Executive Support	Annually £	Rise	1,562,000.00	N/A				No information provided by the Audit Commission	1,336,994.34		Some concerns	This information will be reported in the 1st quarter of the financial year 2007/08, when the financial information is available

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-226b	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at "General Help" level and above.	Executive Support	Annually %	Rise	0.69	N/A				No information provided by the Audit Commission	79.54	No information provided by the Audit Commission	Some concerns	This information will be reported in the 1st quarter of the financial year 2007/08, when the financial information is available
BV-226c	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public.	Executive Support	Annually £	Rise	3,100,000.00	N/A				No information provided by the Audit Commission	3,419,802.57	No information provided by the Audit Commission	Some concerns	This information will be reported in the 1st quarter of the financial year 2007/08, when the financial information is available
CP-ES52	Achieve a CPA Corporate Assessment score of 4 out of 4	Executive Support	Annually No.	Rise	3.00	3.00	3.00	3.00	↔	N/A	N/A	N/A	Some concerns	The CPA assessment was conducted in December 2005, this score is valid until the next assessment in December 2007
CP-ES53	Increase the percentage of performance targets achieved in priority areas	Executive Support	Annually %	Rise		75.00				N/A	N/A	N/A	Some concerns	This result is not yet available as not all of the year end results for Corporate Plan Indicators have been received to enable the analysis to be undertaken. It will be available to report in the Council Plan.
CP-ES55	Achieve a score of 3 out of 4 on the CPA use of resources assessment	Executive Support	Annually No.	Rise	3.00	4.00	3.00	3.00	↔	N/A	N/A	N/A	Some concerns	The Council has improved scores for four of the individual key lines of enquiry areas since 2005 which indicates good progress has been made in the year to 2006. In particular the Council improved its scores for Financial Reporting and Financial Standing, both which increased from 2 to 3. An overall score of 3 was achieved for Use of Resources in 2006.
BV-12	The proportion of working days/shifts lost to sickness absence	HR	Monthly Days	Fall	12.43	11.50	12.00	12.00	↑	8.34	11.08	8	No concerns	Although the target has been missed this year, the result has improved since last year. However, the actual out-turn for this year represents an improvement of 0.43 days, which continues the trend of almost half a day improvement in each of the past two years and a trend that has continued downwards for a number of years. A recent external review by IDeA stated that half a day improvement for an organisation the size of LCC is a significant achievement. Of particular note are the strides made in City Services, Social Services and Learning and Leisure.
BV-14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	HR	Quarterly %	Fall	1.17	0.70	2.21	2.21	↓	0.17	0.56	8	No concerns	The target of 0.7% was missed. A number of factors have contributed to this such as changes to the 85 year retirement rule and pension regulations in September 06 and March 07. The council has also changed its policy on the pension benefits offered to staff who take early retirement, with the aim of reducing costs. This may account for the increase in the numbers of staff retiring this year and going forward into future years but this will be at a lower average cost. The application of the new policy will be reviewed. As a result of this targets have been revised to more realistic levels.
BV-15	The percentage of employees retiring on grounds of ill-health as a percentage of the total workforce.	HR	Quarterly %	Fall	0.31	0.49	0.31	0.31	↔	0.10	0.35	3	No concerns	Performance in this indicator is very good compared to the target and other local authorities. Future years targets have been set to maintain the current good level of performance rather than to look for any significant reductions.
CP-PE52	Ensure 100% of staff continue to be covered by the Investors in People Leadership and Management Standard	HR	Annually %	Rise	100.00	100.00	100.00	100.00	↔	N/A	N/A	N/A	No concerns	
CP-PE56	Increase the percentage of attendance targets achieved (based on a basket of attendance targets)	HR	Quarterly %	Rise						N/A	N/A	N/A	No concerns	This indicator is to be developed, an appropriate basket of indicators is to be determined.
CP-PE60	Achieve a significant reduction in work related ill-health and injury	HR	Annually No.	Fall	3,865.00	3,749.00				N/A	N/A	N/A	No concerns	06/07 result will be available 16/5/07

Modernising Our Council Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
CP-PE61	Ensure 100% of staff continue to be covered by the Investors in People standard	HR	Annually Yes/No	Yes	100.00	100.00	100.00	100.00	↔	N/A	N/A	N/A	No concerns	
CP-PE62a	The implementation of smoking control measures by closing all staff smoke rooms in civic buildings, offices and depots	HR	Annually	Date	N/A	All closed 31/5/06	All closed 31/5/06	All closed 31/5/06		N/A	N/A	N/A	No concerns	All smoking rooms in civic buildings, offices and depots were closed on 31 May 06. This indicator has now been achieved and therefore will be no need for targets to be set 07/08 onwards.
CP-PE62b	The implementation of smoking control measures by complying with legislation on smoke free premises	HR	Quarterly Yes/No	Yes	N/A	N/A	1st July 07	1st July 07		N/A	N/A	N/A	No concerns	With effect from 1st July 07 all enclosed public places and work places under the control of Leeds City Council will be smoke free to comply with new legislation.
CP-P50	Ensure 100% of milestone activities for the implementation of the national procurement strategy for local government are completed	Procurement	Annually %	Rise	94.00	100.00	100.00	100.00	↑	N/A	N/A	N/A	No concerns	The target of reaching 100% of milestone activities has been achieved.
CP-P51	Assess and increase the percentage of our total budget spent through corporate framework agreements and corporate contracts	Procurement	Annually %	Rise	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A year end figure will not be available. We have needed amendments to the information systems that have now been incorporated into developments of Web Fab. These came on-line in December 2006 and data is being populated into the system. This information will be ready for reporting in March 2008 in order to measure a base line.
CP-P52	Assess and increase the percentage of our total budget spent through partnership with other public sector organisations	Procurement	Annually %	Rise	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	As above, a year end figure will not be available. We are still working on a methodology for measuring this. The implementation of SCMS assists, and in addition other arrangements will be incorporated into the measurement.

	2006/07 Results	2005/06 Results	
Percentage of indicators achieving target at year end	55%	53%	
Percentage of indicators showing a year on year improvement	53%	67%	
Percentage of indicators showing a year on year decline	25%	22%	
Percentage of indicators in All England Top Quartile	16%	12%	
Percentage of indicators in All England Bottom Quartile	16%	34%	

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Environment and Community Safety Quarter 3 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Dec 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
CP-EN52	Reduce energy consumption in Council buildings by at least 10%	Asset Management	Annually %	Fall	464682.00	10.00		N/A	N/A	N/A	N/A	N/A	No concerns	No comments provided. This was a new indicator for 05/06
BV-225	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV.	Community Safety	Quarterly %	Rise	90.90	100.00	100	100.00	↑	No Information provided by the Audit Commission	61.25	1	No concerns	CPS targets to reduce cracked cases could potentially conflict with taking a pro-charge stance in domestic violence cases.
BV-126	Domestic burglaries per 1,000 households	Community Safety	Monthly No.	Fall	23.85	23.60	19.40	25.40	↓	6.4	27.45	4	Some concerns	The following preventative measures are being undertaken: 1. Commissioning of CASAC Burglary Reduction to improve house security for eligible burglary victims and properties in hot spot areas, reactive and proactive service. 2. Gating of suitable high burglary/crime back streets. 3. Use of media and information days to inform about risks of burglary with focus on sneak-ins major target group is students. 4. Use and development of surveillance and tracking equipment to catch and convict offenders. It must be noted that the latter point will have a detrimental impact on Leeds overall comparator crime figure.
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	25.06	23.60	18.60	24.60	↑	12.45	33.49	3	No concerns	Changes in legislation around Common Assault reporting has seen a large increase in the number of arrests.
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	1.82	1.80	1.70	2.20	↓	0.3	3.94	3	No concerns	No comments provided.
BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly No.	Fall	17.23	16.90	4.5	17.00	↑	7.3	25.25	2	No concerns	Weighting of crimes means that the theft of a cycle is counted the same as a violent assault/robbery.
BV-198	The number of problem drug-misusers in treatment per thousand head of population aged 15-44	Community Safety	Monthly No.	Fall	63.27	8.20		11.10	N/A	78.25	47.30	7	No concerns	Higher numbers in treatment and a greater proportion of individuals retained in treatment will potentially create pressure in the treatment system. This risk will be closely monitored.
CP-CS50 LAA-SSC8	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Rise	23.90	30.00	22.70	22.70	↓	N/A	N/A	N/A	Some concerns	National PSA1 was set at reducing crime by 15% in England and Wales, which was disaggregated to set the Yorkshire and Humberside Region a target of 19%. This was then disaggregated further to set a target of 21% for West Yorkshire Police, and 21.5% for the Leeds Division. West Yorkshire Police then set itself an extremely ambitious target of 35%. Performance has been impacted by: - Neighbourhood Policing - Major Enquiries Team has taken 150 officers from Leeds - 7/7 Bombings in London has had an impact on force resources, heightened by the establishment of a regional counter-terrorism team. - Changes in legislation around Common Assault reporting has seen a large increase in the number of arrests. - Weighting of crimes means that the theft of a cycle is counted the same as a violent assault/robbery.
CP-CS51ai	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area during the day	Community Safety	Annually %	Rise	N/A		77.5 2006/07 Year-End	N/A	N/A	N/A	N/A	N/A	Some concerns	Commentary to be provided from 2006/07 General Survey analysis, and relative work undertaken/monitored via the LAA. Indicators CP-CS51ai and ii where new questions added to the 2006/07 survey.
CP-CS51aii	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area after dark	Community Safety	Annually %	Rise	N/A		30.7 2006/07 Year-End	N/A	N/A	N/A	N/A	N/A	Some concerns	
CP-CS51c	Reduce the number of people who have a fear of crime by: c) reducing the % of residents who believe that people using or dealing drugs is a very big problem in their area	Community Safety	Annually %	Fall	10.90	No Targets Set	13.4 2006/07 Year-End	N/A	↓	N/A	N/A	N/A	Some concerns	

Environment and Community Safety Quarter 3 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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CP-CS51d	Reduce the number of people who have a fear of crime by: d) reducing the % of people who feel that drunkenness and rowdiness is a very big problem in their area	Community Safety	Annually %	Fall	4.80		10.9 2006/07 Year-End	N/A	↓	N/A	N/A	N/A	Some concerns	
CP-SC51b	Reduce the number of people who have a fear of crime by: b) reducing the % of residents who feel that anti-social behaviour is a very big problem in their area	Community Safety	Annually %	Rise	N/A		47 2006/07 Year-End	N/A	N/A	N/A	N/A	N/A	No concerns	This figure is taken from responses from neighbourhoods ranked within the 3% most deprived SOAs through the Intensive Neighbourhood Management Programme. Future City-Wide comparisons will be made through the Annual Survey. This was a new question add to the 2006/07
BV-216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all "sites of potential concern"	Contaminated Land	Quarterly %	Rise	13.30	6.10	5.90	7.00	↓	9	14.40	3	No concerns	92 decisions made on whether or not remediation is required from a total (at end Dec 2006) of 1559 sites identified. This indicator has been reported quarterly for the first time in quarter 3. Tolerance levels will be set for this indicator in quarter 4.
BV-216a CP-EN50	Number of sites of "potential concern" (within the Local Authority area with respect to land contamination)	Contaminated Land	Annually %	Rise	682.00	2,466.00	See Comments	N/A	N/A	No Information provided by the Audit Commission	2593.00	4	No concerns	This indicator was reported for the first time in 05/06
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	N/A	2.69	See Comments	N/A	N/A	N/A	N/A	N/A	Some concerns	Percentage is based on the latest figures for Private Sector properties obtained from Council Tax. This indicator is being reported for the first time in 06/07
BV-166b CPA-E27	Score out of 10 against a checklist of enforcement best practice for trading standards	Environmental Health	Annually %	Rise	100.00	100.00	100.00	100.00	↔	100.0	94.98	1	No concerns	Annually reported performance indicator.
BV-63 CPA-E24	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly No.	Rise	61.20	64.00	64.1	65.00	↑	69	62.00	3	Some concerns	Energy Unit and ALMO's are carrying out a data cleansing exercise prior to data migration into the Keystone data management system
BV-119e	The percentage of residents satisfied with parks and open spaces	Parks & Countrysides	Annually %	Rise	74.00	74.00	50.00 2006/07 Year-End	50.00	↓	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	Commentary to be provided from 2006/07 General Survey analysis.
BV-178	The percentage of the total length of footpaths and other rights of way which were easy to use by members of the public	Parks & Countrysides	Annually %	Rise	74.70	78.00	See Comments	N/A	**↑	88.2	76.45	5	Not completed	Annually reported performance indicator. **The 2004/05 final result is 70%
CP-PC50 LKI-GF1	The percentage of Parks and Countryside sites that meet the Green Flag standard	Parks & Countrysides	Annually %	Rise	13.00	14.00	See Comments	N/A	**↑	N/A	N/A	N/A	Some concerns	The actual surveys commenced in Autumn 2006, the write up and assessment of these is ongoing, and due to the recent loss of one of the Quality team who co-ordinate this work, we are unlikely to have the result for the January review, but will have it for the full year reporting cycle in April 2007.
BV-82a(i)	Percentage of household waste arising which have been sent by the authority for recycling	Refuge Collection & Waste Management	Quarterly %	Rise	17.26	18.53	17.40	17.59	↑	20.87	13.75	1	Some concerns	Please note that the performance listed for quarter 3 is for the months of October and November only. The data for December could not be verified prior to the corporate reporting deadline.
BV-82a(ii)	Total tonnage of household waste arising which have been sent by the authority for recycling	Refuge Collection & Waste Management	Quarterly %	Rise	57389.00	61,676.00	39,259.00	58,435.00	↑	15,126.10	32330.58	1	No concerns	The performance listed for quarter 3 is for the months of October and November only.
BV-82b(i)	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuge Collection & Waste Management	Quarterly %	Rise	4.07	4.44	3.95 See Comments	4.27	↑	13.05	4.22	5	Some concerns	The performance listed for quarter 3 covers the months of October and November only.
BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuge Collection & Waste Management	Quarterly %	Rise	13540.00	14,777.00	2,646.00	14,649.00	↑	8770.30	9767.06	3	No concerns	Performance in the 'winter' months tends to be lower than in the summer The performance listed for quarter 3 is for October and November only Although this indicator has not met the target a tolerance has been set which scores the indicator as amber.
BV-82c(i)	Percentage of the total tonnage of household waste arising which have been used to recover heat, power and other energy sources	Refuge Collection & Waste Management	Quarterly %	Rise	0.03	0.03	0.01	0.02	↓	6.72	24.98	5	Not completed	Annually reported performance indicator.
BV-82c(ii)	Tonnage of household waste arising which have been used to recover heat, power and other energy sources	Refuge Collection & Waste Management	Quarterly No.	Rise	87.00	102.00	7.00	59.00	↓	13174	73265.76	5	Not completed	The figures listed for quarter 3 are for October and November only. As the Authority does not have access to an incinerator or EFW plant PIs can not be set for this PI.

Environment and Community Safety Quarter 3 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-82d(i)	Percentage of household waste arising which have been landfilled	Refuge Collection & Waste Management	Quarterly %	Fall	78.61	77.00	77.75	78.28	↑	59.41	55.36	4	Some concerns	The performance figure listed for quarter 3 is for the months of October and November only. The increased performance of kerbside SORT has led to the improvement and it is hoped that this can be maintained through to the year-end
BV-82d(ii)	The tonnage of household waste arising which have been landfilled	Refuge Collection & Waste Management	Quarterly No.	Fall	261439.00	#####	42,554.00	261,685.00	↓	53892.20	121763.00	6	No concerns	The performance listed for quarter 3 is for October and November only.
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuge Collection & Waste Management	Quarterly KG	Fall	462.16	462.60	76.06	464.50	↓	394.0	458.69	4	No concerns	Performance for quarter 3 is for the months of October and November only. Although this indicator has not met the target a tolerance has been set
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuge Collection & Waste Management	Quarterly %	Fall	-2.32	0.09	0.00	0.00	↓	-3.79	-2.99	5	No concerns	Although this indicator has not met the target a tolerance has been set which scores the indicator as green.
BV-91 CPA-E7a	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuge Collection & Waste Management	Quarterly %	Rise	90.14	95.00	90.14	94.00	↑	100.0	90.23	4	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain areas in late November and these will be reflected in the quarter 4 results. Although this indicator has not met the target a tolerance has been set
BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuge Collection & Waste Management	Quarterly %	Rise	90.14	95.00	90.14	94.00	↑	100.0	64.28	3	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain properties in late November. The results will be reported in quarter 4 and an increase in performance is expected. Although this indicator has not met the target a tolerance has been set
BV-86	Cost of waste collection per household	Refuge Collection & Waste Management	Annually £	Fall	64.48	62.15	See Comments	N/A	**↓	39.48	46.59	8	No concerns	Annually reported 'Cost' indicator. **The 2004/05 final result is 58.84
BV-87	Cost of waste disposal per tonne for municipal waste	Refuge Collection & Waste Management	Annually £	Fall	29.79	34.03	See Comments	N/A	**↓	39.46	43.43	1	No concerns	Annually reported 'Cost' indicator. **The 2004/05 final result is 28.03
BV-90a CPA-E8a	Percentage of people expressing satisfaction with household waste collection	Refuge Collection & Waste Management	Annually %	Rise	89.00	90.00	82 2006/07 Year-End	82.00	↓	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	When adjusted for deprivation this figure becomes 93%. Commentary to be provided from 2006/07 General Survey analysis.
BV-90b CPA-E8b	Percentage of people expressing satisfaction with waste recycling	Refuge Collection & Waste Management	Annually %	Rise	62.00	70.00	70 2006/07 Year-End	70.00	↑	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	Commentary to be provided from 2006/07 General Survey analysis.
BV-90c CPA-E8c	Percentage of people expressing satisfaction with waste disposal	Refuge Collection & Waste Management	Annually %	Rise	88.00	90.00	86 2006/07 Year-End	86.00	↓	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	Commentary to be provided from 2006/07 General Survey analysis.
BV- 187 CPA-E18	Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	30.00	30.00	See Comments	N/A	N/A	12	27.13	6	No concerns	Annually reported performance indicator. This indicator was reported for the first time in 05/06
BV-100	Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive roads	Road Maintenance	Annually Days	Fall	0.00	0.40	See Comments	N/A	**↑	0.1	0.84	1	No concerns	Annually reported performance indicator. **The 2004/05 final result is 0.1222
BV-223	Percentage of the local authority principal road network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	6.00	6.00	See Comments	N/A	N/A	No Information provided by the Audit Commission	14.48	1	No concerns	Annually reported 'Cost' indicator. This indicator was reported for the first time in 05/06

Environment and Community Safety Quarter 3 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-224a	Percentage of the non-principal classified road network where maintenance should be considered	Road Maintenance	Annually %	Fall	13.00	12.00	See Comments	N/A	N/A	No Information provided by	19.21	3	No concerns	Annually reported 'Cost' indicator. This indicator was reported for the first time in 05/06
BV-224b	Percentage of the unclassified road network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	23.51	19.50	See Comments	N/A	N/A	No Information provided by	16.56	7	No concerns	Annually reported 'Cost' indicator. This indicator was reported for the first time in 05/06
BV-199a CP-SE50 CPA-E4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	20.00	17.00	Not available	16.00	↑	8.8	18.13	5	Some concerns	Performance in survey period 2 (August-November) has exceeded the target set for the year. Performance has dropped slightly on survey period 1 but this is to be expected as litter tends to be more problematic during the summer months and detritus ratings are affected by leaf fall in October and November. Period 3 information is collected December - March and Performance in this area is improving on the previous year and is currently exceeding the target set for the year. Work in hotspot areas plus minor graffiti removal undertaken by the Environmental Pride Teams is assisting performance and ensuring graffiti is removed more speedily than in previous years. Period 3 information is collected Dec-March and will be collected Dec-Mar and will be reported in Quarter 4
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	11.00	9.00	Not available	8.00	↑	1.0	10.88	5	No concerns	The council remains on course to achieve the year end target and our performance is strong in comparison to other cities. Period 3 information is collected Dec-Mar and will be reported in Quarter 4
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1.00	1.00	Not available	1.00	↔	0.0	3.00	1	No concerns	
BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	89.24	90.00	90.97	91.00	↑	96.64	75.93	3	No concerns	
BV-218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	%	Rise	83.33	85.00	92.86	87.00	↑	95	74.22	5	No concerns	
BV-89 CPA-E38	The percentage of people satisfied with cleanliness standards	Street Cleansing	Annually %	Rise	73.00		63 2006/07 Year-End		↓	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	Commentary to be provided from 2006/07 General Survey analysis.
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	8.52* Reserved	6.50	See Comment	8.50	↑	3.43		7	Significant Concerns	The information for July to December has been provided by SEC (the PFI provider). Information for quarter 1 is being checked by the Council as issues highlighted in the KPMG audit of the 2005/06 data are being examined. This indicator is now being reported monthly and SEC are having problems producing the Quarter 2 result.
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	7.17* Reserved	8.30	See Comment	9.00	↓	14.03	28.71	1	Significant Concerns	The information for the first half of the year is subject to review following the outcomes and recommendations of the 2005/06 BVPI audit by KPMG. The information for Quarter 2 has not been supplied by SEC and the indicator will now be reported monthly.
BV-219a	Total number of conservation areas in the Local Authority area	Sustainable Development	Annually No.	Rise	63.00	65.00	64.00	65.00	↓	No Information provided by the Audit Commission	33.38	1	No concerns	This indicator has been reported quarterly for the first time in quarter 3. Tolerance levels will be set for this indicator in quarter 4.
BV-219b	Percentage of conservation areas in the Local Authority area with an up-to-date character appraisal	Sustainable Development	Annually No.	Rise	4.80	9.00	7.80	9.00	↑	31.81	29.08	6	No concerns	This indicator has been reported quarterly for the first time in quarter 3. Tolerance levels will be set for this indicator in quarter 4.
BV-219c	Percentage of conservation areas with published management proposals	Sustainable Development	Annually No.	Rise	0.00	0.00	0.00	0.00	↔	7.7	3.09	8	No concerns	
TS-E32 CPA-E32	Trading standards - visits to high risk premises	Trading Standards	Quarterly %	Rise	135.00	135.00	24.00	135.00	↔	N/A	N/A	N/A	No concerns	There have been 77 visits to high risk premises year to date which equates to 57% of the target. This indicator was reported for the first time in 05/06
TS-E33a CPA-E33	Trading Standards - levels of business compliance - high risk premises	Trading Standards	Quarterly %	Rise	96.00	98.00	98.00	98.00	↑	N/A	N/A	N/A	No concerns	This indicator was reported for the first time in 05/06
TS-E33b CPA-E33	Trading Standards - levels of business compliance - medium risk premises	Trading Standards	Quarterly %	Rise	96.00	98.00	97.00	98.00	↑	N/A	N/A	N/A	No concerns	This indicator was reported for the first time in 05/06
TS-E33c CPA-E33	Trading standards - levels of business compliance - low risk premises	Trading Standards	Quarterly %	Rise	99.00	98.00	94.00	98.00	↓	N/A	N/A	N/A	No concerns	This indicator was reported for the first time in 05/06
TS-E30 CPA-E30	Consumer satisfaction with trading standards with trading standards service	Trading Standards	Annually %	Rise	79.50	81.00	See Comment	81.00	N/A	N/A	N/A	N/A	No concerns	Annually reported performance indicator. This indicator was reported for the first time in 05/06

Environment and Community Safety Quarter 3 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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TS-E31 CPA-E31	Business satisfaction with trading standards service	Trading Standards	Annually %	Rise	88.50	91.00	See Comment	91.00	N/A	N/A	N/A	N/A	No concerns	Annually reported performance indicator. This indicator was reported for the first time in 05/06
BV-99A1	Number of people KSI in road traffic collisions	Traffic Management	Annually No.	Fall	435.00	387.00	352.00	387.00	↑	83	291.75	7	No concerns	Figures relate to calendar year 2005
BV-99A2	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Traffic Management	Annually %	Fall	-1.81	-11.00	-21.00	-11.00	↑	-19.3	-1.86	6	No concerns	Figures relate to calendar year 2005
BV-99A3	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Traffic Management	Annually %	Fall	-21.48	-30.10	-36.50	-30.10	↑	-40.4	-13.45	3	No concerns	Figures relate to calendar year 2005
BV-99C1	Number of people slightly injured in road traffic collisions	Traffic Management	Annually No.	Fall	3440.00	3,809.00	3,691.00		↓	718	2598.38	7	No concerns	Annually reported performance indicator.
BV-99C2	Percentage change in the number of people slightly injured in road traffic collisions since the previous year	Traffic Management	Annually %	Fall	-7.93	-3.20	-14.20	-2.70	↓	-8.6	-3.94	2	No concerns	Figures relate to calendar year 2005
BV-99C3	Percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average	Traffic Management	Annually %	Fall	-17.50	-8.60	-17.50		↓	-21.1	-3.26	3	No concerns	Annually reported performance indicator.
TM-E19 CPA-E19	Intervention by the Secretary of State under Traffic Management Act powers	Traffic Management	Annually No.	Fall	N/A	No Targets Set	See Comment	N/A	N/A	N/A	N/A	N/A	Some concerns	Annually reported performance indicator. This indicator is being reported for the first time in 06/07

	Result	Target*
Percentage of indicators achieving target at year end - based in Predicated Full Year Result	49%	Greater than 58%
Percentage of indicators not achieving target at year end - based on Predicted Full Year Result (This includes any amber traffic lights due to a tolerance level being set)	51%	Less than 42%
Percentage of indicators showing a year on year improvement	49%	Greater than 70%
Percentage of indicators showing a year on year decline	43%	Less than 23%
Percentage of indicators in All England Top Quartile	15%	
Percentage of indicators in All England Bottom Quartile	35%	

*Targets based on PI performance from 05/06 compared to 04/05

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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CP-EN52	Reduce energy consumption in Council buildings by at least 10% by 2007/2008	Asset Management	Annually %	Fall	464,682.00	449,320.00	582,843.00	582,843.00	↓	N/A	N/A	N/A	No concerns	Finalised annual results will not be available until June, in time for Council Plan Publication. Estimated consumption figures are common within the Non Half Hourly and Gas supply market. These two supplies contribute 90% to the entire energy consumed within the authority. Consequently, large variations can and do occur within reported energy consumption on annual basis. Additionally, the methodology for calculating energy consumption in the past was not EMAS verifiable. We have sought to address this and consider that the information sources used to arrive at our final figure are auditable. The annual predicted performance is 582,843
BV-225	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV.	Community Safety	Quarterly %	N/A	90.90	100.00	100.00	100.00	N/A	No Information provided by the Audit Commission	61.25	1	No concerns	All actions have been achieved
BV-126	Domestic burglaries per 1,000 households	Community Safety	Monthly No.	Fall	23.85	23.60	25.60	25.60	↓	6.40	27.45	4	Some concerns	Year end outturn = 8244 up 7.5% against previous year, equivalent to 574 more offences.
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	25.06	23.60	24.00	24.00	↑	12.45	33.49	3	No concerns	Year end outturn = 17244 down 4.4% against previous year, equivalent to 790 fewer offences.
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	1.82	1.80	2.30	2.30	↓	0.30	3.94	3	No concerns	Year end outturn = 1641 up 25.0% against previous year, equivalent to 328 more offences.
BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly No.	Fall	17.23	16.90	17.40	17.40	↓	7.33	25.25	2	No concerns	Year end outturn = 12505 up 0.8% against previous year, equivalent to 104 more offences.
BV-198	The number of problem drug-misusers in treatment per thousand head of population aged 15-44	Community Safety	Monthly No.	Rise	N/A	8.20	11.60	11.60	N/A	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	
CP-CS50 LAA-SSC8	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Rise	23.90	30.00	23.60	23.60	↓	N/A	N/A	N/A	Some concerns	Year end outturn = -23.6% up 0.3% Compared with 78,573 recorded offences in the baseline year of 2003/04 there were 60,036 recorded offences in 2006/07, equivalent to 18,537 fewer offences. PSA1 is a Public Service Agreement containing the crime reduction targets that the police, local authority and CDRP must achieve by March 2008. The PSA1 target measures BCS (British Crime Survey) comparator crime against the level recorded in 2003/04. The PSA1 target for England and Wales is that by March 2008, BCS comparator crime must fall by 15% from the level recorded in 2003/04. However, high crime areas have PSA1 targets that are more demanding, with the requirement that BCS comparator crime must fall by at least 20%. To improve the situation in Leeds, West Yorkshire Police and Safer Leeds set a ambitious PSA1 target of 35%, much higher than the minimum 20% reduction. This PSA is being revised as part of the Comprehensive Spending Review and a new measurement will be announced for 08/09. Representation has been made to GOYH from the Chief Executive (LCC) and West Yorkshire Police to renegotiate the target to a more realistic and
CP-CS51ai	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area during the day	Community Safety	Annually %	Rise	N/A	Year on Year Increase	77.50	77.50	N/A	N/A	N/A	N/A	Some concerns	This is a new indicator reported for the first time in the financial year 06/07
CP-CS51aii	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area after dark	Community Safety	Annually %	Rise	N/A	Year on Year Increase	30.70	30.70	N/A	N/A	N/A	N/A	Some concerns	This is a new indicator reported for the first time in the financial year 06/07
CP-CS51c	Reduce the number of people who have a fear of crime by: c) reducing the % of residents who believe that people using or dealing drugs is a very big problem in their area	Community Safety	Annually %	Fall	10.90	Year on Year Decrease	13.40	13.40	↓	N/A	N/A	N/A	Some concerns	
CP-CS51d	Reduce the number of people who have a fear of crime by: d) reducing the % of people who feel that drunkenness and rowdiness is a very big problem in their area	Community Safety	Annually %	Fall	4.80	Year on Year Decrease	10.90	10.90	↓	N/A	N/A	N/A	Some concerns	
CP-SC51b	Reduce the number of people who have a fear of crime by: b) reducing the % of residents who feel that anti-social behaviour is a very big problem in their area	Community Safety	Annually %	Fall	N/A	Year on Year Decrease	47.00	47.00	N/A	N/A	N/A	N/A	No concerns	
BV-216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all "sites of potential concern"	Contaminated Land	Quarterly %	Rise	13.30	6.10	6.70	6.70	↓	9.00	14.38	3	No concerns	It should be noted that in 2006/07, 516 sites were dealt with compared to only 332 only sites in 2005/06. This represents an additional workload of 184 sites.

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-216a CP-EN50	Number of sites of "potential concern" (within the Local Authority area) with respect to land contamination	Contaminated Land	Annually %	N/A	682.00	2,466.00	1,687.00	1,687.00	N/A	No Information provided by the Audit Commission	2,593.00	4	No concerns	350 sites were carried forward from 2005/06 BVPI 216a figure. No additional sites were recorded in the 1st and 4th quarters of 2006/07. An additional 150 and 430 sites were recorded in the 2nd and 3rd quarters, respectively
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	N/A	2.69	2.39	2.39	N/A	N/A	N/A	N/A	Some concerns	
BV-166b CPA-E21	Score out of 10 against a checklist of enforcement best practice for trading standards	Environmental Health	Annually %	Rise	100.00	100.00	100.00	100.00	↔	100.00	94.98	1	No concerns	
BV-63 CPA-E24	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly No.	Rise	61.20	64.00	64.90	64.90	↑	69.00	62.13	3	Some concerns	
BV-119e	The percentage of residents satisfied with parks and open spaces	Parks & Countrysides	Annually %	Rise	74.00	74.00	79.00	79.00	↑	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No Information provided by the Audit Commission	No concerns	Result applies to 2006-07 financial year and CPA 2006. Continued investment in parks and countryside, including over £3million from the Parks Urban Renaissance Programme, has enabled improvements in the quality of parks and facilities offered, which in turn has led to an increase in visitor numbers and satisfaction levels. Result exceeds CPA upper threshold.
BV-178	The percentage of the total length of footpaths and other rights of way which were easy to use by members of the public	Parks & Countrysides	Annually %	Rise	74.70	78.00	58.20	58.20	↓	88.20	76.45	5	Not completed	Result confirmed in Qtr 1 2007-08 applies to 2006-07 financial year and CPA 2007. This PI is based on a site survey of 5% of total footpath and right of way provision, with a key element relating to whether the length of path way has an adequate number of sign posts. Despite good assessments of bridges, surface conditions and stiles and gates, the number of sign posts led to a lower score on the indicator. The result has fallen below the Council target but exceeds the CPA lower threshold.
CP-PC50 LKI-GF1	The percentage of Parks and Countryside sites that meet the Green Flag standard	Parks & Countrysides	Annually %	Rise	13.00	14.00	15.50	15.50	↑	N/A	N/A	N/A	No concerns	Parks are assessed by internal qualified staff against the Field Based Criteria of the Green Flag standard. Continued investment in parks and countryside, including over £3million from the Parks Urban Renaissance Programme, has enabled improvements in the quality of parks and facilities offered. Result exceeds annual target.
BV-82a(i)	Percentage of household waste arising which have been sent by the authority for recycling	Refuge Collection & Waste Management	Quarterly %	Rise	17.26	18.53	15.83	15.83	↓	20.87	13.75	1	Some concerns	Following the start of a stickering programme to inform residents as to what materials can and can't be recycled and indeed in which bins items should be placed, a large increase in kerbside SORT was noted in November. It is hoped that this increase will be mirrored in December and through to the year end. Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid. With regard to the year end figure, this can be in part attributed to the timber tonnes being down in comparison to the previous year. However, a new timber contract has been let which allows MDF to be recycled and as such performance should increase over future years. In addition, scrap metal tonnage is down by approximately 900 tonnes.
BV-82a(ii)	Total tonnage of household waste arising which have been sent by the authority for recycling	Refuge Collection & Waste Management	Quarterly %	Rise	57,389.00	61,676.00	53,481.00	53,481.00	↓	15,126.10	32,330.58	1	No concerns	Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid.
BV-82b(i)	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuge Collection & Waste Management	Quarterly %	Rise	4.07	4.44	6.47	6.47	↑	13.05	4.22	5	Some concerns	Performance in the 'winter' months tends to be lower than in the summer months (seasonal variations are commonplace on this indicator). Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid. With regard to the year end figure, this can be attributed to the introduction of a garden waste collection pilot involving 20,000 households, an increase in the amount of leaf fall collected, and the fact that authorities are now permitted to include gully waste in these figures which hasn't been included previously.

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuge Collection & Waste Management	Quarterly %	Rise	13,540.00	14,777.00	21,845.00	21,845.00	↑	8,770.30	9,767.06	3	No concerns	Performance in the 'winter' months tends to be lower than in the summer months (seasonal variations are commonplace on this indicator). Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid. With regard to the year end figure, this can be attributed to the introduction of a garden waste collection pilot involving 20,000 households, an increase in the amount of leaf fall collected, and the fact that authorities are now permitted to include gully waste in these figures which hasn't been included previously.
BV-82c(i)	Percentage of the total tonnage of household waste arising which have been used to recover heat, power and other energy sources	Refuge Collection & Waste Management	Quarterly %	Rise	0.03	0.03	0.53	0.53	↑	6.72	24.98	5	Not completed	As the Authority does not have access to an incinerator or EFW plant Pls can not be set for this PI. Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid. The increase on last year's figure can be attributed to the fact that we now incinerate all SORT rejections.
BV-82c(ii)	Tonnage of household waste arising which have been used to recover heat, power and other energy sources	Refuge Collection & Waste Management	Quarterly No.	Rise	87.00	102.00	1,775.00	1,775.00	↑	13,174.00	73,265.76	5	Not completed	Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid.
BV-82d(i)	Percentage of household waste arising which have been landfilled	Refuge Collection & Waste Management	Quarterly %	Fall	78.61	77.00	77.09	77.09	↑	59.41	55.36	4	Some concerns	
BV-82d(ii)	The tonnage of household waste arising which have been landfilled	Refuge Collection & Waste Management	Quarterly No.	Fall	261,439.00	256,340.00	260,416.00	260,416.00	↑	53,892.20	121,763.00	6	No concerns	Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid.
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuge Collection & Waste Management	Quarterly KG	Fall	462.16	462.60	467.20	467.20	↓	394.00	458.69	4	No concerns	The increase in the KG/head may be attributed to the garden waste pilot which involved 20,000 households and the fact that the population of Leeds increased by approximately 4,000 people.
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuge Collection & Waste Management	Quarterly %	Fall	-2.32	0.09	1.10	1.10	↓	-3.79	-2.99	5	No concerns	The increase in the KG/head may be attributed to the garden waste pilot which involved 20,000 households and the fact that the population of Leeds increased by approximately 4,000 people.
BV-91 CPA-E7a	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuge Collection & Waste Management	Quarterly %	Rise	90.14	95.00	92.35	92.35	↑	100.00	90.23	4	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain areas in late November and these will be reflected in the quarter 4 results. City Services have made an improvement on last year's figure which is encouraging considering that the target has been 'flat lined' until 2008/09.
BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuge Collection & Waste Management	Quarterly %	Rise	90.14	95.00	92.35	92.35	↑	100.00	64.28	3	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain properties in late November. The results will be reported in quarter 4 and an increase in performance is expected. City Services have made an improvement on last year's figure which is encouraging considering that the target has been 'flat lined' until 2008/09.
BV-86	Cost of waste collection per household	Refuge Collection & Waste Management	Annually £	Fall	64.48	62.15				39.48	46.59	8	No concerns	Expected Thursday along with other waste figures
BV-87	Cost of waste disposal per tonne for municipal waste	Refuge Collection & Waste Management	Annually £	Fall	29.79	34.03				39.46	43.43	1	No concerns	Expected Thursday along with other waste figures

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-90a CPA-E8a	Percentage of people expressing satisfaction with household waste collection	Refuge Collection & Waste Management	Annually %	Rise	89.00	90.00	82.00	82.00	↓	84.00	59.88	2	No concerns	All England information has been calculated using 06/07 information
BV-90b CPA-E8b	Percentage of people expressing satisfaction with waste recycling	Refuge Collection & Waste Management	Annually %	Rise	62.00	70.00	70.00	70.00	↑	72.00	59.00	2	No concerns	All England information has been calculated using 06/07 information
BV-90c CPA-E8c	Percentage of people expressing satisfaction with waste disposal	Refuge Collection & Waste Management	Annually %	Rise	88.00	90.00	86.00	86.00	↓	85.00	78.88	1	No concerns	All England information has been calculated using 06/07 information
BV- 187 CPA-E18	Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	30.00	30.00	18.89	18.89	↑	12.00	27.13	6	No concerns	Condition surveys were carried on 50% of the footway network with hierarchy 1, 1a or 2 between 1/4/06 and 31/3/07 this data has been used along with survey data from the other half network to produce the PI using an accredited UKPMS software system.
BV-100	Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive roads	Road Maintenance	Annually Days	Fall	0.00	0.40	2.92	2.92	↓	0.10	0.84	1	No concerns	Over the year there has been two major schemes which have contributed to the higher than targeted score. These are Stage 7 of the Leeds Inner Ring Road and the East Leeds Link Road which have contributed 384 days to the figures. The service has also undertaken a major highway and bridge maintenance programme. Overall, closures have been kept to a minimum, conducive to carrying out the works in a cost effective manner.
BV-223	Percentage of the local authority principal road network where structural maintenance should be considered	Road Maintenance	Annually %	N/A	6.00	6.00	9	9	N/A	No Information provided by the Audit Commission	14.48	1	No concerns	
BV-224a	Percentage of the non-principal classified road network where maintenance should be considered	Road Maintenance	Annually %	N/A	13.00	12.00	15.00	15.00	N/A	No Information provided by the Audit Commission	19.21	3	No concerns	Last year's PI was reported based on the survey of half the network. This PI reports the true condition of the whole network and is now a baseline for projection of Targets.
BV-224b	Percentage of the unclassified road network where structural maintenance should be considered	Road Maintenance	Annually %	N/A	23.51	19.50	26.19	26.19	N/A	No Information provided by the Audit Commission	16.56	7	No concerns	The definition for this PI has changed from last year. The PI now reports that condition of the unclassified road network from data collected over the last four years rather than from only the current year's data. As this PI has been steadily improving each year the impact of this change is increase the value against the trend of improvement. This year's PI would have been 19%.
BV-199a CP-SE50 CPA-E4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	20.00	17.00	17.00	17.00	↑	8.83	18.13	5	Some concerns	Performance in survey period 2 (August-November) has exceeded the target set for the year. Performance has dropped slightly on survey period 1 but this is to be expected as litter tends to be more problematic during the summer months and detritus ratings are affected by leaf fall in October and November. Period 3 information is collected December - March and will be reported in Q4. 3rd Qtr - The reasons behind the increase in this figure is currently being investigated. Please be aware that this PI is actually reported 3 times a year, not quarterly. Year End Result - Overall City Services have exceeded this year's target, whilst contributing to the achievement of a place in the finals of the 'Clean Britain Awards'.
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	11.00	9.00	6.00	6.00	↑	1.00	10.88	5	No concerns	Performance in this area is improving on the previous year and is currently exceeding the target set for the year. Work in hotspot areas plus minor graffiti removal undertaken by the Environmental Pride Teams is assisting performance and ensuring graffiti is removed more speedily than in previous years. Period 3 information is collected Dec-March and will be reported in Q4.
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1.00	1.00	1.00	1.00	↔	0.00	3.00	1	No concerns	The council remains on course to achieve the year end target and our performance is strong in comparison to other cities. Period 3 information is collected Dec-Mar and will be reported in Quarter 4.

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-199d	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping	Street Cleansing	Quarterly Grading Level 1-4	Fall	N/A	N/A	3.00	3.00	N/A	N/A	N/A	N/A	Some concerns	The council's performance on this indicator is rated as 'good'. It is not achieving the top rating on this PI (very effective) as the number of fly tips recovered is increasing (which is not surprising given the work being undertaken by the Environmental Pride Teams). This PI should be viewed in conjunction with BV199a-c as the work done in this area contributes to a 'cleaner city'. Year End Result - Overall the rating of 'good' is due to the work undertaken by the Environmental Pride Team which has uncovered a significant number of fly tips which previously would have been hidden, thus increasing the number of reported fly tips. The nature of this PI means that this adversely affects the overall figure and detracts from the work undertaken by the Environmental Enforcement Team who have increased the number of enforcement actions taken by 4149 (78.4%) on last years figure. In particular, the number of prosecutions made has risen by 19.6%.
BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	89.24	90.00	92.54	91.00	↑	96.64	75.93	3	No concerns	
BV-218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	%	Rise	83.33	85.00	92.17	87.00	↑	95.00	74.22	5	No concerns	
BV-89 CPA-E38	The percentage of people satisfied with cleanliness standards	Street Cleansing	Annually %	Rise	73.00	Year on Year Increase	63.00	63.00	↓	69.00	59.88	2	No concerns	Satisfaction surveys in 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines). Results derived from face to face surveys are often higher than those generated from postal questionnaires as people are often less likely to express dissatisfaction when completing face to face surveys.
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	8.52* Reserved	6.50				3.43	5.03	7	Significant Concerns	Data should be with us by Thursday
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	7.17* Reserved	8.30				14.03	28.71	1	Significant Concerns	Data should be with us by Thursday
BV-219a	Total number of conservation areas in the Local Authority area	Sustainable Development	Annually No.	N/A	63.00	65.00	64.00	64.00	N/A	No Information provided by the Audit Commission	33.38	1	No concerns	Continued very slow progress due to lack of staff resources has meant no further designations have been possible this quarter. The intention had been to designate at least one of West Park and Far Headingley as CAs but these have not advanced following the delayed receipt of information from community groups and have been put back to 2007-08. However, Gledhow Valley CA was brought forward early due to development pressures.
BV-219b	Percentage of conservation areas in the Local Authority area with an up-to-date character appraisal	Sustainable Development	Annually No.	Rise	4.80	9.00	7.80	7.80	↑	31.81	29.08	6	No concerns	Continued very slow progress due to lack of staff resources has meant no further completed appraisals have been possible this quarter. Holbeck CA was appraised in April. The intention had been to designate and appraise at least one of West Park and Far Headingley CAs but these have not advanced following the delayed receipt of information from community groups and have been put back to 2007-08. However, the appraisal for the newly designated Galdhow Valley CA was brought forward early due to development pressures.
BV-219c	Percentage of conservation areas with published management proposals	Sustainable Development	Annually No.	Rise	0.00	0.00	0.00	0.00	↔	7.70	3.09	8	No concerns	
TS-E32 CPA-E32	Trading standards - visits to high risk premises	Trading Standards	Quarterly %	Rise	135.00	135.00	125.00	125.00	↓	N/A	N/A	N/A	No concerns	
TS-E33a CPA-E33	Trading Standards - levels of business compliance - high risk premises	Trading Standards	Quarterly %	Rise	96.00	98.00	100.00	100.00	↑	N/A	N/A	N/A	No concerns	
TS-E33b CPA-E33	Trading Standards - levels of business compliance - medium risk premises	Trading Standards	Quarterly %	Rise	96.00	98.00	100.00	100.00	↑	N/A	N/A	N/A	No concerns	
TS-E33c CPA-E33	Trading standards - levels of business compliance - low risk premises	Trading Standards	Quarterly %	Rise	99.00	98.00	97.10	97.10	↓	N/A	N/A	N/A	No concerns	
TS-E30 CPA-E30	Consumer satisfaction with trading standards with trading standards service	Trading Standards	Annually %	Rise	79.50	81.00	85.00	85.00	↑	N/A	N/A	N/A	No concerns	
TS-E31 CPA-E31	Business satisfaction with trading standards service	Trading Standards	Annually %	Rise	88.50	91.00	91.00	91.00	↑	N/A	N/A	N/A	No concerns	

Environment and Community Safety Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 06	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-99A1	Number of people KSI in road traffic collisions	Traffic Management	Annually No.	Fall	435.00	387.00	352.00	352.00	↑	83.00	291.75	7	No concerns	Figures relate to calendar year 2005
BV-99A2	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Traffic Management	Annually %	Fall	-1.81	-11.00	-19.10	-19.10	↑	-19.30	-1.86	6	No concerns	Figures relate to calendar year 2005, compared to 2004.
BV-99A3	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Traffic Management	Annually %	Fall	-21.48	-30.10	-36.50	-36.50	↑	-40.40	-13.45	3	No concerns	Figures relate to calendar year 2005, compared to 1994/98 average
BV-99C1	Number of people slightly injured in road traffic collisions	Traffic Management	Annually No.	Fall	3,440.00	3,809.00	3,440.00	3,440.00	↔	718.00	2,598.38	7	No concerns	Figures relate to calendar year 2005
BV-99C2	Percentage change in the number of people slightly injured in road traffic collisions since the previous year	Traffic Management	Annually %	Fall	-7.93	-3.20	-6.80	-6.80	↓	-8.60	-3.94	2	No concerns	Figures relate to calendar year 2005, compared to 2004.
BV-99C3	Percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average	Traffic Management	Annually %	Fall	-17.50	-8.60	-17.50	-17.50	↔	-21.10	-3.26	3	No concerns	Figures relate to calendar year 2005, compared to 1994/98 average.
TM-E19 CPA-E19	Intervention by the Secretary of State under Traffic Management Act powers	Traffic Management	Annually Yes/No	Fall	N/A	No Targets Set			N/A	N/A	N/A	N/A	Some concerns	N/A - forms part of the Local Transport Plan which is due to be produced in July 2008. From this an assessment is made as to the need for intervention by the Secretary of State.

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end	53%	53%	
Percentage of indicators showing a year on year improvement	51%	67%	
Percentage of indicators showing a year on year decline	39%	22%	
Percentage of indicators in All England Top Quartile	17%	12%	
Percentage of indicators in All England Bottom Quartile	29%	34%	

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Thriving Communities Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 06	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Community Safety	Quarterly No.	N/A	249.44	256.94	183.10	183.10	N/A	No information supplied by the Audit Commission	170.40	1	Some Concerns	PROVISIONAL - There has not yet been a full return from Education Leeds although indications are there will not be as many reports from them as last year. The target of 256.94 for 2006/07 has not been achieved. In 2006/07 there were 1324 reported racial incidents compared with 1867 (prov) in 2005/06. Analysis shows this to be a reduction of 29.1% when compared to the previous year, equivalent to 543 fewer reported incidents. The other departments have maintained but not improved performance. Currently LCC is developing a multi-agency hate crime reporting form and developing a business case for introducing a hate crime database. An improvement plan to ensure that departments understand and fulfil the corporate requirements for recording incidents and further action taken will be put in place. Targets for each department will be set and reported corporately.
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Community Safety	Quarterly %	Rise	96.00	98.00	94.00	94.00	↓	100.00	84.80	2	Some Concerns	PROVISIONAL: The target of 98% for 2006/07 has not been achieved. This performance can be partially explained by inconsistency of following corporate policy across the authority. Currently LCC is developing a multi-agency hate crime reporting form and developing a business case for introducing a hate crime database. An improvement plan to ensure that departments understand and fulfil the corporate requirements for recording incidents and further action taken will be put in place. Targets for each department will be set and reported corporately.
CP-CS3	Increase the percentage of local people who feel that they belong to their local area	Community Safety	Annually %	Rise	N/A	N/A	64.70	N/A	N/A	N/A	N/A	N/A	Some Concerns	
CP-CS4	Increase the percentage of local people who feel they can influence decisions affecting their local area	Community Safety	Annually %	Rise	N/A	N/A	32.90	N/A	N/A	N/A	N/A	N/A	No Concerns	This figure has been calculated using the results from Q34 of the annual survey and is a total of the respondents who answered yes to Definitely Agree and Tend to Agree. This question was asked for the first time in the 06/07 Best Value General Survey
BV-183a CPA-H14	The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly Weeks	Fall	0.45	0.50	0.70	0.70	↓	1.00	1.93	2	No Concerns	Two households placed in bed and breakfast accommodation for an aggregate of 10 days. Average length of stay 5 days or 0.7 weeks.
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly Weeks	Fall	0.00	0.00	0.00	0.00	↔	0.00	8.10	1	No Concerns	No temporary accommodation provision in Leeds that meets the definition of hostel accommodation for families.
BV-202	The number of people sleeping rough on a single night within the area of the local authority	Homeless and Advisory Service	Annually No.	Fall	1.00	10.00	6.00	6.00	↓	0.00	6.13	1	No Concerns	Formal headcount carried out on 30th of March - 6 rough sleepers identified. Although the headcount only applies to the city centre it is recognised that the problem of rough sleepers exists outside this area
BV-203 CPA-H22	The percentage change in the average number of families placed in temporary accommodation.	Homeless and Advisory Service	Quarterly %	Fall	3.88	5.00	23.20	23.20	↓	-16.00	2.47	3	No Concerns	Quarterly headcount on 31st of March identified 326 families placed in temporary accommodation. Average across four quarters - 344. Average in 2005/06 - 279 households. Hence, increase of 23.2%. 369 households placed on 31st of December so temporary accommodation project now starting to deliver reduction in numbers.
BV-213 CPA-	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Homeless and Advisory Service	Monthly No.	Rise	1.00	2.00	1.30	1.30	↑	5.25	5.00	4	No Concerns	Homeless prevention training to be prioritised in 2007/08.
BV-214 CPA-H	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	Homeless and Advisory Service	Monthly %	Fall	7.12	6.00	3.72	3.72	↑	0.37	6.61	6	No Concerns	63 repeat applications out 1722 acceptances.
CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Homeless and Advisory Service	Monthly No.	Fall	5.85	5.64	5.30	5.30	↑	N/A	N/A	N/A	Some Concerns	The target was to have less than 1800 acceptances in the year. Achieved 1722 acceptances.
BV-164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the good practice standards for social landlords on tackling harassment included in the code of practice for social landlords: Tackling racial Harassment?	Housing Management	Annually Yes/No	N/A	Yes	Yes	Yes	Yes	N/A	No information supplied by the Audit Commission	Yes	1	Some Concerns	
BV-184a CPA-H1	The proportion of local authority homes which were non-decent at 1st April.	Housing Management	Monthly %	Fall	47.54	43.50	34.39	34.39	↑	16.00	55.75	3	Significant Concerns	Provisional result - Development of the new Asset Management System ongoing. Reporting this year from existing systems on the recommendation of KPMG.

Thriving Communities Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 06	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2004 and 1st April 2005	Housing Management	Monthly %	Rise	9.45	19.00	13.38	13.38	↑	28.30	9.63	3	Significant Concerns	Provisional result - Development of the new Asset Management System ongoing. Reporting this year from existing systems on the recommendation of KPMG.
BV-212 CPA-H8	Average time taken to re-let local authority housing.	Housing Management	Monthly Days	Fall	63.00	40.00	38.59	38.59	↑	29.00	58.50	5	Some Concerns	Performance improved significantly from 05/06 in part due to work undertaken in response to last year's audit findings.
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.15	97.10	96.59	96.59	↑	98.59	95.42	3	Some Concerns	YEAR END RESULT IS PROVISIONAL Strategic Landlord has reviewed the specification of the BV66a report to ensure that performance is reported in accordance with the definition. This review is now complete - correct adjustments categories are now included and service charge income has been excluded from the calculation. Strategic Landlord has carried out detailed testing of the report and ALMOs have carried out some further testing. A couple of issues have been raised and so at this stage performance is still provisional.
BV-66b CPA-H	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Housing Management	Monthly %	Fall	7.42	7.00	7.29	7.29	↑	4.12	10.40	1	Some Concerns	
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Housing Management	Monthly %	Fall	30.12	27.00	24.84	24.84	↑	17.06	33.16	3	No Concerns	
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Housing Management	Monthly %	Fall	0.27	0.26	0.29	0.29	↓	0.21	0.63	1	No Concerns	
BV-74a CPA-H12	The percentage of all council tenants, or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed.	Housing Management	Annually %	Rise	75.00	Year on Year Increase	MD	70.00	↓	84.00	74.00	3	Some Concerns	
BV-74b	Satisfaction of ethnic minority local authority tenants (excluding white minority tenants) with the overall service provided by their landlord.	Housing Management	Annually %	Rise	71.00	Year on Year Increase	0.37	58.00	↓	82.00	65.33	2	No Concerns	A fall in result from previous tenant survey of 2003. This result carried a high confidence interval which indicates a less reliable sample. Working with ALMOs to do more localised surveys.
BV-74c	Satisfaction of non-ethnic minority local authority tenants with the overall service provided by their landlord.	Housing Management	Annually %	Rise	75.00	Year on Year Increase	1.51	71.00	↓	84.00	74.83	4	No Concerns	A fall in result from previous tenant survey of 2003. Working with ALMOs to do more localised surveys.
BV-75a CPA-H13	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Housing Management	Annually %	Rise	49.00	Year on Year Increase	0.38	57.00	↑	69.00	61.67	6	No Concerns	Applying the deprivation adjustment gives a result of 69.2%. CPA Mid threshold (previously Lower). Working with ALMOs to do more localised surveys.
BV-75b	Satisfaction of ethnic minority council housing tenants (excluding white minority) with their opportunities for participation in management and decision-making in relation to housing services provided by their landlord.	Housing Management	Annually %	Rise	43.00	Year on Year Increase	0.45	62.00	↑	71.00	53.50	6	No Concerns	Increase in performance since previous Tenant survey of 2003. Working with ALMOs to do more localised surveys.
BV-75c	Satisfaction of non-ethnic minority council housing tenants with their opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Housing Management	Annually %	Rise	49.00	Year on Year Increase	1.62	57.00	↑	70.00	62.67	6	No Concerns	Increase in performance since previous Tenant survey of 2003. Working with ALMOs to do more localised surveys.
CP-HM50	Improve the quality of life of people living in the most disadvantaged areas of the city by narrowing the gap between them and the rest of Leeds	Housing Management	Annually %	Fall	N/A	Year on Year Increase				N/A	N/A	N/A	Some Concerns	
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Housing Management	Monthly Days	Fall	16.78	12.00	12.68	12.68	↑	N/A	N/A	N/A	Some Concerns	Whilst not meeting the target of 12 days, significant year on year improvement was achieved.
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Housing Management	Monthly %	Rise	88.46	97.40	96.72	96.72	↑	N/A	N/A	N/A	Some Concerns	Significant improvement on last year's result. This is due to reporting developments and working alongside ALMOs and their contractors.
LKI-LE1 CP-LE50	The percentage turnout for local elections	Local Elections	Annually %	Rise	42.65	37.00	35.90	35.90	↓	N/A	N/A	N/A	No Concerns	
BV-64 CP-PSH2	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Private Sector Housing Strategy	Monthly No.	Rise	1724.00	1000.00	2361.00	2361.00	↑	76.50	498.88	1	Some Concerns	Contributes to a CPA indicator Upper threshold. Partnership working with Council Tax officers has enabled us to maximise the outcomes for this indicator.

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end	44%	53%	
Percentage of indicators showing a year on year improvement	44%	67%	
Percentage of indicators showing a year on year decline	48%	22%	
Percentage of indicators in All England Top Quartile	14%	12%	
Percentage of indicators in All England Bottom Quartile	28%	34%	

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-222a	Percentage of leaders of integrated early education and childcare settings funded or part funded by the local authority with the qualification at level 4 or above.	Childcare and Early Years Development Services	Annually %	Rise	7.30	10.00				35.00	22.00		No concerns	At present there is some ambiguity around the result for this PI. As a result investigative work is being undertaken to understand the elements that should be included in the calculation i.e. which settings should be included LEA and settings that receive NEG or just LEA. The Audit Commission have been contacted to find out this information and colleagues in other authorities have also been contacted. In addition, the service is currently undertaking a workforce audit to establish the qualifications childcare staff across all sectors in Leeds. This information will then be stored in a database and kept up to date by centre managers informing the relevant officer of any changes. The findings of this audit will be available at the end of June. Once both the query has been resolved and up-to-date record of qualifications is known, there will be robust information to calculate this PI.
BV-222b	Percentage of leaders of integrated early education and childcare settings funded or part funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development.	Childcare and Early Years Development Services	Annually %	Rise	60.00	70.00	100.00	100.00	↑	100.00	74.13		No concerns	All 324 childcare settings have either a qualified teacher on site or have support from advisors who have qualified teacher status. The transformation fund aims to ensure that all settings have somebody with an Early Years Professional Status by 2015.
CP-EY51a LKI-EY2a	Number of places in children's centres	Childcare and Early Years Development Services	Quarterly No.	Rise	1554.00	N/A	1,796.00	1,796.00	↑	N/A	N/A	N/A	No concerns	No target was set for this indicator in 2006-07 - this is because the next phase of children's centres will not be completed until March 2008 and therefore no reliable prediction of available places and take up could be made.
CP-EY51b LKI-EY2b	Number of integrated places in schools	Childcare and Early Years Development Services	Quarterly No.	Rise	2031.00	2577.00	2,425.00	2,425.00	↑	N/A	N/A	N/A	No concerns	Result has not met the annual target as no children's centres were integrated onto school sites during the last quarter of 2006-07. Registrations tend to occur in the first two quarters of the year. No centres were expected to open in the final quarter of 06/07. As mentioned in EY51a, Phase 2 children's centres are all due to open before April 2008.
CP-CS57	Reduce the number of young people who have a fear of crime	Community Safety	Annually No.	Fall						N/A	N/A	N/A	Some concerns	The information for this indicator will be collected in a survey being undertaken by the Health Initiative team in conjunction with Education Leeds. The first results should be available by the end of June.
CP-CS58 CYP-PoC7	Reduce the number of first time offenders who are under 18 years of age by 5%	Community Safety	Annually No.	Fall	1925.00	1993.00	1,875.00	1,875.00	↑	N/A	N/A	N/A	Some concerns	An analysis of the following areas has led to the excellent result for this indicator 1. First time offences. Analysis has been undertaken and the root causes addressed through Education Partners and the Police. 2. Looked after Children as an at risk group for minor reported offences with work undertaken to minimise the instances of police intervention for misbehaviour through restorative Justice interventions and training.
CP-CSP52	Increase the take up of cultural and sporting opportunities amongst 5-19 year olds - Libraries, Museums & Galleries, and Arts & Events	Libraries	Annually No.	Rise	143,723.00	148,600.00	227,429.00	227,429.00	↑	N/A	N/A	N/A	Some concerns	Large increase in result due to extension of age range to incorporate 17-19 year olds (full age range is now 5-19 year olds), as well as a larger number of events run by the Arts & events service and a rise in the number of library users who utilise PCs instead of hiring books.
CP-CSP52c	Increase the take up of cultural and sporting opportunities amongst 5-19 year olds - Parks & Countryside	Parks and Countryside	Annually No.	Rise	7,376,002.00	Year on Year Increase	11,593,361.00	11,593,361.00	↑	N/A	N/A	N/A	No concerns	Result is based on extrapolation from a survey of 2,500 children and 2,000 young people registered on the Breeze Card database. This indicator now measures take up among 5-19 year olds as opposed to 5 to 16 year olds, therefore comparison with previous years' performance is indicative only.
BV-43a	Percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks excluding those affected by "exceptions of the rule" under the SEN code of Practice	SEN and School Attendance	Monthly %	Rise	96.25	100.00	100.00	100.00	↑	100.00	72.79		No concerns	Performance has improved to 100%. Improvements have been made including the strengthening of partner engagement in the statementing process. Further improvements have been planned and are now being delivered.
BV-43b	Percentage of statements of Special Education Need issued by the authority in a financial year and prepared within 18 weeks including those affected by "exceptions of the rule" under the SEN Code of Practice	SEN and School Attendance	Monthly %	Rise	78.23	83.90	88.40	88.40	↑	95.40	79.26		No concerns	Performance by 10% points. Improvements have been made including the strengthening of partner engagement in the statementing process. Further improvements have been planned and are now being delivered.

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-45	Percentage of half days missed due to total absence in secondary schools maintained by the local education authority	SEN and School Attendance	Annually %	Fall	8.70	8.30	9.20	9.20	↓	7.26	9.51		No concerns	After a steady rise since 2000-01 when attendance was below 90%, attendance fell by about half a percent in 2005-06. In part this was due to a major flu outbreak in the Autumn term, but not entirely; schools receiving extended support managed to increase their attendance. Another contribution to the decline elsewhere is the change in regulations about study leave where students who would formerly have been marked present are now coded as absent. Despite the marked increase in authorised absences, unauthorised absence continued its overall downward trend of the past five years. The drop in secondary attendance also occurred nationally and in statistical neighbours, albeit by a smaller amount, resulting in a widening of the gap between attendance in Leeds and that observed nationally and in comparative authorities.
BV-46	Percentage of half days missed due to total absence in primary schools maintained by the local education authority	SEN and School Attendance	Annually %	Fall	5.40	5.20	5.70	5.70	↓	5.13	9.51		No concerns	After improving consistently in previous years, attendance in primary schools fell by 0.35% in 2005-06. This drop in attendance also occurred nationally and in statistical neighbours. Attendance in Leeds primary schools remains slightly above the national figure and that for statistical neighbours.
CYP-POC6	The number of permanent exclusions from schools maintained by the Local Education Authority	SEN and School Attendance	Annually No.	Fall	120.00	100.00	84.00	84.00	↑	N/A	N/A		No concerns	2005/06 academic year saw a further significant drop in permanent exclusions with the number falling by a half over the last two academic years. Performance in Leeds is in line with statistical neighbours and below the national average rate of exclusion.
BV-181a	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in English	School Improvement	Annually %	Rise	70.00	72.00	70.00	70.00	↔	77.00	63.38		No concerns	Performance was unchanged in 2006 after a significant rise in 2005. Comparative performance has improved with Leeds performance now above the Statistical Neighbour average and the gap with the national average has closed from 4 to 2% points given the decline in national performance
BV-181b	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Mathematics	School Improvement	Annually %	Rise	70.00	74.00	75.00	75.00	↑	77.00	63.82		No concerns	There has been very strong improvement in 2006 with best level of performance ever seen in Leeds. Performance is in line with the statistical neighbour average and has significantly closed to be 2% below the national average.
BV-181c	Percentage of 14-year old pupils in schools maintained by the local Education Authority achieving Level 5 or above in the Key Stage 3 test in Science	School Improvement	Annually %	Rise	65.00	71.00	69.00	69.00	↑	74.00	58.24		No concerns	There has been significant improvement in 2006 building on improvement in 2005. Improvement is in line with the rate of improvement in statistical neighbours and above the national rate of improvement, although Leeds performance remains below the national average.
BV-181d	Percentage of 14-year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in ICT	School Improvement	Annually %	Rise	65.00	71.00	68.00	68.00	↑	73.83	59.57		Significant concerns	There has again been year on year improvement. Target setting is becoming more realistic as the understanding of requirements becomes better established in schools, the 2007 target is 72 which is very challenging but achievable. No comparative data is available for this indicator for 2006. Data quality - this is a national data issue, data for this indicator is only available for half of Leeds schools
BV-194a	% of pupils achieving level 5 or above in Key Stage 2 English	School Improvement	Annually %	Rise	26.00	39.00	32.00	32.00	↑	29.00	21.25		No concerns	There has been a significant improvement and performance. Leeds rate of improvement is consistent with improvements in national and statistical neighbour averages and Leeds results remain in line with the average and above statistical neighbour authorities.
BV-194b	% of pupils achieving level 5 or above in Key Stage 2: Maths	School Improvement	Annually %	Rise	31.00	39.00	33.00	33.00	↑	32.00	25.63		No concerns	Improvement has been achieved in 2006. Performance is in line with the national average.
BV-38 LAA-CYP4	Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*-C or equivalent.	School Improvement	Annually %	Rise	49.70	58.00	52.20	52.20	↑	58.30	47.13		No concerns	The rise in the 5+A*-C indicator means that for the first time over half the students in Leeds achieve this benchmark standard at age 16, an increase of 10% since 2002. The increase in 5+ A*-C was marginally higher than the national improvement rate.

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-39	Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSEs or equivalent at grades A*-G including English and Maths.	School Improvement	Annually %	Rise	84.90	94.00	84.50	84.50	↓	90.80	81.80		No concerns	There was a marginal decline in this indicator. While support focused on students at the C/D borderline remains successful in improving the 5A*-C indicator the focus needs broadening to ensure improved performance for this indicator 5A*-G and for students at risk of not gaining any qualifications.
BV-40	Proportion of pupils in schools maintained by the authority achieving Level 4 or above in the key stage 2 Mathematics test	School Improvement	Annually %	Rise	76.00	83.00	76.00	76.00	↔	77.43	70.06		No concerns	Performance remains at levels seen in 2005, statistical neighbour authorities and national averages also remained stable. Leeds performance is in line with the national average.
BV-41	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	School Improvement	Annually %	Rise	79.00	81.00	79.00	79.00	↔	81.18	72.79		No concerns	Performance remains at levels seen in 2005. Statistical neighbour authorities and national averages have marginally improved in this period and Leeds remains in line with national and statistical neighbour averages.
CP-SI50 CPA-C16 CYP-BeH7 LAA-CYP11 LPSA2	Increase in the percentage of pupils who participate in at least 2 hours of PE/ Sport each week	School Improvement	Annually %	Rise	74.00	Year on Year Increase	83.00	83.00	↑	N/A	N/A		Some concerns	The implementation of an enhanced PESSCL (PE Sports and Sports Club Links) strategy, including support to establish schools sports partnerships in all wedges of the city has led to survey results for 2005/06 academic showing a 10% improvement with Leeds performance above regional and national averages.
CYP-EcW2 LAA-CYP19	The percentage of 16-18 year olds that are NOT in education, employment or training (NEET)	School Improvement	Annually %	Fall	10.20	8.80	8.80	8.80	↑	N/A	N/A		Some concerns	A significant improvement has been recorded in 2006. This is due to improved retention for the second year of study, through an improved preparation for study programme, allowing students to access more suitable levels of courses and subject areas.
CYP-EnA6	The proportion of schools that scored 2 or better by OfSTED for overall effectiveness.	School Improvement	Quarterly %	Rise	52.00	N/A	59.00	59.00	↓	N/A	N/A		No concerns	65 schools out of 110 (59%) inspected were rated good or better in 2006/07. Comparative data available for the 05/06 academic year shows that 63% of schools in statistical neighbours achieved these inspection grades. National performance in 2005/06 academic year was 58%, 68% for the 2006 autumn term.
BV-162 CP-CF55 PAF-C20	The percentage of children on the register whose cases should have been reviewed that were reviewed	Social Services for Children & Families	Quarterly %	Rise	97.70	99.00	98.20	98.20	↑	100.00	99.18		No concerns	The end of year result relates to seven individuals who did not receive their review on time. If these reviews had been completed within the appropriate timescales, 100% of reviews would have been completed.
BV-163 CP-CF56 PAF-C23	The number of children looked after for six months or more who were adopted during the year as a percentage of children looked after	Social Services for Children & Families	Quarterly %	Rise	4.53	5.50	7.30	7.30	↑	9.51	7.49		Some concerns	Data provided on best estimate basis only at this stage, as the number of looked after children cohort has not been established.
BV-197	Change in the number of conceptions to females aged under 18, resident in an area, per thousand females aged 15-17 resident in the area, compared with the baseline year of 1998	Education Leeds / Leeds PCT	Annually %	Fall	-7.90	Year on Year Decline	-2.90	-2.90	↓	-18.23	-4.10			Progress slow and variable. Need to implement or upgrade activity against all the 'deep dive' levers including appointment of champion at Board level. Young people with additional needs and at risk to be targeted to enhance education and other positive outcomes. (NCLB)
BV-49 CP-CF52 PAF-A1	Stability of placements of children in care	Social Services for Children & Families	Annually %	N/A	10.43	13.00	7.78	7.78	N/A	No information supplied by the Audit Commission	12.20		Significant concerns	Data provided on best estimate basis only at this stage, as the number of looked after children cohort has not been established.

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-50 CP-CF53 PAF-A2	Educational qualifications of children looked after (interface indicator with education services) by reference to the percentage of young people leaving care aged 16 or over with at least 1 GCSE at grades A*-G or a GNVQ	Social Services for Children & Families	Quarterly %	Rise	52.00	50.00	40.00	40.00	↓	59.32	50.82		Some concerns	This indicator relates to children leaving care who were at least 16 at the time that they left care. This information is provisional only at this stage. The data quality concerns relate to establishing the cohort. The numerator for this cohort is 40 The denominator is 100. This includes 19 unaccompanied asylum seeking looked after children most of whom have not attended school. Without including asylum seeking children performance would have been at 49%. 2006/07 has seen an unexpected rise in unaccompanied asylum seeking children in Leeds of about 150% in the last 12 months. There was therefore no budget provision allocated to meet this unanticipated need. Extra resources have now been allocated to the specialist team out of the additional funds for frontline services in order to ensure that these young peoples needs are being met appropriately.
CP-CF51	Ensure 15% of children looked after by the council achieve the equivalent of 5 or more GCSEs at grade A* to C	Social Services for Children & Families	Quarterly %	Rise	14.56	15.00	6.00	6.00	↓	N/A	N/A		No concerns	This cohort relates to children still in care at the 30th Sept who have been looked after for at least 12 months. The numerator for this group is 6 and the denominator is 103. This included 5 asylum seekers in this cohort. 3 obtained GCSEs, however none were A-C
CP-CF57	Number of children coming into care for the first time in the year	Social Services for Children & Families	Annually No.	Fall	319.00	267.00	386.00	386.00	↓	N/A	N/A		Some concerns	During the last 12 months there has been an increase in the numbers of looked after children in Leeds. The numbers of children subject to care proceedings has increased. 63 new unaccompanied asylum seeking children and young people came into care for the first time. There is a perception within the service that the increase in activity relating to children entering care for the first time is part of a broader increase in demand for social care services. Temporary additional funds for frontline services have been provided by the Authority to meet unexpected needs.
CP-CSP52b	Increase the take up of cultural and sporting opportunities amongst 5-19 year olds - S&AR	Sport	Annually No.	Rise	854,400.00	800,000.00	1,031,050.00	1,031,050.00	↑	N/A	N/A		No concerns	Result exceeds the annual target and the upper threshold, due in part to the opening of the John Smeaton Leisure Centre in early 2007 and also higher performance in a number of other centres.
BV-99B1 CP-TM53	Number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions	Traffic Management	Annually No.	Fall	51.00	64.00	39.00	39.00	↑	11.00	45.50		No concerns	Figures relate to calendar year 2005
BV-99B2 CP-TM53	Percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions since the previous year	Traffic Management	Annually %	Fall	-10.53	-12.30	-23.50	-23.50	↑	-26.45	-4.64		No concerns	2006 initiatives have included pedestrian skills training for 2500 children with priority given to schools closest to areas with most injury accidents. Pedal cycle training to 1800 children with priority given to those schools with a School Travel Plan.
BV-99B3 CP-TM53	Percentage change in the number of children killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Traffic Management	Annually %	Fall	-43.96	-29.70	-57.10	-57.10	↑	-55.73	-35.24		No concerns	
BV-221a	The percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people who participate in youth work in the local authority area (benchmark 60% of participants)	Youth Service	Quarterly %	Rise	28.90	54.00	See comments	N/A	N/A	59.00	46.71		Significant concerns	Since the inception of this PI there has been a lack of clarity about what is considered a 'recorded' outcome. Despite this the Youth Service has developed a definition which is based on the guidance from the Audit Commission and from consultation with youth work colleagues. However, there is still some work to do though to embed this definition across all the youth work providers for the Leeds area. Due to there still being some debate about what is a recorded outcome and the fact that outcomes recorded by the voluntary sector have been included this year when previously they haven't to this years extent, the end of year result for 2006/07 is exceptionally high. A significant amount of duplication is also likely to have contributed to this high figure. To address these issues and help the services further develop the processes of recording youth work activity, some work will be undertaken with the Policy and Performance Unit for the Learning and Leisure Services, the corporate Data Quality Matters Sub Group along with the authority's internal auditors.

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-221b	The percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people who participate in youth work in the local authority area (benchmark 30% of participants)	Youth Service	Quarterly %	Rise	24.10	25.00	23.80	23.80	↓	25.00	16.00		Significant concerns	<p>The result for this indicator is slightly below its annual target. It is calculated by means of a manual count using figures provided by youth service teams, projects and voluntary sector organisations, most of which is derived from the Duke of Edinburgh Award Team's DEAMs MIS (DEAMs is a system specifically developed to count D of E outcomes). There are some data quality issues surrounding the manual counts which may have exaggerated the result through some double counting, however there is confidence that the final results are fairly accurate. The development of a new MIS solution is expected to address data quality issues from 2007-08 onwards.</p> <p>The accreditation related targets have consistently shown. In very simple terms accreditation tends to be costly, against a backdrop of increasingly pressured budgets.</p> <p>During 06/07 the planned expansion of Youth Train accreditation met with difficulties due to the re-organisation of the Open College Network and the Youth Train programme. These programmes only came back on stream from January 2007. In addition to this factor, what has become clear within the Service, is the lower than expected take up of the Duke of Edinburgh Award as an extremely cost effective route to accredited outcomes. Additionally, impacting on the level of recorded outcomes has been the fact that a high level of D of E expected accredited outcomes have not yet been completed, and have, therefore, been counted as recorded outcomes pending completion.</p> <p>In order to address this situation the Service is looking to embed D of E related work in the Area teams, the methodology to achieve this will be delegation of D of E related staff to Area teams and the identification of a Youth Work Manager per Area with responsibility for D of E in each wedge.</p> <p>To set targets for each wedge area in respect of attainment of accreditation via different awarding bodies, e.g via D of E, via OCN, etc.</p> <p>A further response to this shortfall, re. accreditation, will be the development and implementation of the Local Award, in conjunction with other Services across the Yorkshire & Humberside region. The local award will facilitate the accreditation of youth work itself.</p>

Children and Young Peoples Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
LKI-YS1 CP-YS50	The level of reach into the resident 13-19 population (against a benchmark of 25%)	Youth Service	Quarterly %	Rise	22.70	23.00	47.20	47.20	↑	N/A	N/A	N/A	Significant concerns	<p>The significant increase in the number of partners engaged in the Leeds Youth Work Partnership, and therefore providing their youth work statistics, has had a positive impact on the year-end figure. Last year six partners were providing youth work statistics; this number has now gone up to 24 and is still growing. In addition, in quarter four the service was able to catch up on the backlog of records that needed to be counted against this PI which also accounts for this increase.</p> <p>As there is currently a significant amount of manual counting of youth work sessions largely due to the number of people providing youth work that don't have access to Youthbase i.e. the voluntary sector and specific projects such as PAYP and Youth Service Connexions Team etc. The service recognises that there is likely to be some significant double counting. However, the new management information system that has been procured will resolve this issue in 2007-08 as it will be available to all youth work providers who wish to use it and will eradicate much of the manual counting.</p> <p>This will ultimately improve reliability and quality of the data and information. To aid the service in rolling out this system and further develop the processes that will support it, work will be done with the Policy and Performance Unit for the Learning and Leisure Services, the corporate Data Quality Project Matters Sub Group and the authority's internal auditors.</p>

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end	48%	53%	
Percentage of indicators showing a year on year improvement	69%	67%	
Percentage of indicators showing a year on year decline	22%	22%	
Percentage of indicators in All England Top Quartile	22%	12%	
Percentage of indicators in All England Bottom Quartile	30%	34%	

Health and Well-Being Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
CP-EY50a	Number of families supported with childcare, including before and after school clubs where parents are in work	Childcare and Early Years Development Services	Quarterly No.	Rise	1565.00	1662.00	1724.00	1724.00	↑	N/A	N/A	N/A	No Concerns
CP-EY50b	Number of families supported with childcare including before and after school clubs where parents are in work based learning, training or further education.	Childcare and Early Years Development Services	Quarterly No.	Rise	398.00	400.00	470.00	470.00	↑	N/A	N/A	N/A	No Concerns
BV-166a CPA-E27	Score against a checklist of enforcement best practice for environmental health	Environmental Health	Annually %	Rise	96.70	96.70	96.70	96.70	↔	100	93.09	2	Some Concerns
BV-217	Percentage of pollution control improvements to existing installations completed on time.	Environmental Health	Quarterly %	Rise	97.00	90.00	98.80	98.80	↑	100	81.63	2	No Concerns
CP-HM53	Reduce the percentage of Leeds households that are vulnerable and suffer from fuel poverty.	Housing Management	Annually %	Fall	14.30	13.50	27.50	27.50	↓	N/A	N/A	N/A	Some Concerns
BV-201	The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 years or over (age standardised by age groups)	Social Services for Adults	Quarterly No.	Rise	31.00	42.78	40.00	40.00	↑	99	71.58	8	No Concerns
BV-56	Percentage of items of equipment delivered within 7 working days.	Social Services for Adults	Quarterly %	Rise	81.70	85.00	89.10	89.10	↑	91	85.32	3	Some Concerns
BV-161	The ratio of the percentage of those young people who were looked after on 1st April in their 17th year (age 16) who were engaged in education, training or employment at the age of 19 to the percentage of young people in the population who were engaged in education, training or employment at the age of 19.	Social Services for Children & Families	Quarterly %	Rise	0.73	0.70	0.87	0.87	↑	0.91	0.69	4	No Concerns
BV-195	Acceptable (DH) waiting times for assessment	Social Services for Older People	Quarterly %	Rise	66.50	80.00	80.70	80.70	↑	83.55	71.26	6	No Concerns
BV-196	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	84.60	88.00	75.20	75.20	↓	91.53	82.88	4	Some Concerns
BV-53	Intensive home care per 1,000 population aged 65 or over	Social Services for Older People	Annually No.	Rise	10.40	11.00	10.00	10.00	↓	16.64	16.07	7	No Concerns
BV-54	Older people helped to live at home per 1,000 population aged 65 or over. (PAF C32)	Social Services for Older People	Annually No.	Rise	118.30	115.00	86.90	86.90	↓	100.10	87.91	1	Some Concerns
CP-OP50	Reduce the number of older people who are admitted to residential and/or nursing care per 10,000 population aged 65 or over	Social Services for Older People	Annually No.	Fall	89.80	85.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Health and Well-Being Quarter 4 Performance Report 2006/07

BV-119a CPA-C5	The percentage of residents satisfied with sports and leisure facilities	Sport	Annually %	Rise	78 (2003/04)	70.00	57.00	57.00	↓	60.5	56.63	3	No Concerns
CP-SP50	Increase the percentage of adults participating in at least 30 minutes moderate intensity sport and active recreation (including walking) on 3 or more days a week.	Sport	Annually %	Rise	38.00	39.00	24.70	24.70	↓	N/A	N/A	N/A	Some Concerns

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end - based in Predicated Full Year Result	50%	53%	
Percentage of indicators showing a year on year improvement	50%	67%	
Percentage of indicators showing a year on year decline	43%	22%	
Percentage of indicators in All England Top Quartile	0%	12%	
Percentage of indicators in All England Bottom Quartile	20%	34%	

Health and Well-Being Quarter 4 Performance Report 2006/07

15
Comments
This higher than anticipated result is likely to be due to a significant increase in families accessing the centres across the city. It is also likely to be due to the successful self promotion and publicity of the centres themselves.
This higher than anticipated result is likely to be due to the significant increase in the number of families accessing the centres across the city. It is also likely to be result of the successful self promotion and publicity of the centres themselves.
We have maintained a score of 96.7 in 2006/07. The target for 2007/08 is to maintain this performance.
Central Government set a target of achieving 90% pollution controls, which Leeds adopts as its target. Exceeded comfortably.
The number of vulnerable households in fuel poverty increased in percentage terms in 06/07 as opposed to 05/06 mainly due to the increase in home energy prices that are beyond the control of Leeds City Council.
Performance is rated in 'acceptable' banding by CSCI. Performance has improved but continues to fall below comparators. Significant legacy of council managed social care services in Leeds has reduced demand for alternatives provided through direct payments. Leeds has implemented many of the pro-direct payment initiatives of high performing authorities. It performs comparably for some service user groups but under performs for learning disabled adults and adults from ethnic minorities.
May be slight undercount. This performance is rated in the top band
Performance is rated in the highest performance banding by CSCI ('Very Good')
Surpassed target.
Likely to be under recording of activity. Performance significantly deteriorated at the start of the financial year but recovered steadily during the year. CSCI rate Leeds performance as 'ask questions about performance'. The issue is being addressed through monthly performance management and reporting at team level.
Performance is rated in 3rd band ('acceptable') by CSCI. Fall in performance relates to around 40 service users. Intensive Home care has served as a proxy indicator for intensive support offered in an authority. Leeds however has significantly high levels of other varieties of intensive support such as that offered through day care which is likely to reduce local demand for intensive home care support.
Data provided on best estimate basis. Apparent decline in performance primarily results from progressive data clean up. Current performance rated by CSCI as 'acceptable'.
This indicator was aligned to PAF-C26 the definition of which has changed for 2006/07. Therefore a result for CP-OP50 will not be reported for 2006/07. A new indicator (CP-OP51) will be created for the replacement indicator which is aligned to PAF-C72 - data is not yet available for the new definition.

This result applies to 2006-07 financial year and CPA 2006 assessment. The significant drop in satisfaction obtained in 06/07 compared to 03/04 result (the highest result in the country) is largely due to the use of a different survey methodology which means the results cannot be directly compared. However the service does recognise that there are other factors that would have contributed to this fall in satisfaction. In 03/04 satisfaction was likely to have been high as a result of the significant refurbishment of facilities that was undertaken before and during the conduct of the survey. The Bodyline initiative had also been introduced boosting the perception of the service. In contrast at the time the survey was undertaken in 2006 the service was receiving a significant amount of bad publicity surrounding the £30m Private Finance Initiative (PFI) and the closure of South Leeds Sports Centre.

This is a CPA as well Council Plan indicator. The information was collected through Sport England's Active People Survey. The final result initially fell below the CPA's 25% lower threshold, however the Audit Commission reviewed their tolerances and dropped the lower threshold to 24%. As a result Leeds is now above the lower threshold. The target that was set for 06/07 used a baseline obtained from the Yorkshire and Humber Sport and Physical Activity Survey with the Public Service Agreement (PSA) 3 target of 1% added per annum. However due to the different methodologies that were used in both the above survey and Active People survey these results cannot be directly compared. At present it is not yet known when the Active People Survey will be undertaken again.

City Development Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-119d CP-ADE50 CPA C8	The percentage of residents satisfied with theatres and concert halls	Arts Development and Events	Annually %	Rise	73 (2003/04)	70.00	56.00	56.00	↓	55.00	63.63	6	No Concerns
CP-CU51	New builds -major cultural facilities	Culture	Annually No.	Rise	3.00	4.00	4.00	4.00	↑	N/A	N/A	N/A	No Concerns
CP-ED50	Increase the proportion of businesses who say they are satisfied that the Council and its partners are helping to create a good business environment in Leeds	Economic Development	Annually No.	Rise	54.20	Year on Year Increase	39.90	39.90	↓	N/A	N/A	N/A	No Concerns
CP-ED52	Increase the number of international students enrolled at the City's universities	Economic Development	Annually No.	Rise	8,960.00	Year on Year Increase	8,000.00	8,000.00	↓	N/A	N/A	N/A	No Concerns
CP-ED53	Achieve recognition in the European Cities Monitor as an important business location	Economic Development	Annually No.	Rise	3.00	Year on Year Increase	28.00	28.00	↑	N/A	N/A	N/A	No Concerns
CP-ED54	Maintain the national ranking (4th) of Leeds' prime shopping quarter	Economic Development	Annually No.	Rise	6.00	5.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CP-JS55	Increase the percentage of the population of working age qualified to NVQ level four and five	Economic Development	Annually %	Rise	27.50	25.00	26.20	26.20	↓	N/A	N/A	N/A	Some Concerns
CP-CU50	Visitors to the City Council's cultural facilities - Libraries, Arts & Heritage	Libraries	Annually No.	Rise	4,806,718.00	4,663,372.00	4,992,807.00	4,992,807.00	↑	N/A	N/A	N/A	No Concerns
BV-119c CP-MG5 CPA-C7	The percentage of residents satisfied with Museums and Galleries.	Museums and Galleries	Annually %	Rise	64.00	64.00	50.00	50.00	↓	52.00	59.25	7	Some Concerns
BV-170a	a. The number of visits/enquiries/website hits to museums per 1,000 population.	Museums and Galleries	Quarterly No.	Rise	933.00	900.00	942.00	942.00	↑	958.00	2,092.71	7	No Concerns
BV-170b	The number of those visits that were in person per 1,000 population	Museums and Galleries	Quarterly No.	Rise	582.00	440.00	534.00	534.00	↓	523.00	1,329.57	6	No Concerns
BV-170c	The number of pupils visiting museums and galleries in organised school groups	Museums and Galleries	Quarterly No.	Rise	29,200.00	27,200.00	26,151.00	26,151.00	↓	8,155.75	34,406.14	5	No Concerns

City Development Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
CP-CU50c	Visitors to the City Council's cultural facilities - Parks and Countryside	Parks and Countryside	Annually No.	Rise	59,228,470.00	Year on Year Increase	61,213,587.00	61,213,587.00	↑	N/A	N/A	N/A	No Concerns
BV-106 CPA-E23	Percentage of new homes built on previously developed land	Planning	Monthly %	Rise	96.10	90.00	97.00	97.00	↑	96.74	95.05	4	No Concerns
BV-109a CP-PL50 CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Monthly %	Rise	53.30	60.00	61.00	61.00	↑	74.90	64.73	7	No Concerns
BV-109b CP-PL50 CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Monthly %	Rise	70.70	65.00	69.90	69.90	↓	81.07	75.36	5	No Concerns
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Monthly %	Rise	81.00	80.00	83.60	83.60	↑	91.39	85.46	7	No Concerns
BV-111 CPA-E3	Percentage of Planning applicants satisfied with the service received	Planning	Annually %	Rise	66 (2003/04)	Year on Year Increase	59.00	59.00	↓	80.00	69.29	7	No Concerns
BV-200a CPA-E41	Did the local planning authority submit the Local Development Scheme (LDS) by 28 March 2005 and therefore maintain a 3 year rolling programme?	Planning	Annually Yes/No	N/A	Yes	Yes	Yes	Yes	N/A	No Information provided by the Audit Commission	Yes	N/A	No Concerns
BV-200b CPA-E44	Has the Local Planning Authority met the milestones which the current Local Development Scheme (LDS) sets out?	Planning	Annually Yes/No	N/A	No	No	No	No	N/A	No Information provided by the Audit Commission	No	N/A	No Concerns
BV-200c	Did the local planning authority publish an annual monitoring report by December of the last year?	Planning	Annually Yes/No	N/A	Yes	Yes	Yes	Yes	N/A	No Information provided by the Audit Commission	Yes	N/A	No Concerns
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Monthly %	Fall	23.50	30.00	37.40	37.40	↓	25.00	28.51	2	No Concerns
BV-205 CP-PL51 CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	72.00	82.60				100.00	90.74	8	No Concerns
CP-CU50b	Visitors to the City Council's cultural facilities - Sport & Active Recreation	Sport	Quarterly No.	Rise	4,105,506.00	3,950,000.00	4,152,075.00	4,152,075.00	↑	N/A	N/A	N/A	No Concerns
BV-103 CPA-E14	Percentage of respondents satisfied with local provision of public transport information	Traffic Management	Annually %	Rise	43 (2003/04)	Year on Year Increase	58.00	58.00	↑	59.50	57.13	4	No Concerns

City Development Quarter 4 Performance Report 2006/07

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-104 CPA-E15	Percentage of respondents satisfied with local bus services	Traffic Management	Annually %	Rise	51 (2003/04)	Year on Year Increase	62.00	62.00	↑	68.00	63.63	7	No Concerns
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Traffic Management	Quarterly %	Rise	82.10	96.50	82.10	82.10	↔	99.60	72.50	4	Significant Concerns
CP-TM50	Ensure the assessment of our Local Transport Plan scores an "excellent" progress report assessment	Traffic Management	Annually Text	Rise	N/A	Good	Good	Good	N/A	N/A	N/A	N/A	No Concerns
LKI-TM2 CP-TM51	Increase the percentage of inbound, non-car journeys in the morning peak-period	Traffic Management	Annually %	Rise	43.10	43.50	43.50	43.50	↑	N/A	N/A	N/A	No Concerns

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end	66%	53%	
Percentage of indicators showing a year on year improvement	44%	67%	
Percentage of indicators showing a year on year decline	52%	22%	
Percentage of indicators in All England Top Quartile	29%	12%	
Percentage of indicators in All England Bottom Quartile	14%	34%	

15
Comments
Result applies to 2006-07 financial year and CPA 2006. The result has fallen compared to the previous survey in 2003-04 due to closure of the Grand Theatre from May 2005 through to the middle of the survey period in October 2006. Also, a change in survey methodology from telephone interview to postal questionnaire is likely to have impacted on the result.
This indicator was introduced into the Corporate Plan 2005-08 in which the Council stated that three new high quality cultural facilities would be built in the city by 2008. This target has now been surpassed as four facilities have been developed by the end of 2006-07. Please note that this is a cumulative indicator to meet the Corporate Plan success measure. To bring this indicator up to date, and to ensure consistency with the Local Area Agreement, this PI will be replaced by two new indicators in 2007-08 relating to investment in, and number of, projects relating to quality cultural buildings and refurbishments.
In 2006 116 companies out of a total of 1600 Chamber members responded to the survey this gives a response rate of 7.3% which is slightly lower than the 8.6% in 2005. However, in both instances the response rate can be seen to be particularly low. Furthermore considering that there are 18,215 VAT registered businesses in Leeds, with an estimated total of 43,000 enterprises, the validity of the findings is questionable. A report is being prepared that will present a number of options to address how data are collected for this indicator. The report is due to be completed in June.
Data for academic year 2005/6 collected by the Higher Education Statistics Agency (HESA). The figure shows a drop in numbers of 960 from 2004/05. It would be impossible for the council to take any actions to influence the outcome of this indicator. One reason for the decrease in student numbers is due to the way in which the statistics are collected. HESA discount both exchange students and those who study their courses outside of the UK. Both LMU and Leeds University in recent years have started to deliver courses in other countries including China.
In previous years Leeds has only ranked 3rd in a secondary list of 'other' cities with which business leaders were familiar. In 2006, for the first time, Leeds broke into the top 33 list of the best cities in Europe to locate a business and therefore the ranking of 28th reflects a significant increase on previous years.
This indicator uses data from CACI, who are now charging for its use. The charge means it is no longer feasible to report against ED54. Consequently, there is no result reported for 2006-07, and it is proposed that the indicator is no longer used.
The availability of data for this indicator is sporadic. At April 2007, the latest available information is for January to December 2005. It is planned to continue reporting against this indicator, despite the erratic flow of data.
This indicator has significantly exceeded its target. This increase in visitors is likely to be due to the very popular temporary exhibitions at the Art Gallery held in the first half of the year; a drive to increase the number of people visiting libraries; and more robust counting of the number of people attending events.
The result fell below the target due to a change in the methodology from telephone interview to postal questionnaire, while also reflecting a national down turn in satisfaction trends.
Result exceeds the annual target as a result of very successful temporary exhibitions in the first half of the year. Results are not as high as expected, partly due to the impact of the closure of the Art Gallery for refurbishment in the last quarter.
Result exceeds the annual target by a large margin as a result of very successful temporary exhibitions in the first half of the year. Result are not as high as expected, partly due to the impact of the closure of the Art Gallery for refurbishment in the last quarter as well as ongoing staff resourcing pressures.
Result has fallen slightly below the target due to Education Officer posts at Temple Newsam, Lotherton Hall and Armley Mills becoming vacant and not being re-filled pending a service restructure.

15
Comments
The result is extrapolated from a sample survey of 30,000 households who are asked how often they visit parks and open spaces. While there is no target for 2006-07, the result does represent an increase on the 2005-06 score.
Figures to end of March are 3523 out of 3635 brownfield housing completions (gross)
Senior Technical Officers to be appointed to undertake the complex major casework supported by some outsourcing, employment of freelance planners and overtime arrangements and providing administrative support to maximise the capacity of professional officers.
It has been decided to focus on achieving planning decisions rather than year on year improvements. Consequently targets have been set to match and maintain the Government's published targets.
Targets have been set to match and maintain the Government's published targets.
The focus has been on the quantitative aspects of service delivery to meet the BV109 targets, which are now stabilised. The service can now change emphasis to customer care improvements. Planned actions include additional resourcing within the service, improved levels of information to customers, web site development, customer focus groups and Chartermark applications.
Following the submission of the LDF Annual Monitoring Report to GOYH in December 2005, the City Council were advised to submit a revised and updated LDS in March 2006. The purpose of this was to reflect changes to milestones and targets. This was a consequence of the bedding in of the new system, the slippage of the Regional Spatial Strategy and the demands for earlier and greater level of consultation. Whilst the Statement of Community Involvement has been adopted (consistent with the original milestones), the production of other DPD & SPD documents have been reviewed and rolled forward as part of an updated LDS submitted to the Secretary of State in March 2007.
Ongoing monitoring and review of LDF milestone and targets in the light of preparation of individual local development documents. A number of milestones have been achieved but there is slippage in some areas in reflecting the need to roll forward and update the LDS programme, the City Council submitted a revised and updated LDS to the Secretary of State in March 2007.
In the last month 4 out of 12 appeal decisions were allowed, contrary to the Council's decision to refuse. The decisions continue to be reviewed in depth with Area Planning Managers and (where appropriate) Plans Panels. Member training has been programmed and officer training is ongoing to ensure soundness in decision making. We will keep the situation under close review and identify any trends. Clearer policy guidelines for householder and garden development have been produced.
Previously the major driver in change for this indicator has been the Pendleton Survey, carried out nationally each December. In December 2006, the survey was not carried out, hence there are no results to contribute to BV 205. It is expected that a PARSOL list of service criteria will be used instead, similar to that used for assessing the Planning Delivery Grant. We have asked for clarification from the Audit Commission due to the non availability of Pendleton survey results. When the position is clarified, we will be able to report against BV 205. We are going to produce a development prospectus to provide a team development approach for the largest development proposals.
Result exceeds the annual target, due in part to the opening of the John Smeaton Leisure Centre in early 2007 and also higher performance in a number of other centres.

15
Comments
In December 2006, agreement was reached with KPMG that a revised outturn of 82.1% for 2005-06 was appropriate. A survey to verify the random sample of 40 sites checked by Audit is currently being implemented. Until this is completed, performance will continue to be reported at 82.1%.
PI is based on assessment of LTP delivery. Final Delivery Report for LTP1 covering the period 2001-06 was submitted in July 2006 and received a DfT assessment of "Good" in December 2006. The first progress report for LTP2 will be submitted in July 2008 to cover 2006-08 and scored in December 2008. The target score is "excellent"
On track to achieve both LTP2 and corporate targets.

CPA Highlight Report Guidance

Column	Explanation
1	<p>An indicator can have multiple references allowing it to be identified for different purposes. E.G. indicators included in the CPA assessment are prefixed with CPA.</p> <p>Listed below are the prefixes used to identify the different indicators.</p> <p>CPA – The indicator is included in the CPA Assessment BV – The indicator is part of the Best Value suite of indicators LKI – This indicator is one of Leeds Local Key Indicators CP – This indicator supports objects within the Corporate Plan LAA – This indicator is part of the Local Area Agreement.</p>
3	<p>This column identifies if the performance information in columns 4 and 5 should increase or decrease if the service is performing well. You may also see yes or no in this column.</p>
7	<p>This column identifies where the result for each indicator falls within the CPA thresholds.</p>

Upper
Middle
Lower

CPA 2007 Highlight Report - Environment Block

CPA Rationale - The score for the Environment block is based on the Performance Indicators above and is ranked using the tables below

PI Score	PI Judgement Criteria
4	No PIs at or below the lower threshold, and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs (or 1 PI if 15% equates to less than 1) at or below the lower thresholds, and 25% or more PIs at or above the upper thresholds
2	Any other combination
1	35% or more PIs at or below the lower threshold

	Total Number of PIs in the block	Pis above the upper threshold	Pis below the lower threshold
No.	34	11	4
%		32%	12%

Projected Block Score
3

Please note the projected block score is currently based on proposed CPA 2007 thresholds.

Page 80

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on predicted result until final result published)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
CPA-E1	Progress with the local transport plan.	Excellent	Good	Good	N/A	Middle	Traffic Management	PI is based on assessment of LTP delivery. Final Delivery Report for LTP1 covering the period 2001-06 was submitted in July 2006 and received a DfT assessment of "Good" in December 2006. The first progress report for LTP2 will be submitted in July 2008 to cover 2006-08 and scored in December 2008.
BV-109a CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks.	Rise	53.30%	61%	↑	Upper	Planning	Provisional result. CPA Service Assessment is based on annual performance up to 30 June 2007, the figures shown cover April 2006 - March 2007.
BV-109b CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Rise	70.70%	69.9%	↓		Planning	
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks.	Rise	81%	83.6%	↑		Planning	
BV-111 CPA-E3	Percentage of Planning applicants satisfied with the service received.	Rise	2006/07 result used for CPA 2006 Service Assessment	59%	N/A	Lower	Planning	PI 'Confidence Interval' adjustment made to calculate the threshold rating.
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications.	Fall	23.50%	37.40%	↓	Middle	Planning	The decisions continue to be reviewed in depth with Area Planning Managers and (where appropriate) Plans Panels. Member training has been programmed and officer training is ongoing to ensure soundness in decision making.
BV-205 CPA-E43	Quality of the planning services checklist.	Rise	72%	See Comments	↑	Middle	Planning	We are currently awaiting clarification from the Audit Commission as to how the 2006/07 year-end figure should be calculated. * Assessment based on 05/06 result and will be updated when the 06/07 results is calculated.
BV-200b CPA-E44	Has the Local Planning Authority met the milestones which the current Local Development Scheme (LDS) sets out?	Yes	No	No	N/A	Lower	Planning	This is the proposed CPA 2007 replacement for BV200a, if BV200a were to remain part of the service assessment it would be classed as being 'Middle' threshold.

CPA 2007 Highlight Report - Environment Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on predicted result until final result published)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Managing the environment well								
BV-199a CPA-E8a	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level.	Fall	7 surveyed 1 below standard 6 above standard	See Comments	N/A	Middle*	Street Cleansing	2005/06 figure used to provide estimate. This PI score is based on surveys of sites covering up to ten land use classes. We are awaiting this information.
BV-91a CPA-E8a	Provision of kerbside recycling collection (one recyclable).	Rise	90.10%	92.35%	↑	Middle	Refuse Collection & Waste Management	In the ongoing 'The transition from CPA to CAA' consultation exercise the Audit Commission are proposing to delete this indicator.
BV-90a CPA-E7a	Percentage of people expressing satisfaction with household waste collection.	Rise	2006/07 result used for CPA 2006 Service Assessment	82%	N/A	Middle	Refuse Collection & Waste Management	PI 'Confidence Interval' adjustment made to calculate the threshold rating.
BV-90b CPA-E8b	Percentage of people expressing satisfaction with waste recycling.	Rise	2006/07 result used for CPA 2006 Service Assessment	83%	N/A	Middle	Refuse Collection & Waste Management	The result for this indicator has been adjusted for deprivation, as per the CPA Service Assessment scoring criteria.
BV-90c CPA-E8c	Percentage of people expressing satisfaction with waste disposal.	Rise	2006/07 result used for CPA 2006 Service Assessment	86%	N/A	Upper	Refuse Collection & Waste Management	PI 'Confidence Interval' adjustment made to calculate the threshold rating.
BV-224b CPA-E11	Percentage of the unclassified road network where structural maintenance should be considered.	Fall	See Comments	26.19%	N/A	Lower*	Road Maintenance	*This indicator is in the CPA but the thresholds in CPA are currently set using a two year average (i.e. data from the last two financial years). This cannot be consistent with the new calculation listed on the DfT website. The other issue here is that any authority's performance will be affected by the state of their roads three years previously so moving thresholds will be very difficult. - This information is to be fed back to the Audit Commission as part of the CPA to CAA consultation process.
CPA-E12	Reducing killed and seriously injured (KSI) road casualties.	Fall	435	352	↑	Middle	Traffic Management	This indicator is calculated using a 3 year average from 2004, 2005 & 2006 the result is then compared to the target for 2005 which is 435. The average for the 3 years is 410 based on 2004 - 443, 2005 - 435, 2006 - 352.
CPA-E40	Reducing slightly injured road casualties.	Fall	3691	3440	↑	Upper	Traffic Management	This indicator is calculated using a 3 year average from 2004, 2005 & 2006 the result is then compared to the target for 2005 which is 3809. The average for the 3 years is 3500 based on 2004 - 3691, 2005 - 3440, 2006 - 3369.
BV-103 CPA-E14	% of respondents satisfied with local provision of public transport information.	Rise	2006/07 result used for CPA 2006 Service Assessment	79.00%	N/A	Upper	Traffic Management	Guidance stipulates that for the CPA 2007 service assessment the figures to be used are those from respondents who have seen passenger transport information. PI 'Confidence Interval' adjustment made to calculate the threshold rating. Metro have confirmed that this is the highest satisfaction score of any Metropolitan area.
BV-104 CPA-E15	Percentage of respondents satisfied with local bus services.	Rise	2006/07 result used for CPA 2006 Service Assessment	67.00%	N/A	Middle	Traffic Management	Guidance stipulates that for the CPA 2007 service assessment the figures to be used are those from respondents who have used local bus services. PI 'Confidence Interval' adjustment made to calculate the threshold rating.

CPA 2007 Highlight Report - Environment Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people.	Rise	82.10%	82.10%	↔	Middle	Traffic Management	In December 2006, agreement was reached with KPMG that a revised outturn of 82.1% for 2005-06 was appropriate. A survey to verify the random sample of 40 sites checked by Audit is currently being implemented. Until this is completed, performance will continue to be reported at 82.1%.
BV-187 CPA-E18	Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered.	Fall	33%	24%	↑	Middle	Road Maintenance	
TM-E19 CPA-E19	Intervention by the Secretary of State under Traffic Management Act powers.	Fall	No intervention	No intervention	↔	Middle	Traffic Management	
BV-179 CPA-E22	Percentage of standard planning searches carried out within 10 working days.	Rise	99.96%	No result reported in 2006/07, no longer a statutory BVPI.				In the ongoing 'The transition from CPA to CAA' consultation exercise the Audit Commission are proposing to delete this indicator.
BV-166b CPA-E21	Score out of 10 against a checklist of enforcement best practice for trading standards.	Rise	100%	100%	↔	Upper	Environmental Health	
BV-166a CPA-E27	Score against a checklist of enforcement best practice for environmental health.	Rise	96.70%	96.70%	↔	Middle	Environmental Health	
TS-E30 CPA-E30	Consumer satisfaction with trading standards with trading standards service.	Rise	79.90%	85%	↑	Upper	Trading Standards	
TS-E31 CPA-E31	Business satisfaction with trading standards service.	Rise	88.40%	91%	↑	Upper	Trading Standards	
TS-E32 CPA-E32	Trading standards - visits to high risk premises.	Rise	100%	100%	↔	Upper	Trading Standards	
TS-E33a-c CPA-E33	Trading standards - levels of business compliance, high, medium, low risk premises.	Rise				Upper	Trading Standards	
TS-E33a-c CPA-E33	Trading standards - levels of business compliance, high risk premises.	Rise	100%	100%	↑	See Above	Trading Standards	
	Trading standards - levels of business compliance, medium risk premises.	Rise	99.90%	100%	↑	See Above	Trading Standards	
	Trading standards - levels of business compliance, low risk premises.	Rise	99.80%	97.1%	↓	See Above	Trading Standards	
BV-89 CPA-E38	The percentage of people satisfied with cleanliness standards.	Rise	2006/07 result used for CPA 2006 Service Assessment	76.6%	N/A	Middle	Street Cleansing	The 06/07 result has been adjusted for deprivation.
CPA-91b CPA-E45	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables.	Rise	90.14%	92.35%	↑	Middle	Refuse Collection & Waste Management	
BV-199b CPA-E46	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible.	Fall	11%	6%	↑	Lower	Street Cleansing	
BV-199c CPA-E47	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	Fall	1%	1%	↔	Middle	Street Cleansing	
BV-199d CPA-E48	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping.	Fall	N/A	3	N/A	Middle	Street Cleansing	The council's performance on this indicator is rated as 'good'. It is not achieving the top rating on this PI (very effective) as the number of fly tips recovered is increasing (which is not surprising given the work being undertaken by the Environmental Pride Teams). This PI should be viewed in conjunction with BV199a-c as the work done in this area contributes to a 'cleaner city'.

CPA 2007 Highlight Report - Environment Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Sustaining a quality environment for future generations								
BV-82a	Percentage of household waste arisings which have been sent by the authority for recycling.	Rise	17.26%	15.83%	↓	Middle	Refuse Collection & Waste Management	
BV-82b	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion.	Rise	4.07%	6.47%	↑		Refuse Collection & Waste Management	
CPA-E6	Recycling and composting performance.	Rise	21.33%	22.30%	↑		Refuse Collection & Waste Management	Based on April 2006 - November 2006 figures. Currently awaiting clarification from the Audit Commission/DEFRA as to how to calculate the 2006/07 year-end figure.
BV-106 CPA-E23	Percentage of new homes built on previously developed land.	Rise	96.10%	97%	↑	Upper	Planning	
BV-63 CPA-E24	Energy Efficiency - the average SAP rating of local authority owned dwellings.	Rise	61.2	65.1	↑	Upper	Housing Management	
BV-84 CPA-E26	KG of household waste collected per head.	Fall	462.16	473.11	↓	Middle	Refuse Collection & Waste Management	

CPA 2007 Highlight Report - Housing Block

CPA Rationale - The CPA score for the housing block is derived by combining the weighted scores for two areas, Managing Council Homes and Housing the Community, with each area contributing 50% to the overall score. The score for each area is calculated by scoring the PIs listed on the previous page, this makes up 35% of the overall 50% for each area with the inspection score making up the remaining 15% (inspection scores are included if they have been conducted within the last three years). The tables on the left show how each score is arrived at, the tables in the middle show the actual and weighted figures with the table on right showing the overall CPA score for the housing block.

PI Score	PI Judgement Criteria
4	No PIs at or below the lower threshold, and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs (or 1 PI if 15% equates to less than 1) at or below the lower thresholds, and 25% or more PIs at or above the upper thresholds
2	Any other combination
1	35% or more PIs at or below the lower threshold

Managing Council Homes			
	Total Number of PIs in the block	PIs above the upper threshold	PIs below the lower threshold
No.	12	1	1
%		8%	8%

Housing the Community			
	Total Number of PIs in the block	PIs above the upper threshold	PIs below the lower threshold
No.	9	3	1
%		33%	11%

Managing Council Homes			
PI Score	Weighted Score	Inspection Score	Weighted Score
3	1.05	3	0.45

Housing the Community			
PI Score	Weighted Score	Inspection Score	Weighted Score
3	1.05	2	0.3

Weighted Score Total
2.85

Page 84

PI and Inspection Score Breakdown	
Managing Council Homes	
15%	Inspection Score
35%	PI Score
Housing the Community	
15%	Inspection Score
35%	PI Score

Overall Score	Weighted Average Aggregate Score
1	Below 1.85
2	1.85 - less than 2.5
3	2.5 to 3.15
4	Above 3.15

Projected Block Score
3

Please note the projected block score is currently based on proposed CPA 2007 thresholds.

CPA 2007 Highlight Report - Housing Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Managing Council Homes - meeting the decent homes standard								
BV-184a CPA-H1	The proportion of local authority homes which were non-decent at 1st April.	Fall	48%	34%	↑	Middle	Housing Management	Provisional Result.
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2006 and 1st April 2007.	Rise	9.5%	13.4%	↑	Middle	Housing Management	Provisional Result.
Managing Council Homes - repairs and maintenance								
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits.	Rise	88.46%	96.72%	↑	Middle	Housing Management	
LKI-HMA4 CPA-H5	The average time taken (in days) to complete non-urgent responsive repairs.	Fall	16.78	12.68	↑	Middle	Housing Management	
CPA-H21	Percentage of planned to responsive repairs funded from revenue expenditure.	Rise	35.57%	To be provided in HIP return (June 2007)		*Middle	Housing Management	* This indicator is reported annually, the CPA assessment column has been based on the 05/06 result and will be amended when the 06/07 result is available. In the ongoing 'The transition from CPA to CAA' consultation exercise the Audit Commission are proposing to delete this indicator.
Managing Council Homes - housing management								
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Rise	96.15%	96.59%	↑	Middle	Housing Management	YEAR END RESULT IS PROVISIONAL Strategic Landlord has reviewed the specification of the BV66a report to ensure that performance is reported in accordance with the definition. This review is now complete - correct adjustments categories are now included and service charge income has been excluded from the calculation. Strategic Landlord has carried out detailed testing of the report and ALMOs have carried out some further testing. A couple of issues have been raised and so at this stage performance is still provisional.
BV-212 CPA-H8	Average time taken to re-let local authority housing (days).	Fall	63	39	↑	Middle	Housing Management	
CPA-H9	Average weekly management cost.	Fall	£20.52		N/A	Lower*	Housing Management	* This indicator is reported annually, the CPA assessment column has been based on the 05/06 result and will be amended when the 06/07 result is available.
BV-164 CPA-H10	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the good practice standards for social landlords on tackling harassment included in the code of practice for social landlords: Tackling racial Harassment?	Yes	Yes	Yes	↔	Middle	Housing Management	
BV-63 CPA-H11	Energy Efficiency - the average SAP rating of local authority owned dwellings.	Rise	61	65	↑	Upper	Housing Management	
Managing Council Homes - resident involvement								
BV-74a CPA-H12	The percentage of all council tenants, or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed.	Rise	75.00%	84.39%	↑	Middle	Housing Management	The result for this indicator has been adjusted for deprivation, as per the CPA Service Assessment scoring criteria.
BV-75a CPA-H13	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Rise	49.00%	69.18%	↑	Middle	Housing Management	The result for this indicator has been adjusted for deprivation, as per the CPA Service Assessment scoring criteria.
Housing the Community - homelessness and housing advice								
BV-183a CPA-H14	The average length of stay (weeks) in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.	Fall	0	1	↓	Upper	Homeless and Advisory Service	
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need.	Fall	0	0	↔	Upper	Homeless and Advisory Service	
BV-203 CPA-H22	The percentage change in the average number of families placed in temporary accommodation.	Fall	3.88%	24.00%	↓	Middle	Homeless and Advisory Service	

CPA 2007 Highlight Report - Housing Block

CPA 2007 Highlight Report - Housing Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Housing the Community - homelessness and housing advice (Continued)								
BV-213 CPA-H24	Number of households (per thousand households) who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Rise	1	1	↔	Lower	Homeless and Advisory Service	The Audit Commission are to determine if an adjustment needs to be made to this PI for the CPA Service Assessment. A query is outstanding with the Audit Commission PI Team, this is seeking clarification as to how this figure should be rounded.
BV-214 CPA-H25	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	Fall	7.12%	3.66%	↑	Middle	Homeless and Advisory Service	This is the proposed replacement for the previously reported CPA-H16 (Repeat homelessness acceptances - P1E homelessness return to CLG) The Audit Commission are to determine if an adjustment needs to be made to this PI for the CPA Service Assessment.
CPA-H17	Private sector housing unfit made fit.	Rise	2.61%	To be reported		*Middle	Environmental Health	* This indicator is reported annually, the CPA assessment column has been based on the 05/06 result and will be amended when the 06/07 result is available. In the ongoing 'The transition from CPA to CAA' consultation exercise the Audit Commission are proposing to delete this indicator.
Housing the community - balancing housing markets								
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months.	Fall	0.78%	0.73%	↑	Middle	Environmental Health	The result for this indicator has been adjusted for deprivation, as per the CPA Service Assessment scoring criteria.
BV-64 CPA-H23	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority.	Rise	1724 18.68%	2361 25.59%	↑	Upper	Private Sector Housing Strategy	Provisional Result.
Housing the community - community safety								
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action.	Rise	96.00%	94.00%	↑	Middle	Community Safety	Provisional Result.

CPA 2007 Highlight Report - Culture Block

CPA Rationale - The score for the Culture block is based on the Performance Indicators above and is ranked using the tables below

PI Score	PI Judgement Criteria
4	No PIs at or below the lower threshold, and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs (or 1 PI if 15% equates to less than 1) at or below the lower thresholds, and 25% or more PIs at or above the upper thresholds
2	Any other combination
1	35% or more PIs at or below the lower threshold

	Total Number of PIs in the block	Pis above the upper threshold	Pis below the lower threshold
No.	18	5	3
%		28%	17%

Projected Block Score
2

Please note the projected block score is currently based on proposed CPA 2007 thresholds.

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Access								
BV-178 CPA-C1	The percentage of the total length of footpaths and other rights of way which were easy to use by members of the public.	Rise	74.7%	58.2%	↓	Middle	Parks & Countryside	Result confirmed in 2007/08 Quarter 1 applies to 2006/07 financial year and CPA 2007. This PI is based on a site survey of 5% of total footpath and right of way provision, with a key element relating to whether the length of path way has an adequate number of sign posts. Despite good assessments of bridges, surface conditions and stiles and gates, the number of sign posts led to a lower score on the indicator. The result has fallen below the Council target but exceeds the CPA lower threshold.
CPA-C2	Public Library service standards on access - PLSS1, 2 & 6.	Rise	See Below			Upper	Libraries	
CPA-C2ai	Proportion of households living within 1 mile of a static library.	Rise	90.50%	90.10%	↓	See above for collective score	Libraries	CPA Middle threshold
CPA-C2aii	Proportion of households living within 2 miles of a static library.	Rise	98.00%	98.20%	↔		Libraries	CPA Middle threshold
CPA-C2b	Aggregate scheduled opening hours per 1,000 population for all libraries.	Rise	129	131	↑		Libraries	CPA Upper threshold The prediction is based on the mid year population estimate and will change when the update is released by CIPFA in Aug 2007.
LKI-110 CPA-C2c	Number of library visits per 1,000 population.	Rise	5723	5820	↑		Libraries	CPA Upper threshold The prediction is based on the mid year population estimate and will change when the update is released by CIPFA in Aug 2007.
CPA-C3	Public library service standards on ICT provision - PLSS 3&4.	Rise	See Below			Upper	Libraries	CPA Upper threshold The CPA assessment for this indicator is based on the assessment of the indicators two parts listed below. The guidance states that to achieve 'Upper' threshold 3 a) or 3 b) should not be in the 'Lower' threshold and 3 b) should be in the 'Upper' threshold.
CPA-C3a	Percentage of static libraries providing access to electronic information resources connected to the internet.	Rise	100%	100%	↔	See above for collective score	Libraries	CPA Middle threshold
CPA-C3b	Total number of workstations available to users per 10,000 population.	Rise	7	7	↔		Libraries	CPA Upper threshold
CPA-C19	Percentage of population that are within 20 minutes travel time of a range of three different sports facility types, of which one has achieved a specified quality assured standard.	Rise	N/A	24.07%	N/A	Lower	Sport	This indicator was reported for the first time in 2006/07.

CPA 2007 Highlight Report - Culture Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
Participation								
CPA-C4	Active borrowers as a percentage of population.	Rise	16.10%	15.55%	↓	Lower	Libraries	This result has been calculated using the 2005 mid year population figure currently available from CIPFA. It will be adjusted in August 07 when the 2006 mid year population figure is released by CIPFA.
CPA-C16	Percentage of 5-16 year olds in school sports partnerships engaged in two hours a week minimum on high quality PE and school sport within and beyond the curriculum.	Rise	73.00%	83.00%	↑	Middle	Sport	
CPA-C17 CP-SP50	Percentage of adults participating in at least 30 minutes moderate intensity sport and active recreation on three or more days a week.	Rise	2006/07 figure used for CPA 2006 Service Assessment	25%	N/A	Middle	Sport	This indicator was reported for the first time in 2006/07 and has been adjusted for deprivation.
CPA-C18	Percentage of population volunteering in sport and active recreation for at least one hour per week.	Rise	2006/07 figure used for CPA 2006 Service Assessment	6.30%	N/A	Middle	Sport	This indicator was reported for the first time in 2006/07 and has been adjusted for deprivation.
BV-119a CPA-C5	The percentage of residents satisfied with sports and leisure facilities.	Rise	2006/07 figure used for CPA 2006 Service Assessment	57%	N/A	Middle	Sport	PI 'Confidence Interval' adjustment made to calculate the threshold rating.
BV-119b CPA-C6	The percentage of residents satisfied with libraries.	Rise		70%	N/A	Middle	Libraries	
BV-119c CPA-C7	The percentage of residents satisfied with Museums and Galleries.	Rise		50%	N/A	Middle	Museums & Galleries	
BV-119d CPA-C8	The percentage of residents satisfied with theatres and concert halls	Rise		56%	N/A	Middle	Arts Development & Events	
BV-119e CPA-C9	The percentage of residents satisfied with parks and open spaces.	Rise		79%	↑	Middle	Parks & Countryside	
CPA-C11	Public library service standards on stock - PLSS 5, 9 & 10.		See Below			Upper	Libraries	The CPA assessment for this indicator is based on the scores listed below.
CPA-C11ai	Requests supply time 7 days.	Rise	62.00%	64.10%	↑	See above for collective score	Libraries	CPA Upper threshold / Standard = 50%
CPA-C11aii	Requests supply time within 15 days.	Rise	76.00%	79.50%	↑		Libraries	CPA Upper threshold / Standard = 70%
CPA-C11aiii	Requests supply time within 30 days.	Rise	87.00%	89.70%	↑		Libraries	CPA Upper threshold / Standard = 85%
CPA-C11b	Annual items added through purchase per 1,000 population.	Rise	213 items	233 items	↑		Libraries	CPA Upper threshold / Standard = 216 items
CPA-C11c	Time taken to replenish the lending stock on open access or available on loan.	Fall	5.5 Years	5.0 Years	↑		Libraries	CPA Upper threshold / Standard = 6.7 years
C12	Stock turn - book issues/books available for loan.	Rise	See Below			Lower		
C12a	Stock turn - book issues / books available for loan.	Rise	5.9	5.9	↔	See above for collective score		Result confirmed in Qtr 1 2007-08 applies to 2006-07 financial year and CPA 2007. Result is calculated to include an adjustment based on Leeds' ranking in the Index of Deprivation. The Audit Commission is currently consulting with local authorities on the future of certain CPA indicators, and proposes withdrawing C12a from the 2007 assessment.
C12b:	Stock level - books available for issue per 1,000 population.	Rise	1032	1035	↑			Realignment of childrens' non-fiction items lead to a reduction in total stock availability and therefore a score which fell below the CPA lower threshold. The Audit Commission is currently consulting with local authorities on the future of certain CPA indicators, and proposes withdrawing C12b from the 2007 assessment.

CPA 2007 Highlight Report - Culture Block

1	2	3	4	5	6	7	8	9
Reference	Title	Good Performance	05-06 Result	06-07 Result (Based on final or predicted figure)	Year on Year Improvement (Based on 2005/06 & 2006/07 PI Results)	Assessment Under CPA Model (Based on 06/07 Results)	Service Responsible	Comments
CPA-C14a	Public library service standards on satisfaction - assessment of users 16 and over of their library service.	Rise	2006/07 figure used for CPA 2006 Service Assessment	90.20%		Upper	Libraries	
Participation								
CPA-C15	Museums accreditation - where applicable (this applies to museums that fell under the definition for BV-170).	Rise	Level 2	Not measured this year	N/A	Upper	Arts Development & Events	The accreditation is not measured this year, therefore the CPA assessment has been calculated using the 2005/06 result.
CPA-C13	Cost per visit.	Fall	£3.19	£3.27	↓	Middle	Libraries	Concern that future Corporate Landlord arrangements may also lead to a further increase in cost. Final thresholds to be confirmed.



Report of the Head of Scrutiny and Member Development

Overview and Scrutiny Committee

Date: 4th June 2007

Subject: **THE COMMITTEE'S WORK PROGRAMME – SOURCES OF WORK AND ESTABLISHING THE COMMITTEE'S PRIORITIES**

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1.0 INTRODUCTION

- 1.1 This report proposes guidelines for the development of a work programme for the Overview and Scrutiny Committee.
- 1.2 Members will be aware that Scrutiny Boards are now aligned to Director portfolios, with the Overview and Scrutiny Committee mapping on to the two Assistant Chief Executive portfolios of Policy Planning and Improvement and Corporate Governance.
- 1.3 Whilst the remit of this Committee is aligned to the areas of responsibility of the two Assistant Chief Executives, Members will be aware that the Comprehensive Performance Assessment for the Council highlighted the need to focus on the corporate priorities outlined in the Corporate Plan. Formulating scrutiny work programmes that demonstrate linkage to the Council's Corporate Plan is, therefore, an ongoing activity, as outlined in the 2005/6 and 2006/7 Scrutiny Annual Reports.
- 1.4 Members will also be aware that the CPA harder test focuses on performance management and the involvement of Members. This includes having a record of focused Member involvement in performance and identifying areas of under performance. OSC's newly agreed, more robust, method for dealing with budget and performance information will therefore be embedded into the scrutiny process during 2007/8. A separate item on performance management appears later on in this agenda.

1.5 Developments with the Local Area Agreement priorities and targets may form a potential source of work throughout the year for the Committee.

2.0 WORK PROGRAMME

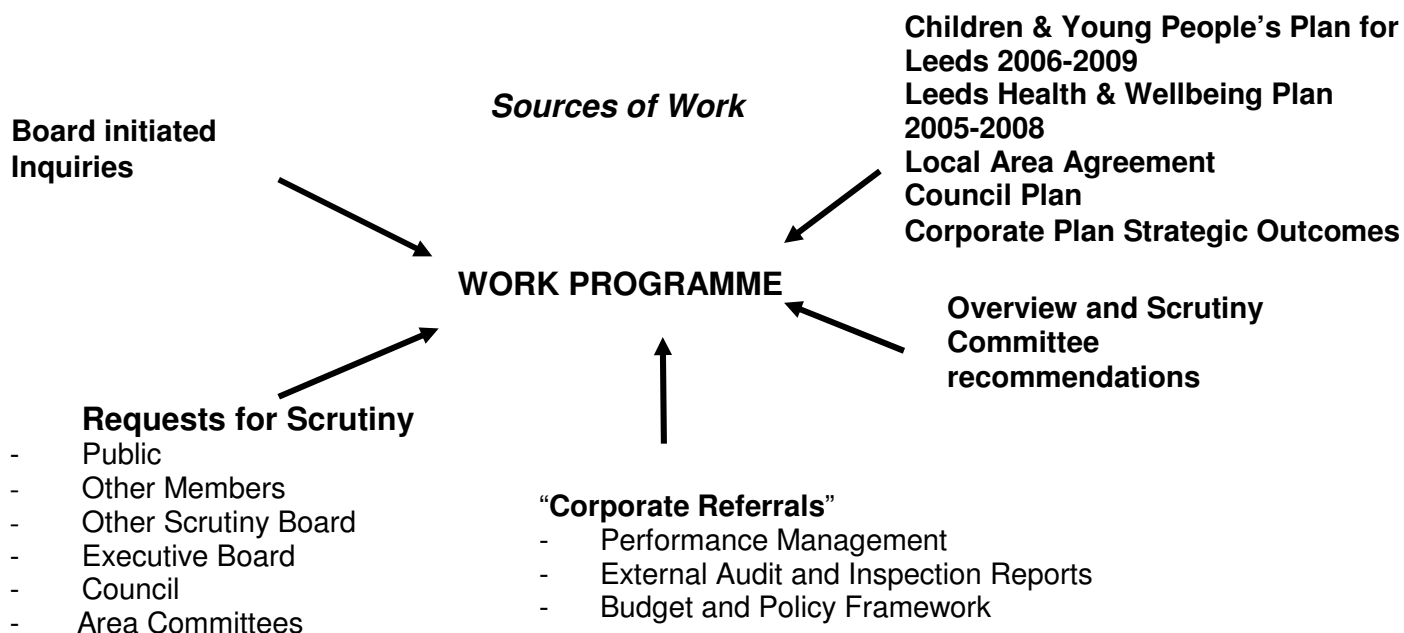
2.1 Scrutiny Boards perform a number of roles. These include:

- holding the Executive to account including the review of executive decisions;
- review and development of policy;
- performance monitoring and review in relation to the objectives set out in the Corporate Plan 2005/08 and Council Plan;
- evaluating and monitoring initiatives and pilot work;
- undertaking tasks as determined within the Council's Constitution.

2.2 The development of a manageable work programme enables Members to undertake:

- Effective planning of the Board's time and workload;
- The identification of priorities for inquiry, based on the Corporate Plan 2005/08 priorities;
- The allocation of financial and human resources to support the Board;
- Planning of evidence from Councillors, Officers and potential external witnesses allowing the provision of written submissions in advance where required;
- Informing the public in advance of the Committee's proposed activities, thereby enhancing their ability to participate.

2.3 Scrutiny Board work comes from a number of different sources:



2.4 In addition, the 2007 Democratic Services survey of Members' opinion of the Scrutiny function highlighted possible areas for further work. A relatively low level of Member satisfaction with "the extent of scrutiny of external partners" indicates that this area might be usefully explored. A lower level of satisfaction "that scrutiny recommendations make a difference" has been partially addressed in the 2007/8 scrutiny action plan with the introduction of SMART (Specific, Measurable, Achievable, Relevant and Timely) recommendations and a new method for tracking and monitoring recommendations in 2007/8. Later in the year, the Committee might wish to assess how well this tracking system works in practice and further investigate the issue of how effective Leeds scrutiny recommendations are in 'making a difference'.

- 2.5 These different elements will require forward planning and the Committee will need to consider giving priority to the Corporate Plan 2005/08 strategic outcomes. The Committee will also need to create a manageable workload. Over the last few years of Scrutiny Board work, experience has shown that the process is more effective if the Board seeks to minimise the number of substantial inquiries running at one time. The Committee is advised to consider the benefits of single item agendas (excluding miscellaneous information and minutes) in order to focus on all the relevant evidence and complete the inquiry in a shorter period of time. There are various mechanisms available to assist the Committee in concluding inquiries quickly whilst the issues are pertinent, such as working groups and site visits.
- 2.6 Previous experience has shown that the majority of work is initiated by the Committee itself and given that there will be a number of competing demands, this work needs to be carefully selected in order to reflect the priorities associated with the relevant strategic outcome within the Corporate Plan 2005/08 and Council Plan to ensure the Council is achieving those stated aims.

Work programming

- 2.7 It is proposed that the Committee make suggestions for:
- (a) Inquiries (taking into account the corporate priorities in the Corporate Plan)
 - (b) Inquiries into emerging policy issues, reviewing existing policies, reviewing performance of significant parts of the service or issues of high public interest
 - (c) Reviews of proposed executive decisions using sources such as the Forward Plan of Key Decisions (Appendix 1)
- 2.8 It is suggested that the Committee agrees an outline work programme that prioritises the issues to be investigated. The work programme would need, in accordance with the protocols, to fairly reflect minority party concerns. A draft work programme is attached as Appendix 2. Included within the draft are items already scheduled as part of this Committee's 'Overview' role.

3.0 RECOMMENDATION

- 3.1 Members are requested to agree the details of the Committee's work programme.

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LEEDS CITY COUNCIL

FORWARD PLAN OF KEY DECISIONS

For the period 1 June 2007 to 30 September 2007

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
EASEL Area Action Plan Preferred Options To seek approval of Area Action Plan preferred outlines for formal public consultation.	Executive Board (Portfolio: Development)	13/6/07		The report to be issued to the decision maker with the agenda for the meeting	
Pay and Grading Review To consult on the implementation of a new pay and grading structure. To make decisions as appropriate at the time.	Executive Board (Portfolio: Central and Corporate)	13/6/07	Extensive consultation with Trade Unions and stakeholders underway.	The report to be issued to the decision maker with the agenda for the meeting	
Integrated Youth Support Service Executive Board to receive further information at their request.	Executive Board (Portfolio: Children's Services)	13/6/07		The report to be issued to the decision maker with the agenda for the meeting	

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
Swimming and Diving Centre John Charles Centre for Sport To approve additional funding and incurring that expenditure.	Executive Board (Portfolio: Leisure)	13/6/07	Project Board and the Executive Member for Leisure	The report to be issued to the decision maker with the agenda for the meeting	
Quarry Hill - Northern Ballet / Phoenix Dance To approve the revised delivery mechanism for the development of the new dance facility, authorise an injection of an additional £7.025m into the capital programme and the incurring of expenditure of £7.025m on the proposed development of the dance facility.	Executive Board (Portfolio: Leisure)	13/6/07	Arts Council England, Phoenix Dance Company and Northern Ballet Theatre	The report to be issued to the decision maker with the agenda for the meeting	

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
Request to enter into Supporting People Service Level Agreement(SLA) with LCC Social Services Department for the Mental Health(Hostels) Authorisation to enter into a 3+1+1 SLA with LCC Social Services Mental Health Hostels	Director of Environment and Neighbourhoods	29/6/07	Internal Audit and Legal Services	Waivers report and Option Appraisal for the Delegated Decision Panel	
Request to enter into Supporting People Service Level Agreement(SLA) with LCC Social Services Department for the Mental Health Housing Support Service Authorisation to enter into a 3+1+1 SLA with LCC Social Services Mental Health Housing Support Service	Director of Environment and Neighbourhoods	29/6/07	Internal Audit and Legal Services	Waiver Report and Option Appraisal for the delegated decision panel	

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
Leeds Town Hall as a First Class Concert Hall To consider the feasibility of Leeds Town Hall as a first class concert hall	Executive Board (Portfolio:Development)	4/7/07	Consultation with the public, interested groups and partners within Leeds City Council	The report to be issued to the decision maker with the agenda for the meeting	
Otley Heavy Goods Vehicle Traffic To seek approval for proposals for HGV management in the Otley area	Executive Board (Portfolio: Development)	4/7/07	Neighbouring Local Authorities	The report to be issued to the decision maker with the agenda for the meeting	

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
Pudsey Bus Station - Associated Highway Works Authority to implement highway works associated with the redevelopment of Pudsey Bus Station	Executive Board (Portfolio: Development)	4/7/07	Ward Members have been presented with the redevelopment proposals and are in support. A public exhibition was held in July 2005. METRO is to submit a Planning Application early in 2007. Consultation with key stakeholders, emergency services and other affected bodies (specific to the highway works) will commence in February 2007	The report to be issued to the decision maker with the agenda for the meeting	
Pay and Grading Review To consult on the implementation of a new pay and grading structure. To make decisions as appropriate at the time.	Executive Board (Portfolio: Central and Corporate)	4/7/07	Extensive consultation with Trade Unions and stakeholders underway.	The report to be issued to the decision maker with the agenda for the meeting	

Key Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be Considered by Decision Maker	Lead Officer (To whom representations should be made)
Aire Valley Action Plan preferred options Approval of area Action Plan preferred outlines for formal public consultation.	Executive Board (Portfolio: Development)	4/7/07		The report to be issued to the decision maker with the agenda for the meeting	

NOTES

Key decisions are those executive decisions:

- which result in the authority incurring expenditure or making savings over £500,000 per annum, or
- are likely to have a significant effect on communities living or working in an area comprising two or more wards

Executive Board Portfolios

Executive Member

Central and Corporate

Councillor Mark Harris

Development

Councillor Andrew Carter

City Services

Councillor Steve Smith

Neighbourhoods and Housing

Councillor John Leslie Carter

Leisure

Councillor John Procter

Children's Services (Lead)

Councillor Richard Brett

Children's Services (Support)

Councillor Richard Harker

Adult Health and Social Care

Councillor Peter Harrand

Customer Services

Councillor David Blackburn

Leader of the Labour Group

Councillor Keith Wakefield

Advisory Member

Councillor Judith Blake

LEEDS CITY COUNCIL

BUDGET AND POLICY FRAMEWORK DECISIONS

Decisions	Decision Maker	Expected Date of Decision	Proposed Consultation	Documents to be considered by Decision Maker	Lead Officer
Food and Health Service Plan 2007/08	Council	20 th June 2007	Via Executive Board in accordance with arrangements	The report to be issued to the decision maker with the agenda for the meeting	Director of Environment and Neighbourhoods

NOTES:

The Council's Constitution, in Article 4, defines those plans and strategies which make up the Budget and Policy Framework. Details of the consultation process are published in the Council's Forward Plan as required under the Budget and Policy Framework.

Full Council (a meeting of all Members of Council) are responsible for the adoption of the Budget and Policy Framework.

OVERVIEW AND SCRUTINY COMMITTEE - WORK PROGRAMME - LAST REVISED MAY 07

ITEM	DESCRIPTION	NOTES	DATE ENTERED INTO WORK PROGRAMME
Suggested Areas for Scrutiny Currently Unscheduled			

ITEM	DESCRIPTION	NOTES	DATE ENTERED INTO WORK PROGRAMME
Meeting date: 3rd July 2007			
Personnel Panel Appeal Arrangements	To review the effectiveness of the new arrangements.	This review will take place with the system having been in place for 18 months	April 07
Budget – Outturn report			April 07
Meeting date: 3rd September 2007			
Recommendation tracking	Scrutiny Boards will track recommendations made in 2006/07	Recommendations tracked will be those made in the 'Narrowing the Gap' report.	May 2007
Performance Management Information	The Committee will receive performance management information covering all departments.	Following receipt of this information the Committee may recommend areas for further Scrutiny.	December 06
Planning Performance	To receive and update on progress made on the Planning Review following the OSC Inquiry.		

OVERVIEW AND SCRUTINY COMMITTEE - WORK PROGRAMME - LAST REVISED MAY 07

ITEM	DESCRIPTION	NOTES	DATE ENTERED INTO WORK PROGRAMME
Meeting date: 1st October 2007 - The deadline for reports for this meeting is 12 Noon 22nd Sept 2006			
Scrutiny of the Budget	To receive and consider quarter 1 financial report.		May 07
Recommendation tracking	To receive information from other Scrutiny Boards relating to progress on meeting recommendations made in 2006/07		April 07
Meeting date: 5th November 2007 -The deadline for reports for this meeting is 12 Noon 20th October 2006			
Disability Equality Scheme	To receive a progress report on the implementation of the action plan.	The Committee has been reviewing the scheme. The Committee endorses the Council's approach to a combined equality scheme.	May 07
Performance Management Information	The Committee will receive performance management information covering all departments.	Following receipt of this information the Committee may recommend areas for further Scrutiny.	May 07
Recommendation tracking	Scrutiny Boards will track recommendations made in 2006/07	Recommendations tracked will be those made in the 'Narrowing the Gap' report.	May 2007
Meeting date: 3rd December 2007 -The deadline for reports for this meeting is 12 Noon 17th Nov 2006			
Scrutiny of the Budget	To receive and consider quarter 2 financial report.		May 07
Recommendation tracking	To receive information from other Scrutiny Boards relating to progress on meeting recommendations made in 2006/07		April 07
Meeting date: 7th January 2008 - The deadline for reports for this meeting is 12 Noon 15th Dec 2006			
Performance Management Information	The Committee will receive performance management information covering all departments.		

OVERVIEW AND SCRUTINY COMMITTEE - WORK PROGRAMME - LAST REVISED MAY 07

ITEM	DESCRIPTION	NOTES	DATE ENTERED INTO WORK PROGRAMME
Meeting date: 4th February 2008 - The deadline for reports for this meeting is 12 Noon 19th Jan 2007			
Performance Management Information	The Committee will receive performance management information covering all departments.	Following receipt of this information the Committee may recommend areas for further Scrutiny.	May 07
Scrutiny of the Budget	To receive and consider quarter 3 financial report.		May 07
Recommendation tracking	Scrutiny Boards will track recommendations made in 2006/07	Recommendations tracked will be those made in the 'Narrowing the Gap' report.	May 2007
Meeting date: 3rd March 2008 - The deadline for reports for this meeting is 12 Noon 16th Feb 2007			
Scrutiny of the Budget			
Recommendation tracking	To receive information from other Scrutiny Boards relating to progress on meeting recommendations made in 2006/07		April 07
Meeting date: 7th April 2008 - The deadline for reports for this meeting is 12 Noon 16th March 2006			
Annual Report			May 07

ITEM	DESCRIPTION	NOTES	
Scrutiny Board Commissions Currently In Session			

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